



## Paratransit Technical Advisory Committee Meeting Agenda Tuesday, March 10, 2020, 9:30 a.m.

Staff Liaisons: [Krystle Pasco](#), [Kate Lefkowitz](#)      Public Meeting Coordinator: [Angie Ayers](#)

### 1. Call to Order/Roll Call

### 2. Public Comment

### 3. Administration Page/Action

- |  |    |  |
|--|----|--|
| 3.1. <a href="#">Review the January 14, 2020 ParaTAC Meeting Minutes</a> | 1  |  |
| 3.2. <a href="#">Receive the FY 2019-20 ParaTAC Meeting Calendar</a>     | 7  |  |
| 3.3. <a href="#">Receive the PAPCO Roster</a>                            | 9  |  |
| 3.4. <a href="#">Receive the Paratransit Outreach Calendar</a>           | 11 |  |

### 4. Paratransit Programs and Projects

- |  |    |  |
|--|----|--|
| 4.1. <a href="#">Review Alameda County City-Based Paratransit Services Application Form and Web Form</a> | 13 |  |
| 4.2. Eden I&R Presentation   |    |  |
| 4.3. Transportation Network Companies Partnership Update (Verbal)  |    |  |
| 4.4. Mobility Management Update (Verbal)   |    |  |
| 4.5. Emergency Preparedness Update (Verbal)  |    |  |
| 4.6. Exchange Technical Information (Verbal)   |    |  |

### 5. Committee and Transit Reports

- |  |  |  |
|--|--|--|
| 5.1. PAPCO Update (Verbal)                               |  |  |
| 5.2. ADA and Transit Advisory Committees Update (Verbal) |  |  |

### 6. Member Reports

## 7. Staff Reports

## 8. Adjournment

**Next Meeting:** Tuesday, September 8, 2020

Notes:

- All items on the agenda are subject to action and/or change by the Committee.
- To comment on an item not on the agenda (3-minute limit), submit a speaker card to the clerk.
- Call 510.208.7450 (Voice) or 1.800.855.7100 (TTY) five days in advance to request a sign-language interpreter.
- If information is needed in another language, contact 510.208.7400. Hard copies available only by request.
- Call 510.208.7400 48 hours in advance to request accommodation or assistance at this meeting.
- Meeting agendas and staff reports are available on the [website calendar](#).
- Alameda CTC is located near 12th St. Oakland City Center BART station and AC Transit bus lines. [Directions and parking information](#) are available online.



## Alameda CTC Schedule of Upcoming Meetings for March through April 2020

**Commission Chair**

Mayor Pauline Russo Cutter  
City of San Leandro

**Commission Vice Chair**

Councilmember John Bauters  
City of Emeryville

**AC Transit**

Board Vice President Elsa Ortiz

**Alameda County**

Supervisor Scott Haggerty, District 1  
Supervisor Richard Valle, District 2  
Supervisor Wilma Chan, District 3  
Supervisor Nate Miley, District 4  
Supervisor Keith Carson, District 5

**BART**

Vice President Rebecca Saltzman

**City of Alameda**

Mayor Marilyn Ezzy Ashcraft

**City of Albany**

Mayor Nick Pilch

**City of Berkeley**

Mayor Jesse Arreguin

**City of Dublin**

Mayor David Haubert

**City of Fremont**

Mayor Lily Mei

**City of Hayward**

Mayor Barbara Halliday

**City of Livermore**

Mayor John Marchand

**City of Newark**

Councilmember Luis Freitas

**City of Oakland**

Councilmember At-Large  
Rebecca Kaplan  
Councilmember Sheng Thao

**City of Piedmont**

Mayor Robert McBain

**City of Pleasanton**

Mayor Jerry Thorne

**City of Union City**

Mayor Carol Dutra-Vemaci

**Executive Director**

Tess Lengyel

### Commission and Committee Meetings

Time	Description	Date
2:00 p.m.	Alameda CTC Commission Meeting	March 26, 2020 April 23, 2020
9:30 a.m.	Finance and Administration Committee (FAC)	April 13, 2020
10:00 a.m.	Programs and Projects Committee (PPC)	
11:30 a.m.	Planning, Policy and Legislation Committee (PPLC)	

### Advisory Committee Meetings

1:30 p.m.	Paratransit Advisory and Planning Committee (PAPCO)	March 23, 2020
1:30 p.m.	Alameda County Technical Advisory Committee (ACTAC)	April 9, 2020
5:30 p.m.	Bicycle and Pedestrian Advisory Committee	April 30, 2020

All meetings are held at Alameda CTC offices located at 1111 Broadway, Suite 800, Oakland, CA 94607. Meeting materials, directions and parking information are all available on the [Alameda CTC website](http://www.AlamedaCTC.org). Meetings subject to change.

