



## Paratransit Advisory and Planning Committee Meeting Agenda Monday, March 25, 2019, 1:30 p.m.

Chair: Sylvia Stadmire      Staff Liaison: [Krystle Pasco](#)  
[Kate Lefkowitz](#)

Vice Chair: Sandra Johnson      Public Meeting  
Coordinator: [Angie Ayers](#)

### 1. Call to Order

### 2. Roll Call

### 3. Public Comment

### 4. Consent Calendar

### Page/Action

- 4.1. [Approve the February 25, 2019 PAPCO Meeting Minutes](#)      1    A
- 4.2. [Receive the FY 2018-19 PAPCO Meeting Calendar](#)      7    I
- 4.3. [Receive the PAPCO Roster](#)      9    I
- 4.4. [Receive the Paratransit Outreach Calendar](#)      11    I

### 5. Paratransit Programs and Projects

- 5.1. [2018 Comprehensive Investment Plan \(2018 CIP\)  
Paratransit Program Progress Reports Presentation](#)      13    I
- 5.2. [Receive the FY 2019-20 Paratransit Program Plan Review  
Overview and Complete Request for Subcommittee  
Volunteers](#)      17    I
- 5.3. East 14<sup>th</sup> Street/Mission and Fremont Boulevard  
Multimodal Corridor Project Presentation and Discussion  
(Verbal)      I
- 5.4. City of Hayward Paratransit Program Report (Verbal)      I
- 5.5. [Mobility Management – Considerations for TNC  
Partnerships: Seniors and Individuals with Disabilities](#)      27    I

## 6. Committee and Transit Reports

- |   |  |
|---|--|
| 6.1. Independent Watchdog Committee (IWC) (Verbal)                          |  |
| 6.2. East Bay Paratransit Service Review Advisory Committee (SRAC) (Verbal) |  |
| 6.3. Other ADA and Transit Advisory Committees (Verbal)                     |  |

## 7. Member Reports

## 8. Staff Reports

## 9. Adjournment

Next Joint PAPCO and ParaTAC Meeting: May 20, 2019

### Notes:

- All items on the agenda are subject to action and/or change by the Committee.
- To comment on an item not on the agenda (3-minute limit), submit a speaker card to the clerk.
- Call 510.208.7450 (Voice) or 1.800.855.7100 (TTY) five days in advance to request a sign-language interpreter.
- If information is needed in another language, contact 510.208.7400. Hard copies available only by request.
- Call 510.208.7400 48 hours in advance to request accommodation or assistance at this meeting.
- Meeting agendas and staff reports are available on the [website calendar](#).
- Alameda CTC is located near 12th St. Oakland City Center BART station and AC Transit bus lines. [Directions and parking information](#) are available online.



### Alameda CTC Schedule of Upcoming Meetings:

**Commission Chair**  
Supervisor Richard Valle, District 2

**Commission Vice Chair**  
Mayor Pauline Cutter,  
City of San Leandro

**AC Transit**  
Board President Elsa Ortiz

**Alameda County**  
Supervisor Scott Haggerty, District 1  
Supervisor Wilma Chan, District 3  
Supervisor Nate Miley, District 4  
Supervisor Keith Carson, District 5

**BART**  
Vice President Rebecca Saltzman

**City of Alameda**  
Mayor Marilyn Ezzy Ashcraft

**City of Albany**  
Mayor Rochelle Nason

**City of Berkeley**  
Mayor Jesse Arreguin

**City of Dublin**  
Mayor David Haubert

**City of Emeryville**  
Councilmember John Bauters

**City of Fremont**  
Mayor Lily Mei

**City of Hayward**  
Mayor Barbara Halliday

**City of Livermore**  
Mayor John Marchand

**City of Newark**  
Councilmember Luis Freitas

**City of Oakland**  
Councilmember At-Large  
Rebecca Kaplan  
Councilmember Sheng Thao

**City of Piedmont**  
Vacant

**City of Pleasanton**  
Mayor Jerry Thorne

**City of Union City**  
Mayor Carol Dutra-Vernaci

**Executive Director**  
Arthur L. Dao

Description	Date	Time
Alameda County Technical Advisory Committee (ACTAC)	April 4, 2019	1:30 p.m.
Finance and Administration Committee (FAC)	April 8, 2019	9:00 a.m.
I-680 Sunol Smart Carpool Lane Joint Powers Authority (I-680 JPA)		9:30 a.m.
I-580 Express Lane Policy Committee (I-580 PC)		10:00 a.m.
Planning, Policy and Legislation Committee (PPLC)		10:30 a.m.
Programs and Projects Committee (PPC)		12:00 p.m.
Paratransit Program Plan Review Subcommittee (PPR)	April 22, 2019	9:30 a.m.
Alameda CTC Commission Meeting	April 25, 2019	2:00 p.m.
Bicycle and Pedestrian Community Advisory Committee (BPAC)	May 16, 2019	5:30 p.m.
Joint Paratransit Advisory and Planning Committee (PAPCO) and Paratransit Technical Advisory Committee (ParaTAC)	May 20, 2019	1:30 p.m.
Paratransit Advisory and Planning Committee (PAPCO)	June 24, 2019	1:30 p.m.
FAC Audit Committee	June 27, 2019	4:30 p.m.
Independent Watchdog Committee (IWC)	July 8, 2019	5:30 p.m.
Paratransit Technical Advisory Committee (ParaTAC)	September 10, 2019	9:30 a.m.

