



Meeting Notice

1111 Broadway, Suite 800, Oakland, CA 94607

• 510.208.7400

• www.AlamedaCTC.org

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Paratransit Technical Advisory Committee

Tuesday, December 9, 2014, 9:30 a.m.

1111 Broadway, Suite 800

Oakland, CA 94607

Mission Statement

The mission of the Alameda County Transportation Commission (Alameda CTC) is to plan, fund and deliver transportation programs and projects that expand access and improve mobility to foster a vibrant and livable Alameda County.

Public Comments

Public comments are limited to 3 minutes. Items not on the agenda are covered during the Public Comment section of the meeting, and items specific to an agenda item are covered during that agenda item discussion. If you wish to make a comment, fill out a speaker card, hand it to the clerk of the Commission, and wait until the chair calls your name. When you are summoned, come to the microphone and give your name and comment.

Reminder

Please turn off your cell phones during the meeting. Please do not wear scented products so individuals with environmental sensitivities may attend the meeting.

Glossary of Terms

A glossary of terms that includes frequently used industry terms and acronyms is available on the Alameda CTC website at www.AlamedaCTC.org/app_pages/view/8081.

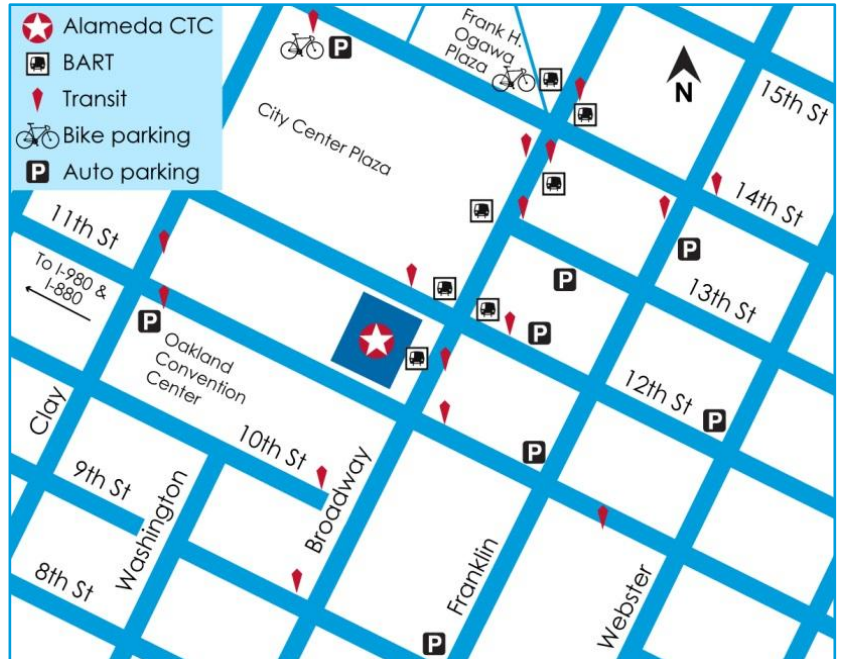
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Location Map

★ Alameda CTC
1111 Broadway, Suite 800
Oakland, CA 94607

Alameda CTC is accessible by multiple transportation modes. The office is conveniently located near the 12th Street/City Center BART station and many AC Transit bus lines. Bicycle parking is available on the street and in the BART station as well as in electronic lockers at 14th Street and Broadway near Frank Ogawa Plaza (requires purchase of key card from bikelink.org).



Garage parking is located beneath City Center, accessible via entrances on 14th Street between 1300 Clay Street and 505 14th Street buildings, or via 11th Street just past Clay Street. To plan your trip to Alameda CTC visit www.511.org.

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Call 510-893-3347 (Voice) or 510-834-6754 (TTD) five days in advance to request a sign-language interpreter.



Meeting Schedule

The Alameda CTC meeting calendar lists all public meetings and is available at www.AlamedaCTC.org/events/upcoming/now.

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Paratransit Technical Advisory Committee Meeting Agenda Tuesday, December 9, 2014, 9:30 a.m.