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## 1. Call to Order and Roll Call

Krystle Pasco called the meeting to order and a roll call was conducted. All members were present with the exception of Steve Adams, Tanya Bustamante, Shawn Fong, and Brad Helfenberger.

### Subsequent to the roll call:

Shawn Fong arrived during item 4.1. and Kadri Kulm arrived during item 4.2.

## 2. Public Comment

There were no public comments.

## 3. Administration

### 3.1. Review the March 12, 2019 ParaTAC Meeting Minutes

Committee members received the March 12, 2019 ParaTAC meeting minutes and agreed by acclamation.

### 3.2. Review the FY 2019-20 ParaTAC Meeting Calendar

The FY 2019-20 ParaTAC meeting calendar was provided in the agenda packet for review purposes.

### 3.3. PAPCO Roster

The PAPCO roster was provided in the agenda packet for review purposes.

### 3.4. Paratransit Outreach Calendar

The paratransit outreach calendar was provided in the agenda packet for review purposes.

## 4. Paratransit Programs and Projects

### 4.1. Paratransit Direct Local Distribution (DLD) Projections

Krystle Pasco reviewed this agenda item. She reiterated that Measure B and Measure BB paratransit Direct Local Distribution (DLD) funding is split by planning area and within each planning

area by a formula adopted by PAPCO. Ms. Pasco reviewed the funding distributions as stated in both the 2000 and 2014 Transportation Expenditure Plans (TEPs). She reviewed the percentage of funds allocated to ADA-mandated paratransit services/East Bay Paratransit, City-based programs, and the discretionary grant program as stated in the TEPs.

Laura Timothy asked when will the participants stop receiving funds for Measure B. Naomi Armenta stated that Measure B revenues will be collected through March 2022.

*This item is for information only.*

#### **4.2. City/Program Approaches to TNCs Discussion (Verbal)**

Naomi Armenta facilitated the discussion around the planned use of Transportation Network Companies (TNCs).

Jessica Lobedan stated that Hayward recently expanded their service areas using TNCs through LIFE ElderCare. The City of Hayward will transition from LIFE ElderCare to Eden I&R as the call center and arranging and monitoring the rides.

Hakeim McGee asked about the capacity of Eden I&R. Ms. Armenta suggested bringing Eden I&R to a future ParaTAC meeting to provide more information about their services.

Hakeim McGee asked what is going on with LIFE ElderCare's human services. Andrea Mok stated that LIFE ElderCare's strength is door-through-door services and they plan to expand this program into North County.

Hakeim McGee asked if the City of Hayward has accessible wheelchair service. Andrea Mok said she made a connection with UberWAV and inquired about the availability of on-demand vehicles that are accessible. She noted that UberWAV is releasing accessible vans from Pleasanton to Palo Alto using MV Transportation. The longest wait time is approximately 25-30 minutes.

Hakeim McGee asked for clarification on the relationship between the City of Hayward and Eden I&R in regards to insurance. Jessica Lobedan said she'll get back to the Committee with more information.

Shawn Fong gave an update on the City of Fremont's TNC program. Their service started with LIFE ElderCare for individuals that need to call into a call center for rides and the City of Fremont service started with Lyft on November 15, 2019. Ms. Fong noted that Fremont enrolls the client and the person pays the first \$4 for the ride and the client is responsible for any amount over \$20.

Hakeim McGee asked about the technology. Ms. Fong said that the most difficult piece is getting the client to download the Lyft mobile app and setup their payment source; however, once that is done, the mobile app is very easy to use.

Hakeim McGee asked if the contractual information for Uber and Lyft can be provided to the Committee. He also suggested this topic become a recurring agenda item.

Naomi Armenta encouraged the Committee members to reach out to each other to continue communications and coordination around this topic and any other concerns.