All meetings are held at Alameda CTC offices located at 1111 Broadway, Suite 800, Oakland, CA 94607. Meeting materials, directions and parking information are all available on the [Alameda CTC website](http://www.alamedactc.org).

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### 1. Call to Order

Sandra Johnson, PAPCO Vice Chair, called the meeting to order at 1:30 p.m.

### 2. Roll Call

A roll call was performed and all were present with the exception of Larry Bunn, Bob Coomber, Christine Ross, Will Scott, Linda Smith, Sylvia Stadmire, Cimberly Tamura and Hale Zukas.

#### Subsequent to the roll call:

Hale Zukas arrived during item 3.

### 3. Public Comment

There were no public comments.

Krystle Pasco discussed the emergency evacuation procedures for the building, which is a standard announcement at the beginning of each meeting.

### 4. Consent Calendar

#### 4.1. Approve the December 3, 2018 PAPCO Meeting Minutes

#### 4.2. Receive the FY 2018-19 PAPCO Meeting Calendar

#### 4.3. Receive the PAPCO Roster

#### 4.4. Receive the Paratransit Outreach Calendar

*Esther Waltz moved to approve the consent calendar. Michelle Rousey seconded the motion. The motion passed with the following votes:*

Yes: Barranti, Behrens, Costello, Hastings, Johnson, Lewis, Orr, Patterson, Rivera-Hendrickson, Rousey, Waltz, Zukas

No: None

Abstain: None

Absent: Bunn, Coomber, Ross, Scott, Smith, Stadmire, Tamura

## **5. Paratransit Programs and Projects**

### **5.1. Approve 2020 Paratransit Discretionary Grant Program**

#### **Recommendation**

Krystle Pasco and Kate Lefkowitz presented information and the staff recommendation on Alameda CTC's 2020 Paratransit Discretionary Grant Program. Ms. Pasco noted that this recommendation will be forwarded to the Commission for final approval in late spring.

Carmen Rivera-Hendrickson stated that the Livermore Amador Valley Transit Authority's (LAVTA's) Para-Taxi Operations, Para-Taxi Debit Card, and LAVTA Mobility Lab projects were not discussed with the Tri-Valley Accessible Advisory Committee (TAAC). Carmen then asked how Alameda CTC plans to handle the situation with LAVTA not discussing the Para-Taxi Operations, Para-Taxi Debit Card, and the LAVTA Mobility Lab projects with the TAAC. Ms. Pasco responded that Alameda CTC does not require sponsors to seek approval from local advisory committees, though it is highly recommended. She then noted that this issue is out of Alameda CTC's purview and if there are any remaining concerns, she encouraged PAPCO members to reach out to LAVTA staff directly.

Peggy Patterson asked what the review process is for local advisory committees. Ms. Pasco stated that generally not all sponsors have direct access to a local advisory committee to seek feedback from. She noted that staff does include a question on the application asking whether a local advisory committee weighed in on the application. As mentioned above, Alameda CTC does not require sponsors to seek approval from local advisory committees, though it is highly recommended.

Shawn Costello asked which service is taking over the Wheelchair and Scooter Breakdown Transportation Service (WSBTS). Ms. Lefkowitz stated Easy-Does-It Emergency Services (EDI) has proposed a similar program to WSBTS. Mr. Costello then asked how EDI will work. Ms. Pasco stated that staff provided the

program scope as well as the need and benefits in the PAPCO packet. Naomi Armenta further clarified that the program is called Fast Accessible Safe Transportation Emergency Repair (FASTER) and the project scope may be found on page 75 of the PAPCO packet. She noted that it is similar to the prior WSPTS program with a stronger emphasis on mobility device repair.

Herb Hastings asked how Alameda CTC determined the funding recommendation for the LAVTA Mobility Lab project. Ms. Armenta stated that this application did not clearly indicate a direct increase in service and it was not clear whether this program proposed to increase service for people with disabilities and seniors.

Yvonne Behrens asked if the funding amount for the Para-Taxi Debit Card project will need to be renewed regularly. Ms. Armenta stated that the budget was requested for five years and the first year is the highest amount because it includes startup and implementation costs. The remaining years include just the amount for subscription costs.

Peggy Patterson asked if there is an opportunity within the five year programming period for a sponsor to apply for a new paratransit discretionary grant. Ms. Pasco said yes, potentially there is an opportunity after two years. She stated that Alameda CTC has asked for 5-year budgets but the agency is only allocating for two years at this time. After the two years, staff will reconfirm the funding needs for the programs that received funding and staff will decide if they will bring in new programs at that time.

Tony Lewis asked why the Alzheimer's Services of the East Bay (ASEB) and the Drivers for Survivors Volunteer Driver Program were partially funded. Ms. Armenta stated that the ASEB program is in a different category than the Drivers for Survivors Volunteer Driver Program. She then referred to the staff recommendation in the

PAPCO packet to explain why these programs were recommended for partial funding (pages 32-34).