1111 Broadway, Suite 800, Oakland, CA 94607

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www.AlamedaCTC.org

Facilitator: Naomi Armenta

Staff Liaison: Jacki Taylor

Public Meeting Coordinator:
Krystle Pasco

9:30 – 9:35 a.m.
Staff

1. Welcome and Introductions

9:35 – 9:40 a.m.
Public

2. Public Comment

Page A/I

9:40 – 9:45 a.m.
Staff

3. Administration

3.1. November 18, 2014 ParaTAC Meeting Minutes

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The Committee will review the November 18, 2014 ParaTAC meeting minutes.

9:45 – 10:30 a.m.
Staff

4. Implementation Guidelines Discussion

The Committee will discuss potential changes to the Implementation Guidelines in relation to new funding.

4.a. Summary of Programs

7

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4.b. Paratransit Implementation Guidelines

9

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10:30 – 11:00 a.m.
Staff

5. Gap Grant Discussion

The Committee will discuss potential changes to priorities for grant funding in relation to new funding.

5.a. Summary of Cycle 5 Gap Program

17

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11:00 – 11:15 a.m.
ParaTAC

6. Technical Exchange

6.1. Mobility Management

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	6.2.	Preparedness		
	6.3.	Ask a ParaTAC Member		
	6.4.	Other Technical Exchange Items		
11:15 – 11:30 a.m.	7.	Information Items		
ParaTAC	7.1.	SRAC Update		
PAPCO Chair	7.2.	PAPCO Update and Appointments	19	
Staff	7.3.	Outreach Update		
ParaTAC	7.4.	ParaTAC Member Announcements		
Staff	7.5.	Other Staff Updates		
	8.	Draft Agenda Items for January 13, 2015 ParaTAC Meeting		
	8.1.	Direct Local Program Distribution Update		
	8.2.	Draft Implementation Guidelines Review and Discussion		
	8.3.	Gap Grant Cycle 5 Extension Update		
	8.4.	Hospital Discharge Transportation Service and Wheelchair Scooter Breakdown Transportation Service Programs Update		
	8.5.	Technical Exchange – Recurring Items		
11:30 a.m.	9.	Adjournment		

Next ParaTAC Meeting: Tuesday, January 13, 2015

All items on the agenda are subject to action and/or change by the Committee.



Paratransit Technical Advisory Committee Meeting Minutes Tuesday, November 18, 2014, 9:30 a.m.

3.1

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MEETING ATTENDEES

Attendance Key (A = Absent, P = Present)

Members:

A Rhianna Babka
A Dana Bailey
A Beverly Bolden
P Pam Deaton
P Shawn Fong
A Heather Hafer
A Brad Helfenberger
A Karen Hemphill
A Drew King

A Jackie Krause
P Kadri Klm
A Kevin Laven
P Isabelle Leduc
A Wilson Lee
P Hakeim McGee
A Cindy Montero
A Mallory Nestor
P Gail Payne

P Kim Ridgeway
A Mary Rowlands
A Sid Schoenfeld
A Leah Talley
A Laura Timothy
P Jonathan Torres
A Jeff Weiss
A David Zehnder

Staff:

P Jacki Taylor, Program Analyst
P Naomi Armenta, Paratransit Coordinator
P Krystle Pasco, Paratransit Coordination Team
P Cathleen Sullivan, Paratransit Coordination Team
P Terra Curtis, Paratransit Coordination Team

Guests:

Catherine Callahan, Center for Independent Living; Jennifer Cullen, Senior Support Services of the Tri-Valley; Jacqui Diaz, City of San Leandro Paratransit Program; Vanessa Proee, PAPCO Member

MEETING MINUTES

1. Welcome and Introductions

Naomi Armenta called the meeting to order at 9:40 a.m. The meeting began with introductions and a review of the meeting outcomes.

2. Public Comment

There were no public comments.

3. Administration

ParaTAC members reviewed the meeting minutes from September 9, 2014 and by consensus approved them as written.

4. Transportation Expenditure Plan (TEP) Election Outcome Discussion

Naomi Armenta gave an update on the Transportation Expenditure Plan (TEP) election outcome, including its relation to Gap Grant Cycle 6, the direct local program distributions and the Implementation Guidelines. She informed members that staff is planning to meet with all of the paratransit program managers in December to discuss specific program needs moving forward and that the Program Plan Review process has

been pushed back a month to allow program managers more time to incorporate the additional Measure BB funds into their program plans for next fiscal year.

