



Paratransit Technical Advisory Committee Meeting Agenda Tuesday, March 9, 2021, 9:30 a.m.

Due to the statewide stay at home order and the Alameda County Shelter in Place Order, and pursuant to the Executive Order issued by Governor Gavin Newsom (Executive Order N-29-20), the Paratransit Technical Advisory Committee will not be convening at its Committee Room but will instead move to a remote meeting.

Members of the public wishing to submit a public comment may do so by emailing Angie Ayers at aayers@alamedactc.org by 5:00 p.m. the day before the scheduled meeting. Submitted comments will be read aloud to the Committee and those listening telephonically or electronically; if the comments are more than three minutes in length the comments will be summarized. Members of the public may also make comments during the meeting by using Zoom's "Raise Hand" feature on their phone, tablet or other device during the relevant agenda item, and waiting to be recognized by the facilitator. If calling into the meeting from a telephone, you can use "Star (*) 9" to raise/ lower your hand. Comments will generally be limited to three minutes in length, or as specified by the Chair.

Staff [Krystle Pasco](#) Clerk: [Angie Ayers](#)
Liaison:

Location Information:

Virtual Meeting Information: <https://zoom.us/j/99992408982?pwd=Myt4bXhzVmNZYjNTaTZnSlVETEJrUT09>
Webinar ID: 999 9240 8982
Password: 269269

For Public Access (669) 900-6833
Webinar ID: 999 9240 8982
Dial-in Password: 269269

Information:

To request accommodation or assistance to participate in this meeting, please contact Angie Ayers, at least 48 hours prior to the meeting date at: aayers@alamedactc.org

Meeting Agenda

1. Call to Order/Roll Call

2. Public Comment

3. Administration

Page/Action

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| 3.1. Review the January 12, 2021 ParaTAC Meeting Minutes | 1 | |
| 3.2. Receive the FY 2020-21 ParaTAC Meeting Calendar | 9 | |
| 3.3. Receive the PAPCO Roster | 11 | |

4. Paratransit Programs and Projects

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| 4.1. Update on Website Usage and Comprehensive Review of Application Form Questions | 13 | |
| 4.2. Covid-19 Impacts on Programs Update (Verbal) | | |
| 4.3. Transportation Network Companies (TNCs) Partnership Update (Verbal) | | |
| 4.4. Mobility Management Update (Verbal) | | |
| 4.5. Emergency Preparedness Update (Verbal) | | |
| 4.6. Exchange Technical Information (Verbal) | | |

5. Committee and Transit Reports

- | | | |
|--|--|--|
| 5.1. PAPCO Update (Verbal) | | |
| 5.2. ADA and Transit Advisory Committees Update (Verbal) | | |

6. Member Reports

7. Staff Reports

8. Adjournment

Next Joint PAPCO and ParaTAC Meeting: Monday, March 29, 2021

Next ParaTAC Meeting: Tuesday, September 14, 2021

Notes:

- All items on the agenda are subject to action and/or change by the Committee.

- To comment on an item not on the agenda (3-minute limit), submit a speaker card to the clerk.
- Call 510.208.7450 (Voice) or 1.800.855.7100 (TTY) five days in advance to request a sign-language interpreter.
- If information is needed in another language, contact 510.208.7400. Hard copies available only by request.
- Call 510.208.7400 48 hours in advance to request accommodation or assistance at this meeting.
- Meeting agendas and staff reports are available on the [website calendar](#).
- Alameda CTC is located near 12th St. Oakland City Center BART station and AC Transit bus lines. [Directions and parking information](#) are available online.