Hale Zukas asked why PAPCO isn't reviewing the full proposals. Ms. Pasco said a large portion of the application was extracted and included in the PAPCO packet. She noted that the information included the sponsor, project name, project type, planning area, project scope, need and benefits, performance measures, and project funding sources and budget.

Hale Zukas then stated that in the past PAPCO reviewed the full applications. Ms. Pasco responded that PAPCO did have a subcommittee in place to review the full applications; however, the PAPCO review process changed back in 2016 when PAPCO last reviewed and approved the 2018 Comprehensive Investment Plan (CIP) paratransit program recommendations.

*Esther Waltz moved to approve this item. Shawn Costello seconded the motion. The motion passed with the following votes:*

*Yes: Barranti, Behrens, Costello, Hastings, Johnson, Lewis, Orr, Patterson, Waltz*

*No: Rivera-Hendrickson, Rousey*

*Abstain: Zukas*

*Absent: Bunn, Coomber, Ross, Scott, Smith, Stadmire, Tamura*

## **5.2. Mobility Management – Opportunities to Improve Community Mobility through Community Health Needs Assessments**

Naomi Armenta presented this item. She noted that this is information that the National Center of Mobility Management provided about community health needs assessments, which is a requirement through the Affordable Care Act that requires hospital providers to perform community health needs assessments (CHNAs). The purpose of CHNAs is to identify the obstacles to improving community health and ways to address



those obstacles. Ms. Armenta further defined CHNAs and how transportation access fits into CHNAs.

Carmen Rivera-Hendrickson stated that she received a letter from the State of California regarding transportation being offered through Medi-Cal.

*This item is for information only.*

## **6. Committee and Transit Reports**

### **6.1. Independent Watchdog Committee (IWC)**

Herb Hastings gave an update on IWC. He announced that the IWC last met on January 14, 2019 and the Committee received an update on Alameda CTC's Measures B and BB programs, capital projects, and direct local distribution compliance. The next IWC meeting will take place on March 11, 2019 at 5:30 p.m.

### **6.2. East Bay Paratransit Service Review Advisory Committee (SRAC)**

Esther Waltz gave an update on SRAC. She noted that SRAC last met on January 7, 2019 and the Committee discussed the bylaws and the reminder to transit agencies about the reasonable person requirements. The next SRAC meeting will take place on March 5, 2019.

### **6.3. Other ADA and Transit Advisory Committees**

There were no other ADA and Transit Advisory Committees reports.

## **7. Member Reports**

Yvonne Behrens stated that Emeryville Senior Center will be hosting a transportation workshop in June. She asked if Alameda CTC has materials that she can add to the workshop. Ms. Pasco responded that with every PAPCO packet an outreach list is included and she requested Ms. Behrens to provide the details of the workshop so she may update the paratransit outreach calendar. In terms of materials, Ms. Pasco stated that Alameda CTC will be able to provide materials for the workshop and she will work with Yvonne directly.

Michelle Rousey stated that the Alameda County In-Home Supportive Services (IHSS) Committee will meet in November. She informed PAPCO that IHSS has many open positions if anyone is interested. Also, the IHSS Committee is seeking members.

Tony Lewis asked if Alameda CTC may be able to provide materials to Victoria Williams, himself, and Arnold Brillinger for the City of Alameda's outreach events. Ms. Pasco stated that she'll reach out to Ms. Williams and Mr. Brillinger regarding materials offline.

Peggy Patterson informed the Committee that the City of Albany is having a Senior Center Resource Fair on April 18, 2019. She noted that twice a week people are at the Senior Center to assist residents with available resources.

Shawn Costello informed the Committee that he was appointed to a statewide developmental disability advisory council. Mr. Costello also stated that the Mayor of Dublin nominated him for the citizen of the year award for the City of Dublin; however he did not win.

## **8. Staff Reports**

There were no other staff reports.

Many of the PAPCO members provided feedback regarding the new elevator system to get to Alameda CTC's offices.

## **9. Adjournment**

The meeting adjourned at 3:10 p.m. The next PAPCO meeting is scheduled for March 25, 2019 at 1:30 p.m. at the Alameda CTC offices located at 1111 Broadway, Suite 800 in Oakland.



FY 2018-19 Paratransit Advisory and Planning Committee (PAPCO) Meeting Calendar

4.2

1111 Broadway, Suite 800, Oakland, CA 94607 • 510.208.7400 • www.AlamedaCTC.org

PAPCO meetings occur on the fourth Monday of the month from 1:30-3:30 p.m. Joint PAPCO and ParaTAC meetings also occur on the fourth Monday of the month from 1:30-3:30 p.m. Meetings are held at the Alameda CTC offices in downtown Oakland. Note that meetings and items on this calendar are subject to change; refer to [www.AlamedaCTC.org](http://www.AlamedaCTC.org) for up-to-date information.