Questions and feedback from ParaTAC members:

- When will the first distribution of Measure BB funds take place? Provided that the master funding agreements are in place, the first distribution of Measure BB funds is anticipated to take place in August 2015.
- Will the Measure BB and Measure B funds need to be kept separate for accounting and auditing purposes? It is likely the two funding sources will need to be accounted for separately until 2022 when Measure B sunsets.
- Are there paratransit programs that contract with transportation service providers that are going to bid this current fiscal year? There were no programs identified that are going out to bid this year.
- When will we be revisiting the Implementation Guidelines? Staff hopes to do some brainstorming with ParaTAC members at next month's ParaTAC meeting.
- Will the paratransit program managers have enough time to survey and outreach to our consumers about any potential service changes to the Implementation Guidelines? Staff does not currently have a set timeline for when the Implementation Guidelines will be finalized but staff is encouraging program managers to outreach to consumers for input as much as possible.
- Are scholarship programs going to be considered in the Implementation Guidelines? Scholarship programs are eligible through the current Implementation Guidelines. In order for there to be additional funding for scholarships, program managers have to allocate part of their budgets for this type of program.
- Will there be any stipulations for extending the Gap Grant Cycle 5 recipients' funding for another year? Staff may ask recipients to submit updated performance measures and other progress information in a more standardized format. More information will be available by the next ParaTAC meeting.
- Is there a potential for Gap Grant Cycle 5 recipients to receive an increase in funding for this extension? The extension of Measure B funds for Gap Grant Cycle 5 recipients will continue to be distributed on an as needed basis. Potential increases are not anticipated at this time.

5. FY 2015/16 Funding Formula Discussion

Cathleen Sullivan gave an update on the proposed funding formula for FY 2015/16. ParaTAC members had the opportunity to consider new data and information sources as well as review various scenarios related to the funding formula distributions and its impacts on the paratransit programs.

Questions and feedback from ParaTAC members:

- Does the American Community Survey (ACS) disability data account for people with disabilities over the age of 18? Yes, the data includes individuals with disabilities of all ages.
- Members expressed concern over how ACS defines disability. It is not clear what disabilities are recognized under ACS.
- Members also expressed concern over their programs' senior population who do not self-identify as being disabled.
- Why do we give more weight to disabled individuals? The Implementation Guidelines states that services can be provided for seniors between 70 and 79

years of age but programs are required to provide services for seniors 80 and above. ParaTAC and PAPCO members in the past decided to weigh individuals 80 and above 1.5 times more than individuals 70-79 on the assumption that seniors over 80 were more likely to have a disability.

- Members agreed that giving more weight to 80+ is important because there are many individuals who do not self-identify as disabled, despite meeting the definition.
- Members discussed the age range for the weighted factor and agreed that they would like to see it kept at 80+ for the funding formula.
- Members also agreed that the services that the paratransit programs provide should not take individuals away from using public transportation. If they are still able to use public transit then they should continue doing that even though they may qualify for paratransit services because of their age.
- When will the master funding agreements be put in place to allow for the distribution of Measure BB funds? The master funding agreements should be finalized by June, the end of this fiscal year.

6. Community Based Transportation Provider Presentation – St. Mini Cab (invited)

The community based transportation provider presentation will be rescheduled for a later meeting.

7. Technical Exchange

7.1. Mobility Management

Naomi Armenta reported that the Travel Training Working Group is still meeting on a quarterly basis through the New Freedom grant. She also noted that the Access Alameda guides are now being translated into various languages and they will be available for distribution very soon. If any ParaTAC members would like copies, please contact Krystle Pasco for requests. She also noted that staff is continuing to work with MTC on the Mobility Management Roadmap Study.

7.2. Preparedness

Kim Ridgeway reported that East Bay Paratransit is finishing up their various preparedness trainings related to the broker's office, train the trainer for the providers, SRAC members and the remaining drivers. The consultants are now in the process of updating the preparedness guide and the project will be wrapping up very soon.

7.3. Ask a ParaTAC Member

Members discussed various taxi program fare models as well as the integration of a debit card system for payment and ridership data collection purposes.

Shawn Fong also gave an update on the South County taxi program and highlighted the dramatic increase in ridership that their program experienced in the few months that it has been operating. As a result, she noted the amount of staff time it takes to collect the ridership data and is interested in a more efficient way of collecting this data and generating reports. She also noted that having a local taxi provider has improved their program's availability and on time performance. The availability of the provider's translators has also improved service quality and their

consumers' ability to access transportation. She also suggested that an Alameda County taxi program working group be convened for information sharing purposes.