#### **4.3. FY 2020-21 Program Plan Application Update**

Naomi Armenta presented this item. She reviewed FY 2020-21 Paratransit Program Plan application form and tables, which included minor changes. Ms. Armenta informed the Committee that the Program Plan Review Subcommittees were scheduled for April 27 and 28, 2020.

*This item is for information only.*

#### **4.4. Mobility Management Update (Verbal)**

Marvin Randalson provided an update on the upcoming February 24, 2020 Joint PAPCO and ParaTAC meeting. He noted that the focus is the state of emerging mobility in Alameda County with particular focus on TNCs for people with disabilities.

The speakers will be Naomi Armenta, with Nelson\Nygaard Consulting Associates; Marilyn Golden with the Disability Rights Education and Defense Fund (DREDF); Tim McCormick with Santa Monica Big Blue Bus; and Jonathan Steketee with Livermore Amador Valley Transit Authority (LAVTA).

#### **4.5. Emergency Preparedness Update**

Naomi Armenta provided an update on the Bay Area Urban Areas Security Initiative (UASI) Paratransit Critical Transportation Project. She noted that in 2019 the Bay Area UASI worked with the Bay Area Partnership Accessibility Committee (BAPAC) on a paratransit critical transportation project, which focused on ADA-paratransit. She noted that a list of meetings and workshops that have taken place and several products and services are being prepared through this process.

Laura Timothy stated that if we reach out to UASI staff they may come to ParaTAC or any agency that is interested with information.

#### **4.6. Exchange Technical Information**

Laura Timothy stated her concerns regarding East Bay Paratransit receiving additional work since the Regional Center of the East Bay is scaling back. She noted that the current provider may be backing out of their contract with the Regional Center of the East Bay.

Jessica Lobedan asked if anyone is working with providers that are working with Getaround and if anyone else is partnering with them and are having problems with insurance. Ms. Armenta said she doesn't know of anyone in the Bay Area partnering with them; however, she will check with her networks.

Mary Triston asked about alternative transportation for medical appointments. She wanted clarification on medical trips. Shawn Fong said that state legislation says that all medical providers should provide transportation. Ms. Fong encouraged Committee members to contact her for additional information.



## **5. Committee and Transit Reports**

### **5.1. PAPCO Update**

Krystle Pasco informed the Committee that PAPCO last met on November 18, 2019 and the next meeting is taking place on March 23, 2020. She noted that PAPCO will be discussing the Program Plan Review process.

### **5.2. ADA and Transit Advisory Committee Updates (Verbal)**

There were no ADA and Transit Advisory Committee updates.

## **6. Member Reports**

Mary Triston announced that their program's name is changing to Berkeley Rides for Seniors and the Disabled (BRSD).

## **7. Staff Reports**

Naomi Armenta gave an update on the FTA Section 5310 grant call for projects.

Ms. Armenta also gave an update on the City-based program application. She stated that the webform does not request gender; however, the paper application does. She reviewed both forms and found some differences. Ms. Armenta asked the Committee if they wanted staff to update the gender to be more relevant to today's world.

Krystle Pasco gave an update on Senate Bill 1376, the TNC Access for All Act.

## **8. Adjournment**

The meeting adjourned at 10:50 a.m.

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# FY 2019-20 Paratransit Technical Advisory Committee (ParaTAC) Meeting Calendar 3.2

1111 Broadway, Suite 800, Oakland, CA 94607 • 510.208.7400 • www.AlamedaCTC.org

ParaTAC meetings occur on the second Tuesday of the month from 9:30-11:30 a.m. on an as needed basis based on the Paratransit Program’s annual work plan and other program needs. Joint PAPCO and ParaTAC meetings occur on the fourth Monday of the month from 1:30-3:00 p.m. Meetings are held at the Alameda CTC offices in downtown Oakland. Note that meetings and items on this calendar are subject to change; refer to [www.AlamedaCTC.org](http://www.AlamedaCTC.org) for up-to-date information.

