



## **Paratransit Advisory and Planning Committee Meeting Agenda Monday, September 24, 2018, 1:30 p.m.**

Chair: Sylvia Stadmire      Staff Liaison: [Krystle Pasco](#),  
[Kate Lefkowitz](#)

Vice Chair: Sandra Johnson      Public Meeting  
Coordinator: [Angie Ayers](#)

### **1. Call to Order**

### **2. Roll Call**

### **3. Public Comment**

### **4. Consent Calendar Page/Action**

- |  |    |   |
|--|----|---|
| 4.1. <a href="#">Approve the June 25, 2018 PAPCO Meeting Minutes</a> | 1  | A |
| 4.2. <a href="#">Receive the FY 2018-19 PAPCO Meeting Calendar</a>   | 9  | I |
| 4.3. <a href="#">Receive the PAPCO Roster</a>                        | 11 | I |
| 4.4. <a href="#">Receive the Paratransit Outreach Calendar</a>       | 13 | I |

### **5. Paratransit Programs and Projects**

- |   |    |   |
|---|----|---|
| 5.1. <a href="#">Receive the 2018 Comprehensive Investment Plan (CIP)<br/>Paratransit Discretionary Grant Program Progress Report</a> | 15 | I |
| 5.2. Receive the City of Hayward Paratransit Program Report<br>(Verbal)   |    | I |
| 5.3. <a href="#">Mobility Management – Autonomous Vehicles:<br/>Considerations for People with Disabilities and Older<br/>Adults</a>  | 19 | I |

### **6. Committee and Transit Reports**

- |  |  |   |
|--|--|---|
| 6.1. Independent Watchdog Committee (IWC) (Verbal) |  | I |
|--|--|---|

6.2. East Bay Paratransit Service Review Advisory Committee (SRAC) (Verbal)		I
6.3. <a href="#">Other ADA and Transit Advisory Committees</a>	27	I

## 7. Member Reports

## 8. Staff Reports

## 9. Adjournment

Next PAPCO Meeting: November 19, 2018

### Notes:

- All items on the agenda are subject to action and/or change by the Committee.
- To comment on an item not on the agenda (3-minute limit), submit a speaker card to the clerk.
- Call 510.208.7450 (Voice) or 1.800.855.7100 (TTY) five days in advance to request a sign-language interpreter.
- If information is needed in another language, contact 510.208.7400. Hard copies available only by request.
- Call 510.208.7400 48 hours in advance to request accommodation or assistance at this meeting.
- Meeting agendas and staff reports are available on the [website calendar](#).
- Alameda CTC is located near 12th St. Oakland City Center BART station and AC Transit bus lines.  
[Directions and parking information](#) are available online.



## Alameda CTC Schedule of Upcoming Meetings:

### Commission Chair

Supervisor Richard Valle, District 2

### Commission Vice Chair

Mayor Pauline Cutter,  
City of San Leandro

### AC Transit

Board President Elsa Ortiz

### Alameda County

Supervisor Scott Haggerty, District 1  
Supervisor Wilma Chan, District 3  
Supervisor Nate Miley, District 4  
Supervisor Keith Carson, District 5