Members also discussed the impacts of the Transportation Network Companies (TNCs) on the local paratransit taxi programs. A member stated that the impacts have mainly been in the decrease of drivers for the traditional taxi companies.

7.4. Other Technical Exchange Items

There were no other technical exchange items.

8. Information Items

8.1. SRAC Update

Shawn Fong reported that at the last SRAC meeting there was an update on East Bay Paratransit's emergency preparedness plan as well as Measure BB and the Mobility Workshop. There was also a report from the paratransit broker.

8.2. PAPCO Update and Appointments

Naomi Armenta reported that the next PAPCO meeting is on Monday, November 24, 2014. She noted that there are a couple of vacancies and she encouraged ParaTAC members to do some outreach to fill those PAPCO seats.

8.3. Outreach Update

Krystle Pasco gave an update on PAPCO's outreach activities. She noted that staff is looking forward to the next outreach event which includes the Transition Information Night at the Fremont Teen Center on Feb. 4th of next year.

8.4. 2014 Annual Mobility Workshop Outcomes Report

Terra Curtis gave an outcomes report on the 2014 Annual Mobility Workshop. She reviewed the handout which included an overview of the Workshop as well as a summary of the survey results.

8.5. ParaTAC Member Announcements

Kadri Klm gave an agency announcement regarding their new Executive Director, Michael Tree. She noted that he started last week and he comes from the Urban Missoula Transit District in Montana.

8.6. Other Staff Updates

Jacki Taylor gave an update on the LifeLine call for projects funding opportunity. She noted that there will be an applicant workshop later today in Commission D.

She also noted that Matt Todd is no longer with the agency but he gives his best regards to the ParaTAC members.

Naomi Armenta gave an update on the international paratransit conference that she attended in October in Monterey, CA. The conference was sponsored by the Transportation Research Board (TRB) and a wealth of useful information was shared amongst the conference attendees.

9. Draft Agenda Items for December 9, 2014 ParaTAC Meeting

9.1. Funding Formula Update Discussion

9.2. Implementation Guidelines Amendment Discussion

9.3. Technical Exchange – Recurring Items

10. Adjournment

The meeting adjourned at 11:30 a.m. The next ParaTAC meeting is scheduled for December 9, 2014 at Alameda CTC's offices located at 1111 Broadway, Suite 800, in Downtown Oakland.

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Summary of Services Provided

Jurisdiction	Planning Area	City-based Door-to-Door	Taxi Program	Specialized Van	MRTIP	Accessible Fixed-Route Shuttle	Group Trips Program	Volunteer Driver Program	Mobility Mgmt/Travel Training	Scholarship/ Subsidized Fare	Meal Delivery	ADA Paratransit
CITY												
Alameda	North											
Albany	North											
Berkeley	North											
Dublin	East											
Emeryville	North											
Fremont	South											
Hayward	Central											
Livermore	East											
Newark	South											
Oakland/ Piedmont	North											
Pleasanton	East											
San Leandro	Central											
TRANSIT AGENCY												
LAVTA	East											
Union City	South											
EBP (AC/BART)	North, Central, South											
<div>Direct local program distributions</div> <div>Grant-funded</div> <div>Other funding</div>												

* Some programs have mixed funding sources, the box shading reflects majority

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Implementation Guidelines – Special Transportation for Seniors and People with Disabilities Program

These guidelines lay out the service types that are eligible to be funded with Alameda County Measure B and Vehicle Registration Fee (VRF) revenues under the Special Transportation for Seniors and People with Disabilities Program (Paratransit). All programs funded partially or in their entirety through Measure B or the VRF, including ADA-mandated paratransit services, city-based non-mandated programs, and discretionary grant funded projects, must abide by the following requirements for each type of paratransit service. Programs must be in full compliance with these guidelines by the end of fiscal year 2012-2013.

Fund recipients are able to select which of these service types is most appropriate in their community to meet the needs of seniors and people with disabilities. Overall, all programs should be designed to enhance quality of life for seniors and people with disabilities by offering accessible, affordable, and convenient transportation options to reach major medical facilities, grocery stores and other important travel destinations to meet life needs.

The chart below summarizes the eligible service types and their basic customer experience parameters; this is followed by more detailed descriptions of each.