Categories	September 10, 2019 ParaTAC Meeting	January 14, 2020 ParaTAC Meeting	February 24, 2020 Joint Meeting	March 10, 2020 ParaTAC Meeting	April 27-28, 2020 Subcommittees
<b>Planning and Policy</b>	<i>Cancelled</i>	<ul style="list-style-type: none"> <li>• Receive Paratransit Direct Local Distribution (DLD) Projections</li> <li>• Discuss City/Program Approaches to TNCs</li> <li>• Receive FY 2020-21 Program Plan Application Update</li> </ul>	<ul style="list-style-type: none"> <li>• Topic: Emerging Mobility</li> </ul>		<ul style="list-style-type: none"> <li>• Paratransit Program Plan Review Subcommittees</li> </ul>
<b>Committee Development</b>		<ul style="list-style-type: none"> <li>• Technical Exchange</li> </ul>		<ul style="list-style-type: none"> <li>• Eden I&amp;R Presentation</li> <li>• Technical Exchange</li> </ul>	
<b>Outreach and Information</b>		<ul style="list-style-type: none"> <li>• Ongoing Update</li> </ul>		<ul style="list-style-type: none"> <li>• Review City Program Application and Webform</li> <li>• Ongoing Update</li> </ul>	

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**Alameda County Transportation Commission  
Paratransit Advisory and Planning Committee  
Roster - Fiscal Year 2019-2020**

	<b>Title</b>	<b>Last</b>	<b>First</b>	<b>City</b>	<b>Appointed By</b>	<b>Term Began</b>	<b>Re apptmt.</b>	<b>Term Expires</b>
1	<b>Ms.</b>	<b>Stadmire, Chair</b>	Sylvia J.	Oakland	<b>Alameda County Supervisor Wilma Chan, D-3</b>	<b>Sep-07</b>	<b>Jul-19</b>	<b>Jul-21</b>
2	<b>Ms.</b>	<b>Johnson, Vice Chair</b>	Sandra	San Leandro	<b>Alameda County Supervisor Nate Miley, D-4</b>	<b>Sep-10</b>	<b>Jul-19</b>	<b>Jul-21</b>
3	Mr.	Barranti	Kevin	Fremont	City of Fremont Mayor Lily Mei	Feb-16		<b>Feb-18</b>
4	Ms.	Behrens	Yvonne	Emeryville	City of Emeryville Councilmember John Bauters	Mar-18	Jan-19	<b>Jan-21</b>
5	Mr.	Bunn	Larry	Union City	Union City Transit Steve Adams, Transit Manager	Jun-06	Feb-19	<b>Feb-21</b>
6	Mr.	Coomber	Robert	Livermore	City of Livermore Mayor John Marchand	May-17	May-19	<b>May-21</b>
7	Mr.	Costello	Shawn	Dublin	City of Dublin Mayor David Haubert	Sep-08	Jun-16	<b>Jun-18</b>
8	Mr.	Hastings	Herb	Dublin	Alameda County Supervisor Scott Haggerty, D-1	Mar-07	Oct-18	<b>Oct-20</b>
9	Mr.	Lewis	Anthony	Alameda	City of Alameda Mayor Marilyn Ezy Ashcraft	Jul-18		<b>Jul-20</b>
10	Rev.	Orr	Carolyn M.	Oakland	City of Oakland, Councilmember At-Large Rebecca Kaplan	Oct-05	Jan-14	<b>Jan-16</b>
11	Ms.	Rivera-Hendrickson	Carmen	Pleasanton	City of Pleasanton Mayor Jerry Thorne	Sep-09	Apr-19	<b>Apr-21</b>
12	Ms.	Ross	Christine	Hayward	Alameda County Supervisor Richard Valle, D-2	Oct-17	Dec-19	<b>Dec-21</b>