### BART

Director Rebecca Saltzman

### City of Alameda

Mayor Trish Spencer

### City of Albany

Councilmember Peter Maass

### City of Berkeley

Mayor Jesse Arreguin

### City of Dublin

Mayor David Haubert

### City of Emeryville

Mayor John Bauters

### City of Fremont

Mayor Lily Mei

### City of Hayward

Mayor Barbara Halliday

### City of Livermore

Mayor John Marchand

### City of Newark

Councilmember Luis Freitas

### City of Oakland

Councilmember At-Large  
Rebecca Kaplan  
Councilmember Dan Kalb

### City of Piedmont

Vice Mayor Teddy Gray King

### City of Pleasanton

Mayor Jerry Thorne

### City of Union City

Mayor Carol Dutra-Vernaci

### Executive Director

Arthur L. Dao

Description	Date	Time
Alameda County Technical Advisory Committee (ACTAC)	October 4, 2018	1:30 p.m.
Finance and Administration Committee (FAC)	October 8, 2018	8:30 a.m.
I-680 Sunol Smart Carpool Lane Joint Powers Authority (I-680 JPA)		9:30 a.m.
I-580 Express Lane Policy Committee (I-580 PC)		10:00 a.m.
Planning, Policy and Legislation Committee (PPLC)		10:30 a.m.
Programs and Projects Committee (PPC)		12:00 p.m.
Independent Watchdog Committee (IWC)	November 19, 2018	5:30 p.m.
Paratransit Technical Advisory Committee (ParaTAC)	January 8, 2019	9:30 a.m.
Alameda CTC Commission Meeting	September 27, 2018	2:00 p.m.
Paratransit Advisory and Planning Committee (PAPCO)	November 19, 2018	1:30 p.m.
Bicycle and Pedestrian Community Advisory Committee (BPAC)	October 18, 2018	5:30 p.m.

All meetings are held at Alameda CTC offices located at 1111 Broadway, Suite 800, Oakland, CA 94607. Meeting materials, directions and parking information are all available on the [Alameda CTC website](http://www.AlamedaCTC.org).

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Paratransit Advisory and Planning Committee  
Meeting Minutes  
Monday, June 25, 2018, 1:30 p.m.

4.1

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**1. Call to Order**

Sylvia Stadmire, PAPCO Chair, called the meeting to order at 1:30 p.m.

**2. Roll Call**

A roll call was conducted and all members were present with the exception of Bob Coomber, Shawn Costello, Christine Ross, Harriette Saunders, Linda Smith, and Cimberly Tamura.

**3. Public Comment**

A public comment was heard from Jonah Markowitz on an issue with East Bay Paratransit's reminder call system. He noted that the automated computer generated system calls cut short before asking additional questions including if you would like to cancel a trip or additional information you would like to provide the driver.

**4. Approval of Consent Calendar**

- 4.1. Approve the May 21, 2018 PAPCO Meeting Minutes
- 4.2. Receive the FY 2017-18 PAPCO Meeting Calendar
- 4.3. Approve the FY 2018-19 PAPCO Meeting Calendar
- 4.4. Receive the PAPCO Roster
- 4.5. Receive the Paratransit Outreach Calendar

Staff Note on Consent Calendar by Krystle Pasco:

Krystle Pasco emphasized that the FY 2018-19 meeting calendar was designed to accommodate the work plan of PAPCO and the needs of the Paratransit program. She also noted that there are meeting dates that are TBD. Alameda CTC staff will work with the PAPCO chair to determine if those meetings will be necessary.

*Michelle Rousey moved to approve this item. Esther Waltz seconded the motion. The motion passed with the following votes:*

Yes: Barranti, Hastings, Johnson, Orr, Patterson, Rousey,  
Scott, Stadmire, Waltz, Zukas

No: None

Abstain: Behrens, Bunn, Rivera-Hendrickson

Absent: Coomber, Costello, Ross, Sanders, Smith, Tamura

## **5. Election of Officers**

### **5.1. Approve the Election of PAPCO Chair and Vice Chair for FY 2018-19**

Krystle Pasco facilitated this item and reviewed the PAPCO officers' roles and responsibilities and referenced the memo in the agenda packet. Krystle commenced the nomination process.

*PAPCO members nominated Sylvia Stadmire for Chair, and she accepted the nomination. Sylvia was re-elected as Chair with the following votes:*

Yes: Barranti, Behrens, Bunn, Hastings, Johnson, Orr,  
Patterson, Rivera-Hendrickson, Rousey, Scott, Stadmire,  
Waltz, Zukas

No: None

Abstain: None

Absent: Coomber, Costello, Ross, Sanders, Smith, Tamura

*PAPCO members nominated Sandra Johnson as Vice Chair, and she accepted the nomination. Sandra was re-elected as Vice Chair with the following votes:*

Yes: Barranti, Behrens, Bunn, Hastings, Johnson, Orr,  
Patterson, Rivera-Hendrickson, Rousey, Scott, Stadmire,  
Waltz, Zukas

No: None

Abstain: None

Absent: Coomber, Costello, Ross, Sanders, Smith, Tamura

## **5.2. Approve the Appointment of a PAPCO Representative to IWC for FY 2018-19**

*PAPCO members nominated Herb Hastings for the PAPCO representative to the Independent Watchdog Committee (IWC), and he accepted the nomination. Herb was re-elected as the PAPCO representative to the IWC with the following votes:*