Alameda CTC Schedule of Upcoming Meetings March 2021 Through April 2021

Commission Chair
Mayor Pauline Russo Cutter
City of San Leandro

Commission Vice Chair
Councilmember John Bauters
City of Emeryville

AC Transit
Board President Elsa Ortiz

Alameda County
Supervisor David Haubert, District 1
Supervisor Richard Valle, District 2
Supervisor Wilma Chan, District 3
Supervisor Nate Miley, District 4
Supervisor Keith Carson, District 5

BART
Vice President Rebecca Saltzman

City of Alameda
Mayor Marilyn Ezzy Ashcraft

City of Albany
Councilmember Rochelle Nason

City of Berkeley
Councilmember Lori Droste

City of Dublin
Mayor Melissa Hernandez

City of Fremont
Mayor Lily Mei

City of Hayward
Mayor Barbara Halliday

City of Livermore
Mayor Bob Woerner

City of Newark
Councilmember Luis Freitas

City of Oakland
Councilmember At-Large
Rebecca Kaplan
Councilmember Sheng Thao

City of Piedmont
Councilmember Jen Cavanaugh

City of Pleasanton
Mayor Karla Brown

City of Union City
Mayor Carol Dutra-Vernaci

Executive Director
Tess Lengyel

Commission and Committee Meetings

Time	Description	Date
2:00 p.m.	Alameda CTC Commission Meeting	March 25, 2021 April 22, 2021
9:00 a.m.	Multi-Modal Committee (MMC)	April 12, 2021
10:00 a.m.	Programs and Projects Committee (PPC)	
11:30 a.m.	Planning, Policy and Legislation Committee (PPLC)	

Advisory Committee Meetings

1:30 p.m.	Joint Paratransit Advisory and Planning Committee and Paratransit Technical Advisory Committee (PAPCO/ParaTAC)	March 22, 2021
1:30 p.m.	Alameda County Technical Advisory Committee (ACTAC)	April 8, 2021
1:00 p.m.	Paratransit Program Plan Review Subcommittees	April 26-27, 2021

Due to the statewide stay at home order and the Alameda County Shelter in Place Order, and pursuant to the Executive Order issued by Governor Gavin Newsom (Executive Order N-29-20), the Commission will not be convening at its Commission Room but will instead move to a remote meeting.

Meeting materials, directions and parking information are all available on the [Alameda CTC website](http://www.alamedactc.org). Meetings subject to change.



1. Call to Order and Roll Call

Krystle Pasco called the meeting to order. All members were present with the exception of Sid Schoenfeld and David Zehnder.

Ms. Pasco provided instructions to the Committee regarding the Zoom technology procedures, including instructions on administering public comments during the meeting.

2. Public Comment

There were no public comments.

3. Administration

3.1. Review the October 13, 2020 ParaTAC Meeting Minutes

Committee members received the October 13, 2020 ParaTAC meeting minutes and agreed by acclamation.

3.2. Review the FY 2020-21 ParaTAC Meeting Calendar

Ms. Pasco informed the Committee that the next ParaTAC meeting is scheduled for March 9, 2021 and a Joint PAPCO/ParaTAC meeting is tentatively scheduled for March 22, 2021.

3.3. PAPCO Roster

The PAPCO roster was provided in the agenda packet for review purposes.

4. Paratransit Programs and Projects

4.1. Receive Paratransit Direct Local Distribution (DLD) Projections for FY 2021-22

Krystle Pasco reviewed this agenda item. She reiterated that Measure B and Measure BB paratransit Direct Local Distribution

(DLD) funding is split by planning area and within each planning area by a formula adopted by PAPCO. Ms. Pasco reviewed the paratransit funding distributions as stated in both the 2000 and 2014 Transportation Expenditure Plans (TEPs). She reviewed the percentage of funds allocated to ADA-mandated paratransit services/East Bay Paratransit, City-based programs, and the discretionary grant program as stated in the TEPs. Ms. Pasco reviewed the projections based on a reduced amount of sales tax collection since the pandemic, which is about 7.1 percent less than the high year of sales tax revenue collections in FY18-19 and consistent with current year collections to date. She noted that the projections take into account the sunset of the 2000 Measure B program in March 2022 and the doubling of the 2014 Measure BB Program in April 2022.

Jay Ingram asked is there a way to estimate Measure BB allocations for FY 2022-23 to determine the City of Pleasanton's projections. Ms. Pasco stated that she will check with Alameda CTC's Finance Director for guidance for FY 2022-23 projections. She noted that the Finance Director would also be able to take into consideration any COVID-19 impacts. Ms. Pasco stated that when she receives the information from the Finance Director, she will send it to the Committee.