Categories	September 24, 2018 PAPCO	December 3, 2018 PAPCO	January 28, 2019 PAPCO	February 25, 2019 PAPCO	March 25, 2019 PAPCO	April 22, 2019 Subcommittees	May 20, 2019 Joint PAPCO and ParaTAC	June 24, 2019 PAPCO
<b>Planning and Policy</b>	<ul style="list-style-type: none"> <li>Receive 2020 Paratransit Discretionary Grant Program Update</li> </ul>	<p><b>One week later due to holiday.</b></p> <ul style="list-style-type: none"> <li>Approve Implementation Guidelines and Performance Measures Revisions</li> <li>Receive 2020 Paratransit Discretionary Grant Program Update</li> </ul>	<p><b>Meeting canceled.</b></p>	<ul style="list-style-type: none"> <li>Approve 2020 Paratransit Discretionary Grant Program Recommendation</li> </ul>	<ul style="list-style-type: none"> <li>East 14<sup>th</sup> Street/Mission and Fremont Boulevard Multimodal Corridor Project Presentation and Discussion</li> </ul>	<ul style="list-style-type: none"> <li>Paratransit Program Plan Review Subcommittees</li> </ul>	<p><b>One week earlier due to holiday.</b></p> <ul style="list-style-type: none"> <li>Topic: Emerging Mobility, agenda TBD</li> </ul>	<ul style="list-style-type: none"> <li>Approve FY 2019-20 Paratransit DLD Program Plans Recommendation</li> </ul>
<b>Programs and Grants Review</b>	<ul style="list-style-type: none"> <li>Receive 2018 CIP Paratransit Program Progress Reports</li> <li>Receive Hayward Paratransit Report</li> </ul>	<ul style="list-style-type: none"> <li>Receive San Leandro Paratransit Report</li> <li>Receive East Bay Paratransit Report</li> </ul>			<ul style="list-style-type: none"> <li>Receive 2018 CIP Paratransit Program Progress Reports</li> <li>Receive Hayward Paratransit Report</li> </ul>			
<b>Committee Development</b>					<ul style="list-style-type: none"> <li>Request Volunteers for Program Plan Review Subcommittees</li> </ul>			<ul style="list-style-type: none"> <li>Elect FY 2019-20 PAPCO Officers</li> <li>Approve FY 2019-20 PAPCO Meeting Calendar</li> </ul>

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**Alameda County Transportation Commission  
Paratransit Advisory and Planning Committee  
Roster - Fiscal Year 2018-2019**

**4.3**

	Title	Last	First	City	Appointed By	Term Began	Re apptmt.	Term Expires
1	Ms.	Stadmire, Chair	Sylvia J.	Oakland	Alameda County Supervisor Wilma Chan, D-3	Sep-07	Oct-16	Oct-18
2	Ms.	Johnson, Vice Chair	Sandra	San Leandro	Alameda County Supervisor Nate Miley, D-4	Sep-10	Mar-17	Mar-19
3	Mr.	Barranti	Kevin	Fremont	City of Fremont Mayor Lily Mei	Feb-16		Feb-18
4	Ms.	Behrens	Yvonne	Emeryville	City of Emeryville Councilmember John Bauters	Mar-18	Jan-19	Jan-21
5	Mr.	Bunn	Larry	Union City	Union City Transit Steve Adams, Transit Manager	Jun-06	Feb-19	Feb-21
6	Mr.	Coomber	Robert	Livermore	City of Livermore Mayor John Marchand	May-17		May-19
7	Mr.	Costello	Shawn	Dublin	City of Dublin Mayor David Haubert	Sep-08	Jun-16	Jun-18
8	Mr.	Hastings	Herb	Dublin	Alameda County Supervisor Scott Haggerty, D-1	Mar-07	Oct-18	Oct-20
9	Mr.	Lewis	Anthony	Alameda	City of Alameda Mayor Marilyn Ezy Ashcraft	Jul-18		Jul-20
10	Rev.	Orr	Carolyn M.	Oakland	City of Oakland, Councilmember At-Large Rebecca Kaplan	Oct-05	Jan-14	Jan-16
11	Rev.	Patterson	Margaret	Albany	City of Albany Mayor Rochelle Nason	Feb-18		Feb-20
12	Ms.	Rivera-Hendrickson	Carmen	Pleasanton	City of Pleasanton Mayor Jerry Thorne	Sep-09	Jun-16	Jun-18

	Title	Last	First	City	Appointed By	Term Began	Re apptmt.	Term Expires
13	Ms.	Ross	Christine	Hayward	Alameda County Supervisor Richard Valle, D-2	Oct-17		<b>Oct-19</b>
14	Ms.	Rousey	Michelle	Oakland	BART President Rebecca Saltzman	May-10	Jan-16	<b>Jan-18</b>
15	Mr.	Scott	Will	Berkeley	Alameda County Supervisor Keith Carson, D-5	Mar-10	Jun-16	<b>Jun-18</b>
16	Ms.	Smith	Linda	Berkeley	City of Berkeley Mayor Jesse Arreguin	Apr-16		<b>Apr-18</b>
17	Ms.	Tamura	Cimberly	San Leandro	City of San Leandro Mayor Pauline Cutter	Dec-15	Mar-19	<b>Mar-21</b>
18	Ms.	Waltz	Esther Ann	Livermore	LAVTA Executive Director Michael Tree	Feb-11	Jun-16	<b>Jun-18</b>
19	Mr.	Zukas	Hale	Berkeley	A. C. Transit Board President Elsa Ortiz	Aug-02	Feb-16	<b>Feb-18</b>
20		<b>Vacancy</b>			<b>City of Hayward Mayor Barbara Halliday</b>			
21		<b>Vacancy</b>			<b>City of Newark Councilmember Luis Freitas</b>			
22		<b>Vacancy</b>			<b>City of Piedmont</b>			
23		<b>Vacancy</b>			<b>City of Union City Mayor Carol Dutra-Vernaci</b>			