*Yes: Barranti, Behrens, Bunn, Hastings, Johnson, Scott, Stadmire*

*No: None*

*Abstain: Zukas*

*Absent: Coomber, Costello, Ross, Sanders, Smith, Tamura*

*PAPCO members nominated Esther Waltz for the PAPCO representative to the IWC, and she accepted the nomination. The nomination did not pass with the votes:*

*Yes: Orr, Patterson, Rivera-Hendrickson, Ross, Waltz*

*No: None*

*Abstain: Zukas*

*Absent: Coomber, Costello, Ross, Sanders, Smith, Tamura*

## **5.3. Approve the Appointment of a PAPCO Representative to the East Bay Paratransit Service Review Advisory Committee for FY 2018-19**

*PAPCO members nominated Esther Waltz for the representative to the East Bay Paratransit (EBP) Service Review Advisory Committee (SRAC), and she accepted the nomination. The nomination passed with the following votes:*

*Yes: Barranti, Behrens, Bunn, Hastings, Johnson, Orr, Patterson, Rivera-Hendrickson, Rousey, Scott, Stadmire, Waltz, Zukas*

*No: None*

*Abstain: None*

*Absent: Coomber, Costello, Ross, Sanders, Smith, Tamura*

## **6. Paratransit Programs and Projects**

### **6.1. Receive Community Resources for Independent Living (CRIL)**

#### **Accessible Vanshare Program Presentation**

Naomi Armenta introduced this item, and Ron Halog, Executive Director of CRIL, presented this item.

Peggy Patterson asked if you needed to be in a wheelchair or have a mobility impairment to be able to use it. Ron Halog said anyone can use it.

Sylvia Stadmire asked if this works like Lyft or Uber. No, there's no driver that comes with it, it's just a wheelchair accessible rental van.

Esther Waltz asked if the vans will be available in the Dublin/Pleasanton area. Yes, eventually, but at this time there aren't enough vans to be expanded beyond the two current vans at the Hayward BART station and at their office location in Hayward.

Carmen Rivera-Hendrickson recommends they contact Mobility Works about grant funding for their nonprofit.

Hale Zukas asked if they were parked on the street. No, they currently have parking spots at the Hayward BART station, and one van is parked at their office location in Hayward.

Herb Hastings asked when the vans are available, and he further asked why the two vans have different availabilities. The van that is currently located at their office gets locked up at night so it's taken out of use then.

Yvonne Behrens asked how users get keys to the vans. Ron explained that you can get an access code through the app to punch in to the door to get in the vehicle and the keys are inside. The Getaround app has their own insurance so the driver doesn't even need to have insurance.



Hale Zukas asked if there's a car parked in their spot, do they have to park it on the street, and if there were mileage fees. No, unfortunately they have to park in another spot and usually get a ticket for it and there are zero mileage fees.

Naomi Armenta asked how many times the vans have been rented. Ron responded that the two vans have been rented approximately 25 times.

Will Scott asked why they haven't consider the license plate or placard for handicap parking. They're in the process of looking into the license plate version for handicap parking because the placard can be stolen.

Hale Zukas asked if Ron's been in contact with the police about the tickets from BART parking. Yes, we've been working together to try to limit the tickets the vans get.

## **6.2. Mobility Management – Human Behavior and Mobility Management**

Naomi Armenta presented this item. She noted that at the Shared Use Mobility Center's 2018 Shared Mobility Summit in Chicago, Illinois, a variety of transportation professionals and technology developers discussed human behavior as a significant factor in how they introduce new ideas and types of services to mobility networks.

## **7. Committee and Transit Reports**

### **7.1. Independent Watchdog Committee (IWC)**

Herb Hastings had no report. The next meeting will take place on July 9, 2018 at 5:30 p.m.

### **7.2. East Bay Paratransit Service Review Advisory Committee (SRAC)**

Naomi Armenta had no report. The next meeting will take place on June 26, 2018 at 12:30 p.m. and officer elections will be taking place.