	<b>Title</b>	<b>Last</b>	<b>First</b>	<b>City</b>	<b>Appointed By</b>	<b>Term Began</b>	<b>Re apptmt.</b>	<b>Term Expires</b>
13	Ms.	Rousey	Michelle	Oakland	BART Director Rebecca Saltzman	May-10	Jan-16	<b>Jan-18</b>
14	Mr.	Scott	Will	Berkeley	Alameda County Supervisor Keith Carson, D-5	Mar-10	Jun-16	<b>Jun-18</b>
15	Ms.	Smith	Linda	Berkeley	City of Berkeley Mayor Jesse Arreguin	Apr-16		<b>Apr-18</b>
16	Ms.	Tamura	Cimberly	San Leandro	City of San Leandro Mayor Pauline Cutter	Dec-15	Mar-19	<b>Mar-21</b>
17	Ms.	Waltz	Esther Ann	Livermore	LAVTA Executive Director Michael Tree	Feb-11	Jun-16	<b>Jun-18</b>
18	Mr.	Zukas	Hale	Berkeley	A. C. Transit Board Vice President Elsa Ortiz	Aug-02	Feb-16	<b>Feb-18</b>
19		<b>Vacancy</b>			<b>City of Albany Mayor Nick Pilch</b>			
20		<b>Vacancy</b>			<b>City of Hayward Mayor Barbara Halliday</b>			
21		<b>Vacancy</b>			<b>City of Newark Councilmember Luis Freitas</b>			
22		<b>Vacancy</b>			<b>City of Piedmont Mayor Robert McBain</b>			
23		<b>Vacancy</b>			<b>City of Union City Mayor Carol Dutra-Vernaci</b>			



**Upcoming Events**

<b>Date</b>	<b>Event Name</b>	<b>Location</b>	<b>Time</b>
3/14/20	Transition Information Faire**	College of Alameda, 555 Ralph Appezzato Memorial Parkway, Alameda, CA 94501	9:30 a.m. – 3:00 p.m.
3/17/20	Transportation Fair**	Pleasanton Senior Center, 5353 Sunol Boulevard, Pleasanton, CA 94566	10:00 a.m. – 1:00 p.m.
4/29/20	Senior Wellness Fair	South Berkeley Senior Center, 2939 Ellis Street, Berkeley, CA 94703	10:00 a.m. – 1:00 p.m.
Apr 2020	Senior Resource Fair	Albany Senior Center, 846 Masonic Avenue, Albany, CA 94706	10:00 a.m. – 1:00 p.m.
5/7/20	Senior Health and Wellness Resource Fair**	Kenneth C. Aitken Senior and Community Center, 17800 Redwood Road, Castro Valley, CA 94546	9:00 a.m. – 12:00 p.m.
May 2020	Older Americans Month Celebration**	Oakland City Hall and Frank Ogawa Plaza, 1 Frank H. Ogawa Plaza, Oakland, CA 94612	10:00 a.m. – 2:00 p.m.
May 2020	Age Friendly Health Expo**	Fremont Multi-Service Senior Center and Central Park, 40086 Paseo Padre Parkway, Fremont, CA 94538	9:00 a.m. – 1:00 p.m.
May 2020	USOAC Annual Convention	St. Columba Church, 6401 San Pablo Avenue, Oakland, CA 94608	10:00 a.m. – 3:00 p.m.
May 2020	Open House and Resource Fair	Mastick Senior Center, 1155 Santa Clara Avenue, Alameda, CA 94501	3:00 p.m. – 6:00 p.m.

Date	Event Name	Location	Time
Jun 2020	Transportation Workshop	Emeryville Senior Center, 4321 Salem Street, Emeryville, CA 94608	9:30 a.m. – 11:30 a.m.
9/17/20	Healthy Living Festival**	Oakland Zoo, 9777 Golf Links Road, Oakland, CA 94605	8:00 a.m. – 2:00 p.m.

### Past Events

Date	Event Name	Location	Time
10/18/19	Senior Resource Fair***	San Leandro Senior Community Center, 13909 East 14th Street, San Leandro, CA 94578	10:00 a.m. – 1:00 p.m.
Oct 2019	Senior Health Faire	Silliman Activity Center, 6800 Mowry Avenue, Newark, CA 94560	9:00 a.m. – 12:00 p.m.
Oct 2019	Senior Info Fair	Dublin Senior Center, 7600 Amador Valley Boulevard, Dublin, CA 94568	10:00 a.m. – 2:00 p.m.

\*\*Alameda CTC's Paratransit Coordination Team will be distributing materials at an information table at events marked with asterisks (\*\*).

For more information about outreach events or to sign up to attend, please call Krystle Pasco at (510) 208-7467.





**DATE:** March 3, 2020

**TO:** Paratransit Technical Advisory Committee

**FROM:** Krystle Pasco, Assistant Program Analyst  
Kate Lefkowitz, Associate Transportation Planner

**SUBJECT:** Alameda County City-Based Paratransit Services Application Form

### **Recommendation**

ParaTAC members will receive an update on the current Alameda County City-Based Paratransit Services Application Form and web form and discuss potential updates.

