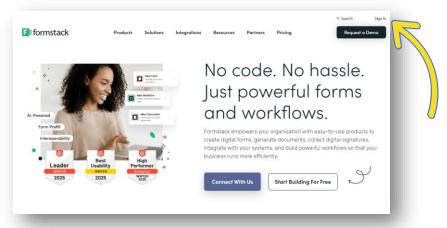
Step-by-Step Instructions for Verifying Student Transit Pass Applications in Formstack

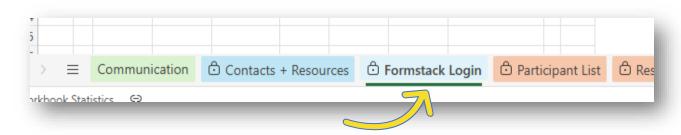
1. OPEN FORMSTACK.

- Go to <u>formstack.com</u> and click "Sign In" in the upper right.
- This is where our applications are stored to sign in, you need the username, password, and auth code shared on your 1Password page (not your personal or work email). Let's find them!



2. OPEN YOUR SCHOOL COMMUNICATION SPREADSHEET IN A NEW WINDOW.

- This was shared with you by your school liaison and is protected by a password. It's a tool for sharing information with you.
- To find the information for logging into Formstack, click on the "Formstack Login" tab at the bottom of the spreadsheet.



3. OPEN YOUR 1PASSWORD PAGE IN A NEW WINDOW.

- On your spreadsheet's "Formstack Login" tab, there's a white box.
 Copy and paste the link in the white box that starts with https:\\share.1password into a new browser window.
- This link will update monthly, so don't bookmark it.
- You can't just click on it to open you must click on the cell, copy it, then then paste it into a new browser window.)

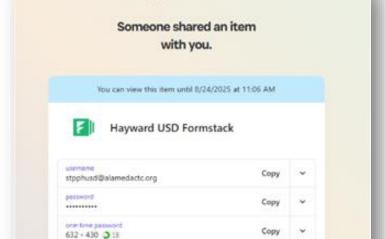
Username, Password, and Auth code/one-time passcode to sign in:

https://share.1password.com/s#yh3qS0_jR6cNYbDlZBzJzte0smjxW2kzTDPNXpJ4Mjk



Copy and paste this link into a new browser window. If you're unable to copy the link, you may need to adjust your browser settings.

What the 1Password page looks like



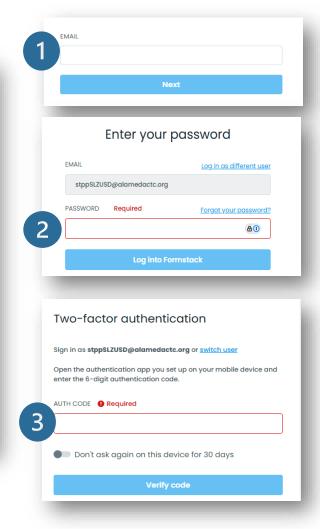
1Password

4. SIGN INTO FORMSTACK USING THE INFORMATION ON YOUR 1PASSWORD PAGE.

- When Formstack asks you for an email, copy and paste the username you see on the 1Password page (it starts with "stpp").
- When Formstack asks you for a password, copy and paste the password you see on the 1Password page.
- Finally, when Formstack prompts you for an "Auth code," copy and paste the 6-digit one-time password from the 1Password page. This code refreshes every 30 seconds, so you can wait until it starts over to ensure you have enough time.

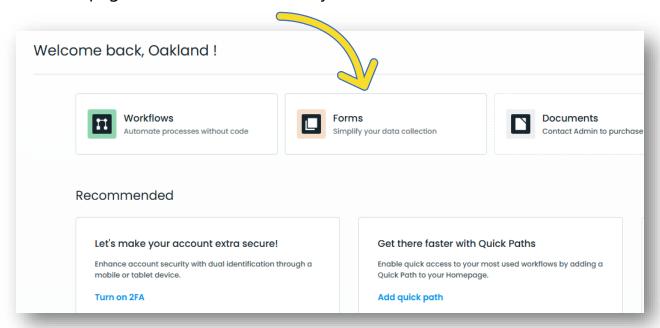
Copy from here. 1 Password Someone shared an item with you. You can view this item until 9/21/2025 at 3:19 PM San Lorenzo USD Formstack 1 username stppSLZUSD@alamedactc.org Copy ∨ password O44 • 669 18 Copy ∨ Copy ∨ Copy ∨ Copy ∨

Paste to here.