### **7.3. Other ADA and Transit Advisory Committees**

Herb Hastings announced the next Wheels Accessibility Advisory Committee (WAAC) meeting will take place on July 11, 2018, a bit later than usual due to the holiday.

## **8. Member Reports**

Sylvia Stadmire has been attending the BART Accessibility Task Force meetings since February. She noted that Alameda CTC was well represented by members of PAPCO. Sylvia Stadmire also asked about changes to AC Transit fares. Staff noted that fares will increase starting July 1<sup>st</sup>.

Peggy Patterson announced that a second driver was added to the City of Albany Paratransit program so the age limit was able to be lowered to include more trips to locations like the senior center.

## **9. Staff Reports**

Naomi Armenta provided some follow up information from a previous PAPCO meeting where the 2018 Comprehensive Investment Plan (CIP) Paratransit Discretionary Grant Program progress reports were provided. She noted that the Committee asked for results of travel training surveys from the Center for Independent Living (CIL) and the Tri-City Mobility Management program. She noted that CIL sent some surveys and from those, 71% of people trained have shown independent transit travel skills. The target was 70%. The Tri-City Mobility Management program survey results showed that there were 338 contacts (261 service linkage, 31 service coordination, 3 advocacy). Performance measure targets from these are still pending. There were two questions for Eden I&R: What does "number of individuals with access to mobility management support over the online finder" mean? Naomi noted that the longer definition is the total number of persons who during the reporting period accessed Eden I&R's online resource finder for info on resources throughout Alameda County that includes travel access info using public transportation. This includes resources for programs such as travel training, and programs that provide assistance with mobility such as paratransit and senior rides. Second question: "Could we get some more details on outreach events that they attended?" Naomi noted that Eden I&R attended about 35 events, some with presentations. They have tracked all of the events and the level of participation at each.

Carmen Rivera-Hendrickson asked how many people use the service. It was a high number of service calls, they focused on the ones for transportation.

Krystle Pasco provided an update on the 2020 CIP process. She noted that staff is finalizing the schedule and they anticipate releasing the call for projects in October 2018. She also noted that the Committee has already approved the guidelines and funding priorities. Staff will provide another update at the September 24<sup>th</sup> meeting.

Krystle Pasco also noted that if PAPCO members did their outreach activity for the year and have not let her know, let her know asap. You can also let her know by sharing your outreach activities during Member Reports on the agenda.

## **10. Adjournment**

The meeting adjourned at 3:00 p.m. The next PAPCO meeting is scheduled for September 24, 2018 at 1:30 p.m. at the Alameda CTC offices located at 1111 Broadway, Suite 800 in Oakland.

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# FY 2018-19 Paratransit Advisory and Planning Committee (PAPCO) Meeting Calendar

4.2

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PAPCO meetings occur on the fourth Monday of the month from 1:30-3:30 p.m. Joint PAPCO and ParaTAC meetings also occur on the fourth Monday of the month from 1:30-3:30 p.m. Meetings are held at the Alameda CTC offices in downtown Oakland. Note that meetings and items on this calendar are subject to change; refer to [www.AlamedaCTC.org](http://www.AlamedaCTC.org) for up-to-date information.

Categories	September 24, 2018 PAPCO	November 19, 2018 PAPCO	January 28, 2019 PAPCO	February 25, 2019 PAPCO	March 25, 2019 PAPCO	April 22-23, 2019 Subcommittees	June 24, 2019 PAPCO
<b>Planning and Policy</b>	<ul style="list-style-type: none"> <li>Receive 2020 CIP Paratransit Program Update</li> </ul>	<b>One week earlier due to holiday.</b> <ul style="list-style-type: none"> <li>Approve Implementation Guidelines and Performance Measures Update</li> <li>Receive 2020 CIP Paratransit Program Update</li> </ul>	<ul style="list-style-type: none"> <li>Consider and Approve 2020 CIP Paratransit Program Recommendation</li> </ul>	<ul style="list-style-type: none"> <li><i>TBD, to be developed in consultation with PAPCO Chair</i></li> </ul>	<ul style="list-style-type: none"> <li>Approve 2020 CIP Paratransit Program Recommendation, if needed</li> </ul>	<ul style="list-style-type: none"> <li>Paratransit Program Plan Review Subcommittees</li> </ul>	<ul style="list-style-type: none"> <li>Approve FY 2019-20 Paratransit DLD Program Plans Recommendation</li> </ul>
<b>Programs and Grants Review</b>	<ul style="list-style-type: none"> <li>Receive 2018 CIP Paratransit Program Progress Reports</li> <li>Receive Hayward Paratransit Report</li> </ul>	<ul style="list-style-type: none"> <li>Receive San Leandro Paratransit Report</li> <li>Receive East Bay Paratransit Report</li> </ul>	<ul style="list-style-type: none"> <li>Receive Hayward Paratransit Report</li> </ul>		<ul style="list-style-type: none"> <li>Receive 2018 CIP Paratransit Program Progress Reports</li> </ul>		
<b>Committee Development</b>					<ul style="list-style-type: none"> <li>Request Volunteers for Program Plan Review Subcommittees</li> </ul>		<ul style="list-style-type: none"> <li>Elect FY 2019-20 PAPCO Officers</li> <li>Approve FY 2019-20 PAPCO Meeting Calendar</li> </ul>

