



# Alameda County Paratransit Program

WINTER 2026

## Program Overview

Mobility is essential to maintaining independence, health, social connections and employment opportunities. The Alameda County Paratransit Program is committed to enhancing mobility for Alameda County's older adults and people with disabilities, whether for work, recreation, social or other types of trips. The program provides transportation services throughout the county and conducts outreach at several community events per year about programs and services for older adults and people with disabilities.

The Paratransit Program provides the following resources in Alameda County for older adults and people with disabilities:

- **Access Alameda website:** Provides information on public transit, Americans with Disabilities Act (ADA)-mandated paratransit services, city paratransit programs and community-based transportation programs. A printed Access Alameda guide is also available in multiple languages and formats. (<http://accessalameda.org/>)
- **2-1-1 Resource Finder:** Provides confidential help to find [transportation services online](http://211alamedacounty.org/) or via phone. (<http://211alamedacounty.org/> and <http://211alamedacounty.org/2-1-1-alameda-county-transportation-resource-finder/>)
- **City mobility management services:** includes transportation information and referrals, individualized transportation needs assessments and service linkages, trip planning and coordination services, and travel training. (<http://accessalameda.org/mobility-management/>)
- **Travel training:** Educates individuals on how to use fixed-route transit safely and independently through trip and fare planning and fosters peer-to-peer support networks within communities. (<http://accessalameda.org/travel-training/>)
- **Paratransit Advisory and Planning Committee (PAPCO):** a consumer-based committee that makes recommendations to improve the planning and coordination of transportation services for older adults and people with disabilities in Alameda County.
- **Paratransit Technical Advisory Committee (ParaTAC):** Supports PAPCO by exchanging technical information amongst Alameda CTC-funded paratransit providers in Alameda County.



## Mobility Needs Assessment

Alameda CTC is updating the 2017 [Paratransit Needs Assessment](#) to better understand the transportation needs and challenges of older adults and people with disabilities. The process will propose strategies to make it easier to travel throughout Alameda County and inform program priorities. The final report is expected to be complete by mid-2026.

[https://www.alamedactc.org/files/managed/Document/21522/Alameda\\_CTC\\_Paratransit\\_Needs\\_Assessment\\_20170601\\_Final.pdf](https://www.alamedactc.org/files/managed/Document/21522/Alameda_CTC_Paratransit_Needs_Assessment_20170601_Final.pdf)

## Program Benefits

- Funds a wide variety of paratransit services for older adults and people with disabilities.
- Helps older adults and people with disabilities navigate throughout Alameda County using the available transportation options.
- Improves mobility for older adults and people with disabilities, allowing individuals to be more independent, healthy, and social.



## Program Services

The Alameda County Paratransit Program is funded by Measure BB transportation sales tax dollars. The Alameda County Transportation Commission (Alameda CTC) distributes funding to 11 local jurisdictions for their city paratransit programs and three transit agencies for ADA-mandated paratransit operations. Alameda CTC also oversees paratransit community and technical advisory committees and administers discretionary grant programs that fund paratransit projects and services for older adults and people with disabilities. These grants support initiatives such as mobility management, travel training, group trips, Transportation Network Companies (TNCs, like Lyft and Uber), taxis, and shuttle services.

## Resources for Transportation Providers

- **Direct local distributions:** Funds the paratransit programs of local jurisdictions and transit agencies through [monthly Measure BB payments](https://www.alamedactc.org/funding/direct-local-prog-dist-pay). (<https://www.alamedactc.org/funding/direct-local-prog-dist-pay>)
- **Discretionary funds for paratransit programs:** Provides grants from Alameda CTC and the California Public Utilities Commission for city paratransit programs, transit agencies, and local nonprofit organizations that provide Wheelchair Accessible Vehicle (WAV) transportation and other mobility management services and programs. See Alameda CTC's [Funding Opportunities webpage](https://www.alamedactc.org/funding/funding-opportunities) for more information. (<https://www.alamedactc.org/funding/funding-opportunities>)
- **FTA Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities funds:** Provides grants for local jurisdictions, transit agencies and nonprofit agencies that provide transportation services to older adults or people with disabilities. (<http://mtc.ca.gov/our-work/invest-protect/investment-strategies-commitments/transit-21st-century/fta-section-5303-5309>)

## Mobility Management

Rather than a "one size fits all" solution, Alameda CTC facilitates mobility management, an overarching approach to transportation focused on individual customer travel needs. It improves awareness of transportation options and reduces customer confusion, expands travel options and access for consumers and provides more cost-effective and efficient service delivery through improved coordination and partnerships. To learn more about national efforts visit: <https://www.ccam-tac.org/>.



Caption Needed?

Fact sheet periodically updated.

## Mobility Challenges and Considerations



Caption Needed?

- Older adults are three times as likely to have a disability: 31 percent of older adults have a disability compared to 10 percent of the general population.
- The percentage of people with a disability in each Alameda County jurisdiction ranges from 6-14 percent.
- Approximately 16 percent of older adults do not have a personal vehicle.
- In Alameda County, 50 percent of older adults cannot fully cover their living expenses, and 9 percent of Alameda County residents live in poverty.
- More than a third of East Bay Paratransit (the largest provider of paratransit trips in the county) trips in 2025 were for medical appointments.
- About 47 percent of residents speak a language other than English at home, and 34 percent of residents are foreign born.