

Disclosure of Enterprise System Information

SB 272 / CA Government Code 6270.5

System Vendor	System Product	System Purpose and Type of Data	Custodian	Frequency Collected	Frequency Updated
* Accounting software	* Accounting software	Financial and accounting system - Accounts receivable and accounts payable data	Finance and Administration Team	Daily	Daily
Electronic Transaction Consultants Corporation	Rite Solution	Express Lane Operations: Dynamic pricing Host, Traffic and Revenue, Trip Building, Image Capture Review System, Maintenance Online Management System - tolling data	Operations Team	Daily	Daily
Environmental Systems Research Institute	ArcGIS	Geographic Information System - Geodatabase	Planning and Policy Team	As needed	As needed
Microsoft Corporation	SQL	Program and project management and controls - related data	Programming and Project Delivery Team	Daily	Daily
Microsoft Corporation	Access	Document management and project information system - related data	Finance and Administration Team	Daily	Daily
Microsoft Corporation	Office 2019 and Office 365	Microsoft Software Suite for office document creation, editing, and reading; general data and records	Agency-wide	Daily	Daily
Microsoft Corporation	Teams	Microsoft Software Suite for intra and inter agency communication	Agency-wide	Daily	Daily
ZoomGrants	ZoomGrants	Grants application management system - related data	Programming and Project Delivery Team	As needed	As needed
* Document Tracking System	* Document Tracking System	Documents and action tracking - related data	Finance and Administration Team	Continuous	Continuous
Constant Contact	Email Marketing Platform	Communications: Electronic mail marketing platform - related data	Finance and Administration Team	Continuous	Continuous
* Content management system (CMS)	* CMS	Web content management - related data	Planning and Policy Team	Continuous	Continuous
Google Forms and Google Sheets	Web-based survey and spreadsheet software, respectively	Management of events and users: Users submit contact and registration information via survey form (Google Forms); such information may be displayed in spreadsheet form (Google Sheets).	Finance and Administration Team	Continuous	Continuous
* Voice over Internet Protocol (VoIP) systems	* VoIP Systems	Communications : VoIP systems for audio/video communications with internal and external parties	Finance and Administration Team	Continuous	Continuous
* Email	* Email	Communications: Electronic mail system - related data	Finance and Administration Team	Continuous	Continuous

* As provided in Government Code §6270.5 (e) the public interest served by not disclosing the vendor and specific product name in these sections clearly outweighs the public interest served by disclosure of the record. The public does not benefit by knowing the vendor name and exact product. This information could be used to attempt to exploit the system; therefore, only a system name, brief title, or an identifier of the system is listed. Alameda CTC also relies upon Government Code §6254.19 to exempt the disclosure of records that would reveal vulnerabilities to, or otherwise increase the potential for an attack on, an information technology system of a public agency.