### **Summary**

Annually ParaTAC receives an update on utilization of the web form for City Paratransit Programs on the [www.AccessAlameda.org](http://www.AccessAlameda.org) website. Committee members and staff have also noted differences between the paper and web form and will discuss potential corrections and updates.

### **Background**

Annually ParaTAC receives an update on utilization of the web form for City Paratransit Programs on the [www.AccessAlameda.org](http://www.AccessAlameda.org) website. This update includes the number of applications submitted and the level of traffic on the website for the application, as well as other pages.

Recently a committee member noted that the gender question was not on the web form although it was on the paper form. Staff noted that the web form was also missing TDD/TTY number and information about an alternate correspondent.

The application form has not been reviewed and significantly updated for several years and the Committee and staff agree that this is an appropriate time to look at the form.

**Fiscal Impact:** There is no fiscal impact. This is an information item only.

**Attachment:**

- A. Alameda County City-Based Paratransit Services Application Form

# Alameda County City-Based Paratransit Services Application Form

Please use this application if you are a resident of: *Alameda, Albany, Berkeley, Castro Valley, Emeryville, Fremont, Hayward, Newark, Oakland, Piedmont, Pleasanton, San Lorenzo, San Leandro or Sunol.* Upon receipt of this form, the program may contact you to submit additional information. ADA paratransit service operators (East Bay Paratransit, Union City Paratransit & Wheels Dial-A-Ride) require a separate application process. Please return this application to the paratransit program to which you are applying. For more information about specific programs, please refer to the Access Alameda brochure, [www.AccessAlameda.org](http://www.AccessAlameda.org), or call the program directly.

**Name:** \_\_\_\_\_  
Last Name First Name Middle Initial

**Daytime Phone:** (\_\_\_\_) \_\_\_\_\_ **Evening Phone:** (\_\_\_\_) \_\_\_\_\_

**Cell:** (\_\_\_\_) \_\_\_\_\_ **TDD/TTY:** (\_\_\_\_) \_\_\_\_\_ **Email:** \_\_\_\_\_

**Home Address:** \_\_\_\_\_  
Street Address Apt. # City Zip Code

**Name of Housing Facility** (if applicable): \_\_\_\_\_

**Birth Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_ **Male**  **Female**   
Month Day Year

**Do you manage your own affairs and deal with your own mail?** Yes  No   
**If "No", to whom should important correspondence be mailed?**

**Name:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_

**Daytime phone:** (\_\_\_\_) \_\_\_\_\_ **Cell or Evening phone:** (\_\_\_\_) \_\_\_\_\_

**Email:** \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_  
(if different from above) Street Address or PO Box Apt. # City State Zip Code

**1. How do you currently travel to your most frequent destinations?** (Check all that apply)  
 ADA Paratransit (i.e. East Bay Paratransit, Wheels Dial-A-Ride, Union City Paratransit)  
 Drive myself  Someone drives me  Buses/BART  Taxi  
 Other: \_\_\_\_\_

**2. Have you been certified as eligible for rides with an ADA paratransit service?**  
*(i.e. East Bay Paratransit, Wheels Dial-A-Ride, Union City Paratransit)*  
 Fully eligible  Conditionally eligible **Rider Identification #:** \_\_\_\_\_  
 Not eligible/Denied  Have not applied  Don't know

**3. Do you use any of the following mobility aids or specialized equipment?**  
 Cane  White Cane  Walker  
 Manual Wheelchair  Power Wheelchair  Power Scooter  
 Service Animal  Portable Oxygen Tank  Other: \_\_\_\_\_

**4. Do you need a wheelchair lift to get in and out of a vehicle?**  Yes  No  Don't know

**5. Do you typically travel with assistance from another person** (other than driver)?  Yes  No

6. Please describe your disability or disabling health condition and explain how this condition prevents you from using public transit (i.e. buses or BART):

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7. Is the above condition you describe:  Permanent  Temporary until: \_\_\_\_\_