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**Alameda County Transportation Commission  
Paratransit Advisory and Planning Committee  
Roster - Fiscal Year 2018-2019**

4.3

	Title	Last	First	City	Appointed By	Term Began	Re apptmt.	Term Expires
1	Ms.	Stadmire, Chair	Sylvia J.	Oakland	Alameda County Supervisor Wilma Chan, D-3	Sep-07	Oct-16	Oct-18
2	Ms.	Johnson, Vice Chair	Sandra	San Leandro	Alameda County Supervisor Nate Miley, D-4	Sep-10	Mar-17	Mar-19
3	Mr.	Barranti	Kevin	Fremont	City of Fremont Mayor Lily Mei	Feb-16		Feb-18
4	Ms.	Behrens	Yvonne	Emeryville	City of Emeryville Mayor John Bauters	Mar-18		Mar-20
5	Mr.	Bunn	Larry	Union City	Union City Transit Steve Adams, Transit Manager	Jun-06	Jan-16	Jan-18
6	Mr.	Coomber	Robert	Livermore	City of Livermore Mayor John Marchand	May-17		May-19
7	Mr.	Costello	Shawn	Dublin	City of Dublin Mayor David Haubert	Sep-08	Jun-16	Jun-18
8	Mr.	Hastings	Herb	Dublin	Alameda County Supervisor Scott Haggerty, D-1	Mar-07	Jan-16	Jan-18
9	Mr.	Lewis	Anthony	Alameda	City of Alameda Mayor Trish Spencer	Jul-19		Jul-20
10	Rev.	Orr	Carolyn M.	Oakland	City of Oakland, Councilmember At-Large Rebecca Kaplan	Oct-05	Jan-14	Jan-16
11	Rev.	Patterson	Margaret	Albany	City of Albany Councilmember Peter Maass	Feb-18		Feb-20
12	Ms.	Rivera-Hendrickson	Carmen	Pleasanton	City of Pleasanton Mayor Jerry Thorne	Sep-09	Jun-16	Jun-18

	Title	Last	First	City	Appointed By	Term Began	Re apptmt.	Term Expires
13	Ms.	Ross	Christine	Hayward	Alameda County Supervisor Richard Valle, D-2	Oct-17		Oct-19
14	Ms.	Rousey	Michelle	Oakland	BART President Rebecca Saltzman	May-10	Jan-16	Jan-18
15	Mr.	Scott	Will	Berkeley	Alameda County Supervisor Keith Carson, D-5	Mar-10	Jun-16	Jun-18
16	Ms.	Smith	Linda	Berkeley	City of Berkeley Mayor Jesse Arreguin	Apr-16		Apr-18
17	Ms.	Tamura	Cimberly	San Leandro	City of San Leandro Mayor Pauline Cutter	Dec-15		Dec-17
18	Ms.	Waltz	Esther Ann	Livermore	LAVTA Executive Director Michael Tree	Feb-11	Jun-16	Jun-18
19	Mr.	Zukas	Hale	Berkeley	A. C. Transit Board President Elsa Ortiz	Aug-02	Feb-16	Feb-18
20		Vacancy			City of Hayward Mayor Barbara Halliday			
21		Vacancy			City of Newark Councilmember Luis Freitas			
22		Vacancy			City of Piedmont Vice Mayor Teddy King			
23		Vacancy			City of Union City Mayor Carol Dutra-Vernaci			