Laura Timothy stated that she needs to project out for 10 years and she starts with the basic formula and BART applies a 2.2 percent escalation every year for their projections.

Shawn Fong stated that there has been an allowance for cities to use Measure B funds for their Meal Delivery Program and will this be carried forward with Measure BB. Ms. Pasco stated that last year Alameda CTC modified their implementation guidelines to allow for the cost eligibility for meal delivery programs, like Meals on Wheels, for the FY 2020-21 period for transportation-related expenses. She noted that staff is meeting to discuss if this allowance should continue for another year due to the continued need.

Steve Adams asked if the final day of collection for Measure B funds is March 31, 2022 or December 31, 2021. He asked when will the funds run out once they have been collected and accounted for. Ms. Pasco stated that final day of collection is March 31, 2022 and the funds will be disbursed in April. Ms. Pasco stated that Alameda CTC's Programming Team will determine how quickly the DLD recipients will need to spend down the remaining Measure B funds. Ms. Pasco will follow up with a formal response to this question.

4.2. FY 2021-22 Program Plan Review Application Update

Naomi Armenta presented this agenda item. She reminded the Committee that the Alameda CTC administers Measure B and Measure BB which allocates approximately 10% of funds for transportation for seniors and people with disabilities (or Paratransit). Staff provided an overview of the program plan forms, the changes to the forms since the last fiscal year, and answered questions from the Committee. Ms. Armenta discussed the process with the Committee and informed them that the applications will be due on February 26, 2021. Ms. Pasco stated that the PAPCO Program Plan Review Subcommittee meetings are currently scheduled for April 2021.

4.3. Receive Update on COVID-19 Impacts on Programs

Ms. Pasco requested the Committee to share how COVID-19 continues to impact their programs.

Victoria Williams shared the following for the City of Alameda:

- Alameda's primary program is a shuttle that runs two days a week.
 - Ridership is at 40 percent and the costs per trip increased by 55 percent.
- Offering bus passes for AC Transit service
- Continuing meal delivery.

Laura Timothy shared the following for East Bay Paratransit (EBP):

- EBP cost per trips increased due to social/physical distancing and limiting the number of people per vehicle.
- EBP is rolling out the vaccinations for the drivers and critical staff.
- EBP is pushing on many levels to remind their partners that paratransit drivers are critical.
- BART and AC Transit are developing a vaccination plan and are working to keep their drivers on the priority list.
- EBP took on meal delivery services at the beginning of the pandemic. BART agreed to continue this service through the end of January 2021.

Tony Lewis asked if EBP drivers are considered as essential workers Ms. Timothy stated that EBP considers the drivers as essential workers; however, the federal and state guidelines have not included shuttle and bus drivers as essential. Thereby, the drivers are not prioritized to receive the vaccine in the first tier.

Carol Lee shared the following for the City of Hayward:

- A decline in wheelchair accessible vehicle (WAV) drivers and rides.
- Hayward is working on creating a more equitable Transportation Network Company (TNC) program.
 - Piloting a program to offer near-term WAV rides with a partner agency.
 - Will have a soft launch with riders that need assistance.

Liz Escobar shared the following for the City of San Leandro:

- WAV availability decreased with TNCs.
- Decline in availability in drivers that increased the fares.
- Decline in membership and ridership.
- Decreased shuttle ridership by 44 percent.
- Second shuttle decreased by 26 percent.

4.4. Transportation Network Companies (TNCs) Partnership Update

Ms. Pasco requested the Committee to share information on their TNC partnerships.

Hakim McGee stated that the City of Oakland intent is to continue a relationship with GoGo Grandparent. He stated Oakland's Risk Management Department has an insurance requirement that GoGo Grandparent is close to meeting. The contract should be in place by the end of January. The anticipated start date for the program is the beginning of February 2021.

Liz Escobar stated that the City of San Leandro began their partnership with GoGo Grandparent as of August 2020. She noted that they are flexible and responsive and San Leandro is pleased with their service.