Service	Timing	Accessibility	Origins/ Destinations	Eligible Population
ADA Paratransit	Pre-scheduled	Accessible	Origin-to-Destination	People with disabilities unable to ride fixed route transit
Door-to-Door Service	Pre-scheduled	Accessible	Origin-to-Destination	People with disabilities unable to ride fixed route transit and seniors
Taxi Subsidy	Same Day	Varies	Origin-to-Destination	Seniors and people with disabilities
Specialized Van	Pre-scheduled & Same Day	Accessible	Origin-to-Destination	People with disabilities using mobility devices that require lift- or ramp-equipped vehicles
Accessible Shuttles	Fixed Schedule	Accessible	Fixed or Flexed Route	Seniors and people with disabilities
Group Trips	Pre-scheduled	Varies	Round Trip Origin-to-Destination	Seniors and people with disabilities
Volunteer Drivers	Pre-scheduled	Generally Not Accessible	Origin-to-Destination	Vulnerable populations with special needs, e.g. requiring door-through-door service or escort

Mobility Management and/or Travel Training	N/A	N/A	N/A	Seniors and people with disabilities
Scholarship/Subsidized Fare Programs	N/A	N/A	N/A	Seniors and people with disabilities

Note on ADA Mandated Paratransit: Programs mandated by the American's with Disabilities Act are implemented and administered according to federal guidelines that may supersede these guidelines; however all ADA-mandated programs funded through Measure B or the VRF are subject to the terms of the Master Programs Funding Agreement.

Interim Service for Consumers Awaiting ADA Certification: At the request of a health care provider, or ADA provider, city-based programs must provide interim service through the programs listed below to consumers awaiting ADA certification. Service must be provided within three business days of receipt of application.

City-based Door-to-Door Service Guidelines	
Service Description	<p>City-based door-to-door services provide pre-scheduled, accessible, door-to-door trips. Some programs allow same day reservations on a space-available basis. They provide a similar level of service to mandated ADA services. These services are designed to fill gaps that are not met by ADA-mandated providers and/or relieve ADA-mandated providers of some trips.</p> <p>This service type does not include taxi subsidies which are discussed below.</p>
Eligible Population	<p>People 18 and above with disabilities who are unable to use fixed route services or Seniors 80 years or older without proof of a disability.</p> <p>Cities may provide services to consumers who are younger than age 80, but not younger than 70 years old.</p> <p><i>Cities may offer “grandfathered” eligibility to program registrants below 70 years old who have used the program regularly in the prior fiscal year as long as it does not impinge on the City’s ability to meet the Implementation Guidelines.</i></p> <p><i>Program sponsors may use ADA eligibility, as established by ADA-mandated providers (incl. East Bay Paratransit, LAVTA, Union City Transit), as proof of disability.</i></p>
Time & Days of Service	<p>At a minimum, service must be available five days per week between the hours of 8 am and 5 pm (excluding holidays).</p> <p>At a minimum, programs should accept reservations between the hours of 8 am and 5 pm Monday – Friday.</p>
Fare (Cost to Customer)	<p>Fares for pre-scheduled service should not exceed local ADA paratransit fares, but can be lower, and can be equated to distance. Higher fares can be charged for “premium” same-day service.</p>
Other	<p>Door-to-Door programs must demonstrate that they are providing trips at an equal or lower cost than the ADA-mandated provider on a cost per trip and cost per hour basis.</p> <p>Programs cannot impose limitations based on trip purpose, but can impose per person trip limits to control program resources.</p>