**Upcoming Events**

Date	Event Name	Location	Time
4/3/19	Senior Wellness Fair	South Berkeley Senior Center, 2939 Ellis Street, Berkeley, CA 94703	10:00 a.m. – 1:00 p.m.
4/18/19	Senior Resource Fair	Albany Senior Center, 846 Masonic Avenue, Albany, CA 94706	10:00 a.m. – 1:00 p.m.
April TBD	Senior Resource Fair	San Leandro Senior Community Center, 13909 East 14th Street, San Leandro, CA 94578	10:00 a.m. – 1:00 p.m.
5/2/19	Senior Health and Wellness Resource Fair**	Kenneth C. Aitken Senior and Community Center, 17800 Redwood Road, Castro Valley, CA 94546	9:00 a.m. – 1:00 p.m.
May TBD	Older Americans Month Celebration	Oakland City Hall and Frank Ogawa Plaza, 1 Frank H. Ogawa Plaza, Oakland, CA 94612	10:00 a.m. – 2:00 p.m.
May TBD	Age Friendly Health Expo**	Fremont Multi-Service Senior Center and Central Park, 40086 Paseo Padre Parkway, Fremont, CA 94538	9:00 a.m. – 1:00 p.m.
May TBD	USOAC Annual Convention**	St. Columba Church, 6401 San Pablo Avenue, Oakland, CA 94608	10:00 a.m. – 3:00 p.m.
May TBD	Open House and Resource Fair	Mastick Senior Center, 1155 Santa Clara Avenue, Alameda, CA 94501	3:00 p.m. – 6:00 p.m.
6/21/19	Transportation Workshop	Emeryville Senior Center, 4321 Salem Street, Emeryville, CA 94608	9:30 a.m. – 11:30 a.m.

## Previous Events

Date	Event Name	Location	Time
9/13/18	Healthy Living Festival**	Oakland Zoo, 9777 Golf Links Road, Oakland, CA 94605	8:00 a.m. – 2:00 p.m.
Oct TBD	Senior Health Faire	Silliman Activity Center, 6800 Mowry Avenue, Newark, CA 94560	9:00 a.m. – 12:00 p.m.
Oct TBD	Senior Info Fair	Dublin Senior Center, 7600 Amador Valley Boulevard, Dublin, CA 94568	10:00 a.m. – 2:00 p.m.
3/15/19	Transit Fair**	Pleasanton Senior Center, 5353 Sunol Boulevard, Pleasanton, CA 94566	10:00 a.m. – 1:00 p.m.
3/23/19	Transition Information Faire**	College of Alameda, 555 Ralph Appezzato Memorial Parkway, Alameda, CA 94501	9:30 a.m. – 3:00 p.m.

\*\*Alameda CTC's Paratransit Coordination Team will be distributing materials at an information table at events marked with asterisks (\*\*).

For more information about outreach events or to sign up to attend, please call Krystle Pasco at (510) 208-7467.





**DATE:** March 18, 2019

**TO:** Paratransit Advisory and Planning Committee (PAPCO)

**FROM:** Krystle Pasco, Assistant Program Analyst  
Kate Lefkowitz, Associate Transportation Planner

**SUBJECT:** 2018 Comprehensive Investment Plan (2018 CIP)  
Paratransit Discretionary Grant Program Progress  
Reports for FY 2017-18 and FY 2018-19

### **Recommendation**

PAPCO members will receive a 2018 Comprehensive Investment Plan (2018 CIP) Paratransit Discretionary Grant Program progress report for FY 2017-18 and FY 2018-19. This item is for information purposes only.

### **Summary**

In March 2019, PAPCO members will receive a progress report on the first 18 months of FY 2017-18 and FY 2018-19 funding for the 2018 CIP Paratransit discretionary projects. The Commission approved funding for the 2018 CIP Paratransit Discretionary Grant Program in April 2017. The approved funding allocation is summarized in Attachment 5.1A. PAPCO members are requested to review the progress report and provide feedback where necessary.

### **Background**

The 2000 Measure B Transportation Expenditure Plan (2000 TEP) allocates 10.45 percent (10.45%) of net revenues to the Paratransit program. The 2014 Measure BB Transportation Expenditure Plan (2014

TEP) allocates 10 percent (10%) of net revenues. These revenues fund operations for Americans with Disabilities Act (ADA)-mandated services and City-based paratransit programs through Direct Local Distributions (DLD). Measures B and BB allocate 1.45% and 1.00% of net revenues to the discretionary grant program. PAPCO provides recommendations to the Commission for items related to Paratransit funding, including the discretionary grant program.

