

City of Emeryville 2021-22 Paratransit Program Plan



Overview

- Group Trips
- Taxi/TNC Reimbursement
- Discounted Paratransit Tickets
- Meals on Wheels Mileage Reimbursement
- 8 To Go
- COVID-19 Updates

Group Trips

- Program Requirements
 - Must be Age 50+ and an Emeryville Senior Center Member
 - 10-15 Day Trips/ Month Normally
 - Post COVID - trips will be limited based on demand and guidelines



Taxi/TNC Reimbursement

- Separate Programs, Same Requirements/
Benefits
- Benefit: 90% Reimbursement of up to \$80 per
calendar quarter
- Program Requirements
 - Emeryville Resident
 - Age 60+

Discounted Paratransit Tickets

- Must be an Emeryville Resident and EBP Certified.

- Program provides the benefit of \$40 worth of EBP tickets for \$4.
 - All requests for tickets are mailed to clients at this time.

8 To Go

- Local Door to Door Paratransit
- Program Requirements
 - 94608 Resident (Emeryville or Oakland)
 - Age 60+ or 18+ and EBP Certified
- Oakland Partnership



COVID-19 Updates

- Emeryville Senior Center is closed to the public
 - Staff on site operates Meals on Wheels 3x per week.
- Taxi/TNC Reimbursement
 - No changes to the program, but we are mailing out more reimbursement forms since people can't pick them up.
- Group Trips are cancelled until permitted and deemed safe to operate.
 - Will plan on implementing social distancing guidelines initially, including reduced capacity and requiring PPE.

COVID-19 Updates (cont.)

- Discount Paratransit Tickets
 - No Program Changes. Program usage has not increased during COVID. If tickets are requested, we send them by mail.
- Meals on Wheels Mileage Reimbursement
 - No Program Changes. Meals on Wheels clients have tripled during the Shelter in Place. We have added additional volunteers and anticipate increased reimbursement requests.

COVID-19 Updates (cont.)

■ 8 To Go

- Demand has decreased by about 75% from an average ~50 rides per week to about ~15.
- We have increased service to Monday/Tuesday/Thursday and remain ready to increase service again when additional service is in demand; estimate July.
- We are currently scheduling all rides to only have one passenger at a time. All passengers and the driver are required to wear masks.
- We have increased the frequency in which we are sanitizing the vehicle.
- We have resumed collection of \$1 rider fees.

Thank you!