Taxi Subsidy Service Guidelines	
Service Description	<p>Taxis provide curb-to-curb service that can be scheduled on a same-day basis. They charge riders on a distance/time basis using a meter. Taxi subsidy programs allow eligible consumers to use taxis at a reduced fare by reimbursing consumers a percentage of the fare or by providing some fare medium, e.g. scrip or vouchers, which can be used to cover a portion of the fare. These programs are intended for situations when consumers cannot make their trip on a pre-scheduled basis. This is meant to be a “premium” safety net service, not a routine service to be used on a daily basis.</p> <p>The availability of accessible taxi cabs varies by geographical area, but programs should expand availability of accessible taxi cabs where possible.</p>
Eligible Population	<p>People 18 and above with disabilities who are unable to use fixed route services or Seniors 80 years or older without proof of a disability.</p> <p>Cities may provide services to consumers who are younger than age 80, but not younger than 70 years old.</p> <p><i>Cities may offer “grandfathered” eligibility to program registrants below 70 years old who have used the program regularly in the prior fiscal year as long as it does not impinge on the City’s ability to meet the Implementation Guidelines.</i></p> <p><i>Program sponsors may use ADA eligibility, as established by ADA-mandated providers (incl. East Bay Paratransit, LAVTA, Union City Transit), as proof of disability.</i></p>
Time & Days of Service	24 hours per day/7 days per week
Fare (Cost to Customer)	<p>At a minimum, programs must subsidize 50% of the taxi fare.</p> <p>Programs can impose a cap on total subsidy per person. This can be accomplished through a maximum subsidy per trip, a limit on the number of vouchers/scrip (or other fare medium) per person, and/or a total subsidy per person per year.</p>

City-based Specialized Van Service	
Service Description	<p>Specialized van service provides accessible, door-to-door trips on a pre-scheduled or same-day basis. These services are generally implemented as a supplement to a program that does not meet critical needs for particular trips in accessible vehicles in certain communities. Examples of unmet needs might be a taxi program without accessible vehicles or medical trips for riders too frail to take a shuttle, or outside of the ADA-mandated service area.</p> <p>These programs make use of fare mediums such as scrip and vouchers to allow consumers to pay for rides.</p>
Eligible Population	At discretion of program sponsor with local consumer input.
Time & Days of Service	At discretion of program sponsor with local consumer input.
Fare (Cost to Customer)	At discretion of program sponsor with local consumer input.
Other	Specialized van programs should provide trips at an equal or lower cost than the ADA-mandated provider on a cost per trip and cost per hour basis.

City Accessible Shuttle Service Guidelines	
Service Description	<p>Shuttles are accessible vehicles that operate on a fixed, deviated, or flex-fixed route and schedule. They serve common trip origins and destinations visited by eligible consumers. Common trip origins and destinations are: senior centers, medical facilities, grocery stores, BART stations, other transit stations, community centers, commercial districts, and post offices.</p> <p>Shuttles should be designed to supplement existing fixed route transit services. Routes should not necessarily be designed for fast travel, but to get as close as possible to destinations of interest, often going into parking lots or up to the front entrance of a senior living facility. Shuttles allow for more flexibility than pre-scheduled paratransit service, and are more likely to serve active seniors who do not drive and are not ADA paratransit registrants.</p>
Eligible Population	Shuttles should be designed to appeal to older people, but can be made open to the general public.
Time and Days of Service	At discretion of program sponsor with local consumer input.
Fare (Cost to Customer)	Fares should not exceed local ADA paratransit fares, but can be lower, and can be equated to distance.
Cost of Service	By end of FY12/13, the cost per one-way person trip must be \$20 or lower, including transportation and direct administrative costs.
Other	<p>Shuttles are required to coordinate with the local fixed route transit provider. Shuttle routes and schedules should be designed with input from the senior and disabled communities and any new shuttle plan must be submitted to the Alameda CTC for review prior to requesting funding to ensure effective design.</p> <p>Deviations and flag stops are permitted at discretion of program sponsor.</p>

Group Trips Service Guidelines	
Service Description	Group trips are round-trip rides for pre-planned outings or to attend specific events or go to specific destinations for fixed amounts of time, e.g. shopping trips, sporting events, or community health fairs. Trips usually originate from a senior center or housing facility and are generally provided in accessible vans and other vehicle types or combinations thereof. These trips are specifically designed to serve the needs of seniors and people with disabilities.
Eligible Population	At discretion of program sponsor.
Time and Days of Service	Group trips must begin and end on the same day.
Fare (Cost to Customer)	At discretion of program sponsor.
Other	Programs can impose mileage limitations to control program costs.

Volunteer Driver Service Guidelines	
Service Description	<p>Volunteer driver services are pre-scheduled, door-through-door services that are generally not accessible. These programs rely on volunteers to drive eligible consumers for critical trip needs, such as medical trips. This service type meets a key mobility gap by serving door-through-door trips for more vulnerable populations. This is a complementary gap-filling service.</p> <p>Volunteer driver programs may also have an escort component where volunteers accompany consumers, who are unable to travel in a private vehicle, on ADA trips.</p>
Eligible Population	At discretion of program sponsor.
Time and Days of Service	At discretion of program sponsor.
Fare (Cost to Customer)	At discretion of program sponsor.
Other	Program sponsors can use Measure B funds to pay for volunteer mileage reimbursement purposes or an equivalent financial incentive for volunteers and/or administrative purposes.