Mary Triston stated that the City of Berkeley started a pilot with GoGo Grandparent in September 2020 and it's scheduled to end in February 2021. She noted that the program is going well and is offering the service to 50 people for the pilot; however, they have 33 active riders to date. Berkeley does a survey weekly and the response to the program is going very well. The evaluation process will end in February and they will make a recommendation soon thereafter.

Laura Timothy asked how are you working out the payments for the trips with GoGo Grandparent. Ms. Triston stated that every rider has an account and they deposit funds into their account. They receive a fixed amount monthly. Berkeley gave GoGo Grandparent a deposit for the first month and now Berkeley is being billed.

Tony Lewis asked if special instructions are passed on to the GoGo Grandparent drivers regarding riders' needs. Ms. Escobar said, yes, there is a section for notes that are passed on to the drivers.

Shawn Fong provided an update on the City of Fremont pricing structure and billing with GoGo Grandparent.

Susan Criswell provided an update on the City of San Leandro pricing structure and billing with GoGo Grandparent.

Naomi Armenta stated that the MV and Uber partnership is no longer viable. She does not know about MV's partnership with Lyft at this time. Staff will continue to monitor the changes in demand and the companies moving forward.

Shawn Fong noted that service with Lyft around wheelchair users has demand. She stated that the City of Fremont is looking for innovative ways to address wheelchair users on the Lyft platform.

4.5. Mobility Management Update (Verbal)

Krystle Pasco asked the Committee if they have any updates on mobility management and coordination. There was no information provided.

4.6. Emergency Preparedness Update

There was no information provided.

4.7. Exchange Technical Information

Laura Timothy stated that EBP is looking at doing contactless fare payment. This item is going to the AC Transit Board in January. EBP is also getting ready for Clipper 2.0.

5. Committee and Transit Reports

5.1. PAPCO Update

Krystle Pasco stated that PAPCO met in October; however, they did not have quorum. Staff scheduled a PAPCO meeting on February 22, 2021 via Zoom. Prior to the meeting staff is doing outreach to ensure a quorum is present. A Joint PAPCO and ParaTAC meeting is scheduled in March 2021.

5.2. ADA and Transit Advisory Committee Updates (Verbal)

Kim Ridgeway stated that the AC Transit Accessibility Advisory Committee has been meeting since July 2020. The next meeting is scheduled for February 9, 2021 at 1 p.m. via Zoom. The committee meets every second Tuesday of the month.

Kadri Kulm stated that the Tri-Valley Accessibility Advisory Committee is meeting via Zoom every other month.

Kim Ridgeway stated that the EBP Service Review Advisory Committee is meeting via Zoom the first Tuesday of every other month. Their next meeting is Tuesday, February 2, 2021.

Laura Timothy stated that the BART Accessibility Task Force is meeting via Zoom the 4th Wednesday of every month.

6. Member Reports

Krystle Pasco wished Brad Helfenberger the best in his new endeavor with the City of Antioch.

7. Staff Reports

Naomi Armenta stated that one of the topics for the Joint PAPCO and ParaTAC meeting will be COVID-19 Recovery.

8. Adjournment

The meeting adjourned at 11:30 a.m. and the next ParaTAC meeting is scheduled for March 9, 2021. The Joint PAPCO and ParaTAC meeting is tentatively scheduled for March 22, 2021.

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FY 2020-21 Paratransit Technical Advisory Committee (ParaTAC) Meeting Calendar 3.2

1111 Broadway, Suite 800, Oakland, CA 94607 • 510.208.7400 • www.AlamedaCTC.org

ParaTAC meetings occur on the second Tuesday of the month from 9:30-11:30 a.m. on an as needed basis based on the Paratransit Program’s annual work plan and other program needs. Joint PAPCO and ParaTAC meetings occur on the fourth Monday of the month from 1:30-3:00 p.m. Meetings are held at the Alameda CTC offices in downtown Oakland. Note that meetings and items on this calendar are subject to change; refer to www.AlamedaCTC.org for up-to-date information.