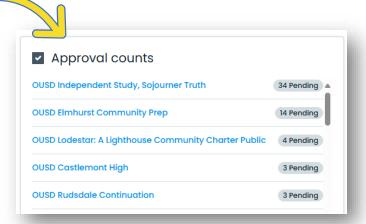
5. FIND YOUR SCHOOL'S APPLICATIONS.

- You're in! You can close the 1Password page that was just to get you into Formstack.
- This page looks like a lot, but all you need to do is click "Forms."



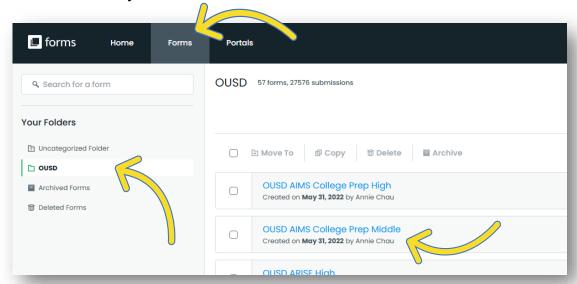
Now, a shortcut:

If your school has applications pending your approval, you can click on it in the "**Approval counts**" box in the lower left (*not* the "Your forms" box).



5. FIND YOUR SCHOOL'S APPLICATIONS (CONTINUED).

- If you need to navigate to your school but it's not in the "Approval counts" box, click "Forms" at the top, then click your district's folder to the left.
- Hover over your school's name and click "Submissions."



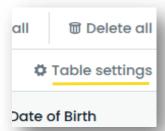
6. ACCESS APPLICATIONS USING ENCRYPTION PASSWORD

When Formstack prompts you for an encryption password, use the "Encryption password" from the white box on the "Formstack Login" tab of your school communication spreadsheet. It should be a combination of 6 letters, numbers, and symbols.

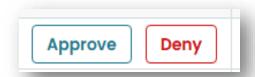


7. VERIFY STUDENT INFORMATION

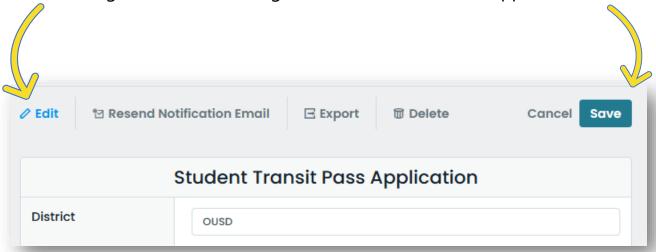
- We rely on site admin to confirm (and, if necessary, correct) essential student information.
- Click the "Table settings" gear icon to the right; drag and drop the options so that Student Name, Student ID Number, and Student Date of Birth are in the "Visible" column, and feel free to hide the rest.



- If the student information is correct, click "Approve."
- If a student is not enrolled at your school, or if they already applied, click "Deny."



• If student information is **incorrect**, you can fix it! Just click into the application, then click "**Edit**" in the upper left. When you're done editing, click "Save," then go back to submissions to approve.



8. NEXT STEPS

- Student applications will show one of 3 statuses after you verify them:
 - Approved by Me: You approved the application, but it's still waiting on approval from the transit agency.
 - Approved: The application has been approved by everyone.
 Note: For AC Transit, this just means they downloaded the student's information, it does not guarantee a pass. Check the "Research + Denied" tab of your school's communication spreadsheet for an accurate status.
 - Denied: Application was denied.
- To communicate about a student's pass, <u>do not</u> post a comment in Formstack. Instead, reach out to your school liaison.
 - Student in AC Transit-served schools are denied because they're already enrolled in the STP program. If they lost their original card, they should <u>replace it</u>, not reapply.
 - Passes can take 4-6 weeks to be delivered, especially at the beginning of the school year.
 - If a student provided an existing Clipper card number when they applied, then the pass will be loaded onto it remotely within 2-4 weeks. You will not receive a card for these students.