In 2016, the Alameda CTC issued a Call for Projects for discretionary funding through the CIP. Nine applicants submitted Paratransit applications, requesting a total of \$2,308,302. Applications were evaluated on the following criteria:

- Planned effectiveness at meeting defined priorities
- Implementation readiness and organizations' experience
- Cost effectiveness and sustainability

Applications were evaluated by the Paratransit Coordination Team and PAPCO. PAPCO recommended approval of all nine grants, including one with partial funding in March 2017. The 2018 CIP Paratransit Discretionary Grant Program recommendation was approved by the Commission in April 2017. It included a total of \$2,228,302 of Measure B and BB funds for nine Paratransit projects for a two-year funding period, July 1, 2017 – June 30, 2019, and is summarized in Attachment 5.1A.

**Fiscal Impact:** There is no net fiscal impact associated with the requested action.

**Attachment:**

- A. Summary of Approved 2018 CIP Paratransit Program Funding Allocations

## Summary of 2018 CIP Paratransit Program Approved Funding Allocations

Project Type	Project Sponsor	Project Name	Description	Planning Area	Funding Recommendation
Mobility Management & Travel Training	Center for Independent Living, Inc. (CIL)	Community Connections: A Mobility Management Partnership (CoCo)	CoCo is a partnership of agencies that (a) provides seniors and people with disabilities with peer-based travel training that helps them master the use of fixed route transit throughout Alameda County (including mastery of mobility devices) and (b) operates as a countywide mobility management hub.	Countywide	\$500,000
Mobility Management & Travel Training	City of Fremont	Tri-City Mobility Management and Travel Training Program	This program provides individualized transportation planning assistance to help seniors and people with disabilities understand and access an array of transportation services. This program also provides transit orientation and group and individual travel training to help seniors and people with disabilities learn how to use public transit.	South	\$297,460
Mobility Management	Eden I&R	Mobility Management Through 211 Alameda County	Coordinated mobility management will continue to be provided by 211, including detailed and targeted transportation recommendations for seniors and those living with disabilities, as well as via the online transportation resource finder. Targeted outreach will raise awareness of the program.	Countywide	\$295,761
Volunteer Driver Program	LIFE ElderCare	VIP Rides	LIFE ElderCare's VIP Rides Program provides free rides to and from medical appointments, shopping and other errands and offers necessary destination assistance (i.e. pushing a wheelchair, assisting with shopping, carrying packages, etc.) for disabled and older adults.	Central, South	\$275,081
Volunteer Driver Program	Drivers for Survivors, Inc. (DFS)	Drivers for Survivors Volunteer Driver Program	Drivers for Survivors provides a volunteer driver program that addresses a door-through-door service gap that cannot be filled by ADA or city-based paratransit services. DFS serves ambulatory clients diagnosed, or have suspicious findings, with cancer. Proposed project will serve South and Central Alameda County.	Central, South	\$220,000

Project Type	Project Sponsor	Project Name	Description	Planning Area	Funding Recommendation
Volunteer Driver Program	Senior Support Program of the Tri-Valley (SSPTV)	Volunteer Assisted Senior Transportation Program (VAST)	VAST supplements existing public and paratransit programs by providing free, door-through-door service for seniors to their medical appointments. Volunteer drivers and staff transport at-risk seniors, enabling them to travel safely in and out of the county to critical medical care.	East	\$212,000
Group Trips	Bay Area Outreach and Recreation Program (BORP)	Accessible Group Trip Transportation for Youth and Adults with Disabilities	BORP provides accessible group trip transportation for children, youth and adults with disabilities participating in sports and recreation activities. This program fills an important gap in Alameda County as there are no other wheelchair-accessible group trip options for people with disabilities.	Countywide	\$318,000
Taxi Subsidy Program	Livermore Amador Valley Transit Authority (LAVTA)	Para-Taxi Program	LAVTA's Para-Taxi Program reimburses participants for eighty-five percent (85%) of the total taxi fare, up to a maximum of twenty (\$20) dollars reimbursement per ride, up to \$200 reimbursed per month. The program is designed to complement the existing ADA Paratransit service.	East	\$40,000
Door-to-Door Service	City of Emeryville	8-To-Go: A City Based Door to Door Paratransit Service	A Demand Response Shuttle Service for seniors and people with disabilities living in the 94608 area of Oakland/Emeryville with service to Berkeley and nearby important destinations beyond 94608 area.	North	\$70,000
					<b>\$2,228,302</b>



**DATE:** March 18, 2019

**TO:** Paratransit Advisory and Planning Committee

**FROM:** Krystle Pasco, Assistant Program Analyst  
Kate Lefkowitz, Associate Transportation Planner

**SUBJECT:** FY 2019-20 Paratransit Program Plan Review

### **Recommendation**

PAPCO members will be asked to volunteer for appointments to the Program Plan Review subcommittees.

### **Summary**

At the PAPCO meeting on March 25, 2019, members will be asked to volunteer for appointments to the Program Plan Review subcommittees. The subcommittees are scheduled to take place on Monday, April 22, 2019.