## FY 2018-19 Paratransit Outreach Calendar

4.4

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### Upcoming Events

Date	Event Name	Location	Time
9/13/18	Healthy Living Festival**	Oakland Zoo, 9777 Golf Links Road, Oakland, CA 94605	8:00 a.m. – 2:00 p.m.
Oct TBD	Senior Health Faire	Silliman Activity Center, 6800 Mowry Avenue, Newark, CA 94560	9:00 a.m. – 12:00 p.m.
Oct TBD	Senior Info Fair	Dublin Senior Center, 7600 Amador Valley Boulevard, Dublin, CA 94568	10:00 a.m. – 2:00 p.m.
3/15/19	Transit Fair**	Pleasanton Senior Center, 5353 Sunol Boulevard, Pleasanton, CA 94566	10:00 a.m. – 1:00 p.m.
Mar TBD	Transition Information Faire**	College of Alameda, 555 Ralph Appezzato Memorial Parkway, Alameda, CA 94501	9:30 a.m. – 3:00 p.m.
April TBD	Senior Wellness Fair	South Berkeley Senior Center, 2939 Ellis Street, Berkeley, CA 94703	10:00 a.m. – 2:00 p.m.
April TBD	Senior Resource Fair	Albany Senior Center, 846 Masonic Avenue, Albany, CA 94706	10:00 a.m. – 1:00 p.m.
April TBD	Senior Resource Fair	San Leandro Senior Community Center, 13909 East 14th Street, San Leandro, CA 94578	10:00 a.m. – 1:00 p.m.
May TBD	Older Americans Month Celebration	Oakland City Hall and Frank Ogawa Plaza, 1 Frank H. Ogawa Plaza, Oakland, CA 94612	10:00 a.m. – 2:00 p.m.

Date	Event Name	Location	Time
May TBD	Senior Health and Wellness Resource Fair**	Kenneth C. Aitken Senior and Community Center, 17800 Redwood Road, Castro Valley, CA 94546	9:00 a.m. – 1:00 p.m.
May TBD	Age Friendly Health Expo**	Fremont Multi-Service Senior Center and Central Park, 40086 Paseo Padre Parkway, Fremont, CA 94538	9:00 a.m. – 1:00 p.m.
May TBD	USOAC Annual Convention**	St. Columba Church, 6401 San Pablo Avenue, Oakland, CA 94608	10:00 a.m. – 3:00 p.m.
May TBD	Open House and Resource Fair	Mastick Senior Center, 1155 Santa Clara Avenue, Alameda, CA 94501	3:00 p.m. – 6:00 p.m.

\*\*Alameda CTC's Paratransit Coordination Team will be distributing materials at an information table at events marked with asterisks (\*\*).

For more information about outreach events or to sign up to attend, please call Krystle Pasco at (510) 208-7467.



# Memorandum

5.1

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**DATE:** September 17, 2018

**TO:** Paratransit Advisory and Planning Committee

**FROM:** Cathleen Sullivan, Principal Transportation Planner  
Krystle Pasco, Assistant Program Analyst  
Kate Lefkowitz, Associate Transportation Planner

**SUBJECT:** 2018 Comprehensive Investment Plan (2018 CIP)  
Paratransit Discretionary Grant Program Progress  
Reports for FY 2017-18

## Recommendation

PAPCO members will receive a 2018 Comprehensive Investment Plan (2018 CIP) Paratransit Discretionary Grant Program progress report for FY 2017-18. This item is for information purposes only.

## Summary

In September 2018, PAPCO members will receive a progress report on FY 2017-18 performance for the 2018 CIP Paratransit projects. The Commission approved funding for the 2018 CIP Paratransit Discretionary Grant program in April 2017. The approved funding allocation is summarized in Attachment 5.1A. PAPCO members are requested to review the progress report and provide feedback where necessary.