Mobility Management and/or Travel Training Service Guidelines	
Service Description	<p>Mobility management and/or travel training play an important role in ensuring that people use the “right” service for each trip, e.g. using EBP from Fremont to Berkeley for an event, using a taxi voucher for a same-day semi-emergency doctor visit, and requesting help from a volunteer driver or group trips service for grocery shopping. Mobility management covers a wide range of activities, such as travel training, escorted companion services, coordinated services, trip planning, and brokerage.</p>
Eligible Population	At discretion of program sponsor.
Time and Days of Service	At discretion of program sponsor.
Fare (Cost to Customer)	N/A
Other	<p>Programs must specify a well-defined set of activities that will be undertaken in a mobility management or travel training program.</p> <p>The mobility management plan or travel training program must be submitted to the Alameda CTC for review prior to requesting funding to ensure effective design.</p>

Scholarship/Subsidized Fare Program Guidelines	
Service Description	Scholarship or Subsidized Fare Programs can subsidize any service for customers who are low-income and can demonstrate financial need.
Eligible Population	Subsidies can be offered to low-income consumers with demonstrated financial need; these consumers must also meet the eligibility requirements of the service for which the subsidy is being offered. Low income should be considered 30% AMI (area median income) or lower.
Time and Days of Service	N/A
Fare (Cost to Customer)	N/A
Other	Program sponsors must describe how financial means testing will be undertaken. If program sponsors include subsidized East Bay Paratransit (EBP) tickets in this program, no more than 3% of their direct local program distribution funds, or discretionary funds, may be used for these tickets. Programs may use other funds to purchase these tickets in excess of the 3% direct local program distributions funds or discretionary funds.

Meal Delivery Service Guidelines	
Service Description	Meal Delivery Programs deliver meals to the homes of individuals who are transportation disadvantaged. Although this provides access to life sustaining needs for seniors and people with disabilities, it is not a direct transportation expense.
Eligible Population	For currently operating programs, at discretion of program sponsor.
Time and Days of Service	For currently operating programs, at discretion of program sponsor.
Fare (Cost to Customer)	For currently operating programs, at discretion of program sponsor.
Other	Currently operating programs can continue to use Measure B funds for these service costs, but new meal delivery services cannot be established.

Measure B Gap Grant Funded Programs Summary – By Planning Area

Sponsor	Program/Project Title	Brief Description
Countywide		
Alameda CTC	Access Alameda Guide and Website	Alameda CTC offers comprehensive transportation information for seniors and people with disabilities.
Alameda CTC	Hospital Discharge Transportation Service	Provides same-day, door-to-door transportation for individuals who have a health or disability condition that prevents their use of public transit, and who have no other resources for transportation following discharge from the hospital.
Alameda CTC	Wheelchair and Scooter Breakdown Transportation Service	Provides transportation service for wheelchair and scooter users in Alameda County that are stranded due to a mechanical breakdown of their mobility device or a medical emergency that has separated them from their chair.
AC Transit	Marketing Mobility Management Through 211	Market and publicize the Alameda County 211 website and toll free service, which houses the most extensive and detailed database of paratransit information in Alameda County. Coordinated mobility management will be provided by 211 staff, including detailed and targeted transportation recommendations for seniors and the disabled.
Bay Area Outreach & Recreation Program	Accessible Group Trip Transportation for Youth and Adults with Disabilities	Provides accessible group trip transportation in Alameda County for children, youth and adults with disabilities participating in sports and recreation programs.
Center for Independent Living, Inc.	Mobility Matters	The Mobility Matters, "MoMa", program reduces barriers to transportation services and mobility among seniors and people with disabilities by teaching consumers to safely and confidently access fixed route transit and by helping consumers master the use of mobility devices in the context of using public transit and navigating pedestrian rights-of-way.
North County		
Ala Costa Centers	Van Purchase	The van is used to transport students to its Oakland, Alameda and Berkeley locations and for activities such as travel training and group trips.
Alzheimer's Services of the East Bay (ASEB)	Special Transportation Services for Individuals with Dementia	Program transports individuals with cognitive impairment (primarily dementia) to and from their home and a safe Adult Day Health Care center. ASEB's operation includes wheelchair accessible vans and specially trained drivers.
City of Emeryville	8-To-Go Demand Response Door to Door Shuttle	A Demand Response Shuttle Service for seniors and people with disabilities living in the 94608 area of Oakland/Emeryville with service to Berkeley and nearby important destinations beyond 94608.
Senior Helpline Services	Rides for Seniors	A free, door-through-door, escorted volunteer driver program, including transportation I&R services in North County so that ambulatory, otherwise homebound seniors will have access to appropriate, safe transportation for medical and dental care and basic necessities.
City of Oakland/Department of Human Services	Taxi-Up & Go Project	Senior Companion volunteers escort/assist elderly, frail, socially-isolated and monolingual senior residents on subsidized taxi trips. Case management services will also be offered to connect seniors to various social services that are needed.