### **Background**

Program Plan Review is a primary PAPCO responsibility that is assigned by the Commission. Article 2.3.1 of the Bylaws describe PAPCO's program plan responsibilities as the following: *"Review performance data of mandated and non-mandated services, including cost-effectiveness and adequacy of service levels, with the objective of creating a more cost-efficient, productive and effective service network through better communication and collaboration of service providers. In this capacity, the Committee may identify and recommend to the Alameda CTC*

*alternative approaches that will improve special transportation service in Alameda County."*

This year, PAPCO will be responsible for reviewing Measure B and BB Direct Local Distribution (DLD) funded paratransit programs totaling over \$26.2 million dollars. The Program Plan Review process will also incorporate a review of unspent fund balances and notable trends in revenues and expenditures. Program Plan Review consists of five subcommittees held over one day, and members can be appointed to one or more of these subcommittees. The subcommittees are primarily planning area focused and includes a separate subcommittee for East Bay Paratransit.

### **Subcommittee Selection Process**

All subcommittees have a minimum membership of 3 members and a maximum of quorum (currently 10). The Chair will ask for volunteers and work with staff to appoint members, who will later be notified of their appointments via email, mail, or telephone. Any members not appointed may still attend the subcommittee meetings as audience members and participate in the discussion, but cannot vote or receive a per diem. Members are asked to complete the FY 2019-20 Program Plan Review Subcommittee Volunteer Form (Attachment A) to help the Chair and staff make appropriate appointments. The FY 2019-20 Program Plan Review schedule is also attached for reference (Attachment B).

### **Responsibilities**

All PAPCO members that are appointed to these subcommittees will be requested to review the program plan materials sent prior to the meeting(s), attend the meeting(s), and work cooperatively with other members to develop recommendations. Accessible materials can be arranged for any member upon request.

### **Per Diem**

The Program Plan Review subcommittees are identified in the PAPCO Bylaws as standing subcommittees, therefore, appointed PAPCO members are eligible to receive a per diem.

**Fiscal Impact:** Upon approval by PAPCO in June, the programming of Measure B and BB paratransit DLD funds will be presented to the Commission in late spring 2019. The funds will also be included in the agency's FY 2019-20 budget.

### **Attachments:**

- A. FY 2019-20 Program Plan Review Subcommittee Volunteer Form
- B. FY 2019-20 Program Plan Review Schedule

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## FY 2019-20 Program Plan Review Subcommittee Volunteer Form

**Member Name:** \_\_\_\_\_

**I would like to be appointed to at least one of the Program Plan Subcommittees on Monday, April 22<sup>nd</sup>.**

Yes       No

**Availability** (select one):

I am available all day.

I am available all morning.

I am available all afternoon.

I am only available during the following times:

9:30 – 10:55 p.m.

**South County Subcommittee**

- Cities of Fremont, Newark, and Union City

11:05 – 12:05 p.m.

**East Bay Paratransit Subcommittee**

12:20 – 1:20 p.m.

**East County Subcommittee**

- LAVTA and City of Pleasanton

1:30 – 3:20 p.m.

**North County Subcommittee**

- Cities of Alameda, Albany, Berkeley, Emeryville, and Oakland

3:40 – 4:45 p.m.

**Central County Subcommittee**

- Cities of Hayward and San Leandro

**Materials:**

I would like my materials in a booklet.

I would like my materials electronically.

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Paratransit Program Plan Review Subcommittee  
Meeting Schedule  
Monday, April 22, 2019

5.2B

1111 Broadway, Suite 800, Oakland, CA 94607

510.208.7400

www.AlamedaCTC.org

**Abbreviated Schedule**

9:30 – 9:35 a.m.	5 min	Welcome and Introductions
9:35 – 10:55 a.m.	1 hr, 20 min	South County Subcommittee
10:55 – 11:05 a.m.	10 min	Transition
11:05 – 12:05 p.m.	1 hr	East Bay Paratransit Subcommittee
12:05 – 12:20 p.m.	15 min	Transition and Lunch
12:20 – 1:20 p.m.	1 hr	East County Subcommittee
1:20 – 1:30 p.m.	10 min	Transition
1:30 – 3:20 p.m.	1 hr, 50 min	North County Subcommittee
3:20 – 3:40 p.m.	20 min	Transition
3:40 – 4:40 p.m.	1 hr	Central County Subcommittee
4:40 – 4:45 p.m.	5 min	Wrap Up
4:45 p.m.		Adjournment

**Full Schedule**

9:30 – 9:35 a.m.	5 min	Welcome and Introductions
<b>South County Subcommittee</b>		
9:35 – 9:40 a.m.	5 min	Program Plan Review Overview
9:40 – 9:45 a.m.	5 min	Public Comment
9:45 – 9:50 a.m.	5 min	Staff Summary
9:50 – 10:00 a.m.	10 min	City of Fremont
10:00 – 10:05 a.m.	5 min	Staff Summary
10:05 – 10:15 a.m.	10 min	City of Newark
10:15 – 10:20 a.m.	5 min	Staff Summary
10:20 – 10:30 a.m.	10 min	City of Union City
10:30 – 10:50 a.m.	20 min	Q&A

10:50 – 10:55 a.m.	5 min	Motion
10:55 – 11:05 a.m.	10 min	Transition

***East Bay Paratransit Subcommittee***

11:05 – 11:10 a.m.	5 min	Program Plan Review Overview
11:10 – 11:15 a.m.	5 min	Public Comment
11:15 – 11:20 a.m.	5 min	Staff Summary
11:20 – 11:30 a.m.	10 min	East Bay Paratransit
11:30 – 12:00 p.m.	30 min	Q&A
12:00 – 12:05 p.m.	5 min	Motion
12:05 – 12:20 p.m.	15 min	Transition and Lunch