Categories	September 10, 2019 ParaTAC Meeting	October 13, 2020 ParaTAC Meeting	January 12, 2021 ParaTAC Meeting	March 9, 2021 ParaTAC Meeting	March 29, 2021 Joint Meeting	April 26-27, 2021 Subcommittees
Planning and Policy	<i>Cancelled</i>	<ul style="list-style-type: none"> Review Implementation Guidelines and Performance Measures Update Review of Programs through Social/Racial Equity Lens Receive Update on Covid-19 Impacts on Programs TNC Partnership Update 	<ul style="list-style-type: none"> Receive FY 2021-22 Paratransit Direct Local Distribution (DLD) Projections Receive FY 2021-22 Program Plan Application Update Receive Update on Covid-19 Impacts on Programs TNC Partnership Update 	<ul style="list-style-type: none"> Receive Update on Covid-19 Impacts on Programs TNC Partnership Update 	<ul style="list-style-type: none"> Topic: Covid-19 Recovery 	<ul style="list-style-type: none"> Paratransit Program Plan Review Subcommittees
Committee Development		<ul style="list-style-type: none"> Review FY 2020-21 Meeting Calendar Technical Exchange 	<ul style="list-style-type: none"> Technical Exchange 	<ul style="list-style-type: none"> Technical Exchange 		
Outreach and Information		<ul style="list-style-type: none"> Ongoing Update Access Alameda Website Usage Update 	<ul style="list-style-type: none"> Ongoing Update 	<ul style="list-style-type: none"> Ongoing Update Alameda County City Program Application and Webform Update 		

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Alameda County Transportation Commission
Paratransit Advisory and Planning Committee
Roster - Fiscal Year 2020-2021

	Title	Last	First	City	Appointed By	Term Began	Re aptmt.	Term Expires
1	Ms.	Stadmire, Chair	Sylvia J.	Oakland	Alameda County Board of Supervisors, District 3	Sep-07	Jul-19	Jul-21
2	Ms.	Johnson, Vice Chair	Sandra	San Leandro	Alameda County Board of Supervisors, District 4	Sep-10	Jul-19	Jul-21
3	Mr.	Barranti	Kevin	Fremont	City of Fremont	Feb-16		Feb-18
4	Mr.	Bunn	Larry	Union City	Union City Transit	Jun-06	Feb-19	Feb-21
5	Mr.	Coomber	Robert	Livermore	City of Livermore	May-17	May-19	May-21
6	Mr.	Costello	Shawn	Dublin	City of Dublin	Sep-08	Jun-16	Jun-18
7	Mr.	Hastings	Herb	Dublin	Alameda County Board of Supervisors, District 1	Mar-07	Oct-18	Oct-20
8	Mr.	Lewis	Anthony	Alameda	City of Alameda	Jul-18		Jul-20
9	Rev.	Orr	Carolyn M.	Oakland	City of Oakland	Oct-05	Jan-14	Jan-16
10	Ms.	Rivera-Hendrickson	Carmen	Pleasanton	City of Pleasanton	Sep-09	Apr-19	Apr-21
11	Ms.	Ross	Christine	Hayward	Alameda County Board of Supervisors, District 2	Oct-17	Dec-19	Dec-21

	Title	Last	First	City	Appointed By	Term Began	Re apptmt.	Term Expires
12	Ms.	Rousey	Michelle	Oakland	BART	May-10	Jan-16	Jan-18
13	Mr.	Scott	Will	Berkeley	Alameda County Board of Supervisors, District 5	Mar-10	Jun-16	Jun-18
14	Ms.	Smith	Linda	Berkeley	City of Berkeley	Apr-16		Apr-18
15	Ms.	Tamura	Cimberly	San Leandro	City of San Leandro	Dec-15	Mar-19	Mar-21
16	Ms.	Waltz	Esther Ann	Livermore	LAVTA	Feb-11	Jun-16	Jun-18
17	Mr.	Zukas	Hale	Berkeley	A. C. Transit	Aug-02	Feb-16	Feb-18



DATE: March 2, 2021

TO: Paratransit Technical Advisory Committee

FROM: Krystle Pasco, Associate Program Analyst

SUBJECT: Update on Website Usage and Comprehensive Review of Application Form Questions

Recommendation

ParaTAC members will receive an update on the current Alameda County City Paratransit Services Application Form and webform and discuss potential updates.