Sponsor	Program/Project Title	Brief Description
Central County		
Alzheimer's Services of the East Bay		see above
Central County Taxi Program / City of Hayward	Central County Taxi Program	Program provides same day accessible transportation service to the approximately 2,000 senior and disabled residents registered with the Measure B-funded paratransit programs in the cities of Hayward, San Leandro, and unincorporated areas in Central Alameda County (e.g. San Lorenzo, Castro Valley, Cherryland, and Ashland).
East County		
Senior Support Program of The Tri Valley	Volunteer Assisted Senior Transportation Program (VAST)	The Program supplements existing public and paratransit services by providing door-through-door transportation for seniors to essential medical appointments. Volunteer drivers and staff transport at-risk seniors, enabling them to travel safely in and out of the county to access critical healthcare services.
City of Pleasanton	Downtown Route Shuttle (DTR)	DTR is a shuttle that provides affordable, same-day rides to seniors and ADA eligible Pleasanton/Sunol residents. A new service agreement between DTR and LAVTA provides free transfers to Tri-Valley ADA/Senior riders. Volunteer Travel Ambassadors help bridge the gap between DTR and Wheels fixed route buses through travel training.
South County		
Alzheimer's Services of the East Bay		see above
City of Fremont/Human Services Department	Tri-City Mobility Management and Travel Training Program	This program provides individualized transportation planning assistance and intensive community outreach to help seniors and people with disabilities navigate and access the transportation services network to find the most appropriate and cost effective mode of travel for their specific needs. Group and individual travel training is provided to help consumers learn how to use public transit.
City of Fremont/Human Services Department	Tri-City Volunteer Driver Programs	Both the VIP Rides and Drivers for Survivors programs provide door-through-door assisted transportation that is designed to address a service gap that cannot be filled by ADA or city-based paratransit services. VIP Rides serves older adults and people with disabilities, including those using wheelchairs and other mobility devices. Drivers for Survivors serves ambulatory adults who are diagnosed with cancer.
City of Fremont/Human Services Department	Tri-City Taxi Voucher Program	This program provides affordable same-day taxi transportation for seniors and people with disabilities who are enrolled in the Fremont, Newark or Union City Paratransit Programs.



Current PAPCO Appointments and Vacancies

7.2

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Appointer

- Alameda County
 - Supervisor Scott Haggerty, D-1
 - Supervisor Richard Valle, D-2
 - Supervisor Wilma Chan, D-3
 - Supervisor Nate Miley, D-4
 - Supervisor Keith Carson, D-5
- City of Alameda
- City of Albany
- City of Berkeley
- City of Dublin
- City of Emeryville
- City of Fremont
- City of Hayward
- City of Livermore
- City of Newark
- City of Oakland
- City of Piedmont
- City of Pleasanton
- City of San Leandro
- City of Union City
- AC Transit
- BART
- LAVTA
- Union City Transit

Member

- Herb Hastings
- Tom Perez
- Sylvia Stadmire
- Sandra Johnson Simon
- Will Scott
- Harriette Saunders
- Jonah Markowitz
- Vacant
- Shawn Costello
- Joyce Jacobson
- Sharon Powers
- Vanessa Proee
- Vacant
- Vacant
- Rev. Carolyn M. Orr
- Vacant
- Carmen Rivera-Hendrickson
- Vacant
- Suzanne Ortt
- Hale Zukas
- Michelle Rousey
- Esther Waltz
- Larry Bunn

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