***East County Subcommittee***

12:20 – 12:25 p.m.	5 min	Program Plan Review Overview
12:25 – 12:30 p.m.	5 min	Public Comment
12:30 – 12:35 p.m.	5 min	Staff Summary
12:35 – 12:45 p.m.	10 min	LAVTA
12:45 – 12:50 p.m.	5 min	Staff Summary
12:50 – 1:00 p.m.	10 min	City of Pleasanton
1:00 – 1:15 p.m.	15 min	Q&A
1:15 – 1:20 p.m.	5 min	Motion
1:20 – 1:30 p.m.	10 min	Transition

***North County Subcommittee***

1:30 – 1:35 p.m.	5 min	Program Plan Review Overview
1:35 – 1:40 p.m.	5 min	Public Comment
1:40 – 1:45 p.m.	5 min	Staff Summary
1:45 – 1:55 p.m.	10 min	City of Alameda
1:55 – 2:00 p.m.	5 min	Staff Summary
2:00 – 2:10 p.m.	10 min	City of Albany
2:10 – 2:15 p.m.	5 min	Staff Summary
2:15 – 2:25 p.m.	10 min	City of Berkeley
2:25 – 2:30 p.m.	5 min	Staff Summary

2:30 – 2:40 p.m.	10 min	City of Emeryville
2:40 – 2:45 p.m.	5 min	Staff Summary
2:45– 2:55 p.m.	10 min	City of Oakland
2:55 – 3:15 p.m.	20 min	Q&A
3:15 – 3:20 p.m.	5 min	Motion
3:20 – 3:40 p.m.	20 min	Transition

**Central County Subcommittee**

3:40 – 3:45 p.m.	5 min	Program Plan Review Overview
3:45 – 3:50 p.m.	5 min	Public Comment
3:50 – 3:55 p.m.	5 min	Staff Summary
3:55 – 4:05 p.m.	10 min	City of Hayward
4:05 – 4:10 p.m.	5 min	Staff Summary
4:10 – 4:20 p.m.	10 min	City of San Leandro
4:20 – 4:35 p.m.	15 min	Q&A
4:35 – 4:40 p.m.	5 min	Motion
4:40 – 4:45 p.m.	5 min	Wrap Up
4:45 p.m.		Adjournment

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# Considerations for TNC Partnerships: Seniors and Individuals with Disabilities



**Federal Transit  
Administration**

## Introduction

Recent technological advances have driven an unprecedented expansion of the menu of transportation services, especially through the integrated set of tools and services together known as Mobility on Demand (MOD).

Public transit agencies are increasingly turning to MOD for help providing convenient, accessible transportation for their customers who are seniors or people with disabilities, often through public-private partnerships (P3s) with shared mobility providers. While they are still required to maintain ADA complementary paratransit service, an increasing number of agencies are pursuing P3s as a way to improve service levels and customer experiences for paratransit services and beyond. However, successfully implementing mobility P3s, especially with transportation network companies (TNCs) such as Uber and Lyft, can prove to be more complicated than they might initially appear.

This brief provides a framework for public agency stakeholders considering shared mobility P3s, to ensure that new partnerships are built from the beginning to include people with disabilities, including people in wheelchairs. While written with TNCs in mind, many of the discussions can be adapted for projects centered on other shared modes, such as microtransit or carsharing. Ultimately, planning for people with disabilities and seniors early in the process can help assure beneficial, accessible, and equitable service for everyone.<sup>1</sup>

The brief is organized as follows: first it addresses the need for public engagement; then it examines how an agency can lay the groundwork for an accessible TNC partnership. Finally, the full body of considerations is presented in the form of a concise checklist; this final section also includes a list of additional resources and information sources.

**Mobility on Demand (MOD)** An integrated and connected multimodal network of safe, affordable, and reliable transportation options that are available and accessible to all travelers. [FTA Office of Research, Demonstration and Innovation]

**Transportation Network Companies** Transportation providers such as Uber and Lyft are codified in California law as Transportation Network Companies, or TNCs, creating a term now widely used as shorthand for these services (also variously called ridesourcing, ridesharing, or ridehailing). TNCs provide online platforms to connect passengers with drivers and automate reservations, payments, and customer feedback. Riders can choose from a variety of service classes, including drivers who use personal (non-commercial) vehicles; traditional taxicabs dispatched via the providers' applications; and premium "black car" services with professional livery drivers and vehicles. TNCs have become one of the most ubiquitous forms of shared mobility. See TCRP Research Report 188: *Shared Mobility and the Transformation of Public Transit*  
<http://www.trb.org/Main/Blurbs/174653.aspx>

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<sup>1</sup> This report uses "individuals with disabilities" and "people with disabilities" interchangeably, per the Federal Transit Administration's Section 5310: Enhanced Mobility of Seniors & Individuals with Disabilities funding guidelines: <https://www.transit.dot.gov/funding/grants/enhanced-mobility-seniors-individuals-disabilities-section-5310>