Summary

Annually, ParaTAC receives an update on utilization of the webform for City Paratransit Programs on the www.AccessAlameda.org website. Following up on consistency issues between the print and online application identified by the Committee, the paratransit team will review recent improvements to the paper application, in an effort to improve and standardize data-gathering methods.

Background

Annually, ParaTAC receives an update on utilization of the webform for City Paratransit Programs on the www.AccessAlameda.org website. This update includes the number of applications submitted and the level of traffic on the website for the application, as well as other webpages.

In 2020, ParaTAC and staff identified updates that would improve the City application. The application form has not been reviewed and significantly updated for several years and the Committee and staff agree that it is an appropriate time to revise the form. Additionally, equity has been identified as an important value of Alameda CTC; therefore, the paratransit team has conducted a comprehensive review of the application to address consistency with other programs, level of equity analysis, and ease of use. Once the print application is approved and finalized, updates will be synchronized with the online application.

Fiscal Impact: There is no net fiscal impact.

Attachments:

- A. Alameda County City Paratransit Services Application Form
- B. Alameda County City Paratransit Services Medical Statement Form

Alameda County City-Based Paratransit Services Application Form

Please use this application if you are a resident of: *Alameda, Albany, Berkeley, Castro Valley, Emeryville, Fremont, Hayward, Newark, Oakland, Piedmont, Pleasanton, San Lorenzo, San Leandro or Sunol.* Upon receipt of this form, the program may contact you to submit additional information. ADA paratransit service operators (East Bay Paratransit, Union City Paratransit & Wheels Dial-A-Ride) require a separate application process. Please return this application to the paratransit program to which you are applying. For more information about specific programs, please refer to the Access Alameda brochure, www.AccessAlameda.org, or call the program directly.

*Required field

***Name:** _____
Last Name First Name Middle Initial

***Primary Phone:** (____) _____ **Secondary Phone:** (____) _____

TDD/TTY: (____) _____ **Email:** _____

***Home Address:** _____
Street Address Apt. # City Zip Code

Name of Housing Facility (if applicable):

***Birth Date:** ___/___/___
Month Day Year

Male Female Transgender Different Gender Identity

Do you manage your own affairs and deal with your own mail? Yes No
If “No”, to whom should important correspondence be directed?

Name: _____ Relationship: _____

Phone: (____) _____ - _____

Email: _____

Mailing Address: _____
(if different from above) Street Address or PO Box Apt. # City State Zip Code

- How do you currently travel to your most frequent destinations?** (Check all that apply)
 - ADA Paratransit (i.e. East Bay Paratransit, Wheels Dial-A-Ride, Union City Paratransit)
 - Drive myself
 - Someone drives me
 - Buses/BART
 - Taxi
 - Uber/Lyft/GoGoGrandparent/Other app-based service
 - Other: _____

- *Have you been certified as eligible for rides with an ADA paratransit service? (i.e. East Bay Paratransit, Wheels Dial-A-Ride, Union City Paratransit)**
 - Fully eligible
Rider Identification #: _____
 - Conditionally eligible
Rider Identification #: _____

- Not eligible/Denied
- Have not applied
- Don't know

3. *Do you travel with any of the following? (Check all that apply)

- Cane White Cane Rollator/Walker
- Folding Wheelchair Power Wheelchair Power Scooter
- Service Animal Portable Oxygen Tank Care Provider/Attendant
- Crutches Leg Braces Communication Devices/Board
- Other: _____

4. *Do you need a wheelchair lift to get in and out of a vehicle?