8. Emergency Contact Person: \_\_\_\_\_

Relationship to you: \_\_\_\_\_ Daytime phone: (\_\_\_\_) \_\_\_\_\_

Cell phone: (\_\_\_\_) \_\_\_\_\_ Evening phone: (\_\_\_\_) \_\_\_\_\_

9. Are you on any of the following forms of income/benefit assistance? (check all that apply)

- Supplemental Security Income (SSI)  Cash Assistance Program for Immigrants (CAPI)  
 Medi-Cal; if yes, #: \_\_\_\_\_  CalWorks  General Assistance (GA)

10. Gross Individual Monthly Income: \_\_\_\_\_

11. Gross Household Monthly Income: \_\_\_\_\_ # of people in household: \_\_\_\_\_

12. What is your living arrangement?  Live alone  Live w/ spouse/partner  
 Live with adult children  Live in a skilled nursing facility/nursing home  
 Live in assisted living/residential care home  Other: \_\_\_\_\_

13. What is your race/ethnicity?  African American  Asian/Pacific Islander  
 Caucasian  Hispanic/Latino  Native American  
 Other: \_\_\_\_\_

14. What language(s) do you speak? Preferred Language: \_\_\_\_\_

Other Language(s): \_\_\_\_\_

15. If you need future information provided to you in an accessible format, please check which format you prefer:  Large Print  Audiotape  Braille  CD/Electronic File

*I certify that the information in this application is true and correct. I understand that knowingly falsifying information will result in denial of service. I give the City permission to contact me about my paratransit service experience and to verify my enrollment with East Bay Paratransit, Wheels Dial-A-Ride or Union City Paratransit. I understand that my application information will be kept confidential; only information required to provide service or verify service quality will be disclosed under any circumstances.*

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Person who assisted you with application/Phone #: \_\_\_\_\_

# Alameda County City-Based Paratransit Services Medical Statement Form

This form may need to be completed if the applicant **does not meet the “Senior” age eligibility requirement** of the city-operated paratransit service for which he/she is applying. For more information, please call your city’s paratransit program or 1-866-901-7272.

Applicant’s Name: \_\_\_\_\_ Birthdate: \_\_\_\_\_

Address: \_\_\_\_\_

**Dear Physician, Social Worker or Health Care Professional:**

The above named person is applying for the paratransit services in the city where he or she resides. In order to determine whether this applicant is eligible for paratransit services, applicant must provide verification that he/she is unable to utilize public transit services independently due to a disability/disabling health condition. All information provided below is confidential and is used for the sole purpose of establishing eligibility for paratransit services. Please help us determine the eligibility status of this individual by checking and/or completing all of the items below that apply to applicant. Please return this form to the applicant to submit with his/her paratransit application. Thank you.

**1. Please describe the applicant’s disability or disabling health condition that prevents use of public transit (i.e. buses and/or BART):**

\_\_\_\_\_  
\_\_\_\_\_

**2. Applicant’s condition is:**  Permanent  Temporary until \_\_\_\_\_

**3. Due to the conditions noted above, applicant is unable to use public transit services because he/she:**

- A. \_\_\_\_\_ Cannot walk or travel in a wheelchair or scooter to or from a bus or train stop without the help of another person
- B. \_\_\_\_\_ Cannot board or get off a bus or train without the help of someone else
- C. \_\_\_\_\_ Cannot wait outside by him/herself for a bus or train to arrive
- D. \_\_\_\_\_ Cannot stand and maintain balance on a moving public transit vehicle
- E. \_\_\_\_\_ Cannot see, read and/or comprehend information signs, schedules, maps, etc.
- F. \_\_\_\_\_ Cannot hear and/or comprehend verbal information given by public transit personnel
- G. \_\_\_\_\_ Other reason(s): \_\_\_\_\_

**4. Are paratransit services needed for applicant to obtain life-sustaining treatment?**  Yes  No  
(i.e. dialysis, chemotherapy, radiation therapy, etc.)

**PRACTITIONER’S STATEMENT:** *I hereby state that the information provided above is correct.*

Practitioner’s Name: \_\_\_\_\_ (Print/Type) \_\_\_\_\_ (Signature)

Date: \_\_\_\_\_ Discipline:  Physician  Nurse  Social Worker  
 Other Practitioner (describe): \_\_\_\_\_

Agency/Organization Affiliation: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone #: \_\_\_\_\_ Fax #: \_\_\_\_\_ Email: \_\_\_\_\_

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