- Yes No Don't know

5. *Do you have any of the following disabilities? (Check all that apply)

- Mobility/Physical Spinal Cord (SCI) Head Injuries (TBI)
- Vision Hearing Cognitive/Learning
- Psychological Invisible Other: _____

6. *Is the above condition you describe: Permanent Temporary until: _____

7. *Please explain how this condition prevents you from using public transit (i.e. buses or BART):

8. *Emergency Contact Person:

Name: _____ Relationship to you: _____
 Phone: (____) _____ Email: _____

9. What is your living arrangement?

- Live alone
- Live w/ family member(s)
- Live with roommates/housemates
- Live in assisted living/residential care home
- Live in a skilled nursing facility/nursing home
- Other: _____

10. *What is your preferred language? English Spanish Mandarin/Cantonese

Other: _____

11. If you need future information provided to you in an accessible format, please check which format you prefer: Large Print Electronic File Other _____

I certify that the information in this application is true and correct. I understand that knowingly falsifying information will result in denial of service. I give the City permission to contact me about my paratransit service experience and to verify my enrollment with East Bay Paratransit, Wheels Dial-A-Ride or Union City Paratransit. I understand that my application information will be kept confidential; only information required to provide service or verify service quality will be disclosed under any circumstances.

Applicant's Signature: _____ Date: _____

Person who assisted you with application/Phone #: _____

The following questions are for demographic information only. Your answers are optional and will be confidential.

12. Are you on any of the following forms of income/benefit assistance? *(check all that apply)*

- Supplemental Security Income (SSI)
- Cash Assistance Program for Immigrants (CAPI)
- Medi-Cal; if yes, #: _____
- CalWorks
- General Assistance (GA)
- Other: _____

13. What is your current household income?

- less than \$31,350
- \$31,351- \$52,200
- \$52,201-\$62,640
- \$62,641-\$83,550
- more than \$83,551

14. What is your race/ethnicity?

- American Indian or Alaska Native
- Asian
- Black or African American
- Hispanic or Latino
- Native Hawaiian or Other Pacific Islander
- White
- Other: _____

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Alameda County City-Based Paratransit Services Medical Statement Form

This form may need to be completed if the applicant **does not meet the age eligibility requirement** of the city-operated paratransit service for which they are applying. For more information, please refer to the Access Alameda brochure, www.AccessAlameda.org, or call the program directly.

Applicant's Name: _____ Birthdate: _____

Address: _____

Dear Physician, Social Worker or Health Care Professional:

The above named person is applying for the paratransit services in the city where they reside. In order to determine whether this applicant is eligible for paratransit services, the applicant must provide verification that they are unable to utilize public transit services independently due to a disability/disabling health condition. All information provided below is confidential and is used for the sole purpose of establishing eligibility for paratransit services. Please help us determine the eligibility status of this individual by checking and/or completing all of the items below that apply to applicant. Please return this form to the applicant to submit with their paratransit application. Thank you.

1. Please describe the applicant's disability or disabling health condition that prevents use of public transit (i.e. buses and/or BART):

2. Applicant's condition is: Permanent Temporary until _____

3. Due to the conditions noted above, applicant is unable to use public transit services because they:

- A. _____ Cannot walk or travel in a wheelchair or scooter to or from a bus or train stop without the help of another person
- B. _____ Cannot board or get off a bus or train without the help of someone else
- C. _____ Cannot wait outside alone for a bus or train to arrive
- D. _____ Cannot stand and maintain balance on a moving public transit vehicle
- E. _____ Cannot see, read and/or comprehend information signs, schedules, maps, etc.
- F. _____ Cannot hear and/or comprehend verbal information given by public transit personnel
- G. _____ Other reason(s): _____

4. Are paratransit services needed for applicant to obtain life-sustaining treatment? Yes No
(i.e. dialysis, chemotherapy, radiation therapy, etc.)

PRACTITIONER'S STATEMENT: *I hereby state that the information provided above is correct.*

Practitioner's Name: _____ (Print/Type) _____ (Signature)

Date: _____ Discipline: Physician Nurse Social Worker
 Other Practitioner (describe): _____

Agency/Organization Affiliation: _____

Address: _____

Telephone #: _____ Fax #: _____ Email: _____

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