## Background

The 2000 Measure B Transportation Expenditure Plan (2000 TEP) allocates 10.45 percent (10.45%) of net revenues to the Paratransit program. The 2014 Measure BB Transportation Expenditure Plan (2014

TEP) allocates 10 percent (10%) of net revenues. These revenues fund operations for Americans with Disabilities Act (ADA)-mandated services and City-based paratransit programs through Direct Local Distributions (DLD). Measures B and BB allocate 1.45% and 1.00% of net revenues to the discretionary grant program. PAPCO provides recommendations to the Commission for items related to Paratransit funding, including the discretionary grant program.

In 2016, the Alameda CTC issued a Call for Projects for discretionary funding through the CIP. Nine applicants submitted Paratransit applications, requesting a total of \$2,308,302. Applications were evaluated on the following criteria:

- Planned effectiveness at meeting defined priorities
- Implementation readiness and organizations' experience
- Cost effectiveness and sustainability

Applications were evaluated by Alameda CTC staff and PAPCO. PAPCO recommended approval of all nine grants, including one with partial funding in March 2017. The 2018 CIP Paratransit Discretionary Grant Program recommendation was approved by the Commission in April 2017. It included a total of \$2,228,302 of Measure B and BB funds for nine Paratransit projects for a two-year funding period, July 1, 2017 – June 30, 2019, and is summarized in Attachment 5.1A.

**Fiscal Impact:** There is no fiscal impact associated with the requested action.

### **Attachments:**

- A. Summary of Approved 2018 CIP Paratransit Program Funding Allocations

## Summary of 2018 CIP Paratransit Program Approved Funding Allocations

Project Type	Project Sponsor	Project Name	Description	Planning Area	Funding Recommendation
Mobility Management & Travel Training	Center for Independent Living, Inc. (CIL)	Community Connections: A Mobility Management Partnership (CoCo)	CoCo is a partnership of agencies that (a) provides seniors and people with disabilities with peer-based travel training that helps them master the use of fixed route transit throughout Alameda County (including mastery of mobility devices) and (b) operates as a countywide mobility management hub.	Countywide	\$500,000
Mobility Management & Travel Training	City of Fremont	Tri-City Mobility Management and Travel Training Program	This program provides individualized transportation planning assistance to help seniors and people with disabilities understand and access an array of transportation services. This program also provides transit orientation and group and individual travel training to help seniors and people with disabilities learn how to use public transit.	South	\$297,460
Mobility Management	Eden I&R	Mobility Management Through 211 Alameda County	Coordinated mobility management will continue to be provided by 211, including detailed and targeted transportation recommendations for seniors and those living with disabilities, as well as via the online transportation resource finder. Targeted outreach will raise awareness of the program.	Countywide	\$295,761
Volunteer Driver Program	LIFE ElderCare	VIP Rides	LIFE ElderCare's VIP Rides Program provides free rides to and from medical appointments, shopping and other errands and offers necessary destination assistance (i.e. pushing a wheelchair, assisting with shopping, carrying packages, etc.) for disabled and older adults.	Central, South	\$275,081
Volunteer Driver Program	Drivers for Survivors, Inc. (DFS)	Drivers for Survivors Volunteer Driver Program	Drivers for Survivors provides a volunteer driver program that addresses a door-through-door service gap that cannot be filled by ADA or city-based paratransit services. DFS serves ambulatory clients diagnosed, or have suspicious findings, with cancer. Proposed project will serve South and Central Alameda County.	Central, South	\$220,000

Project Type	Project Sponsor	Project Name	Description	Planning Area	Funding Recommendation
Volunteer Driver Program	Senior Support Program of the Tri-Valley (SSPTV)	Volunteer Assisted Senior Transportation Program (VAST)	VAST supplements existing public and paratransit programs by providing free, door-through-door service for seniors to their medical appointments. Volunteer drivers and staff transport at-risk seniors, enabling them to travel safely in and out of the county to critical medical care.	East	\$212,000
Group Trips	Bay Area Outreach and Recreation Program (BORP)	Accessible Group Trip Transportation for Youth and Adults with Disabilities	BORP provides accessible group trip transportation for children, youth and adults with disabilities participating in sports and recreation activities. This program fills an important gap in Alameda County as there are no other wheelchair-accessible group trip options for people with disabilities.	Countywide	\$318,000
Taxi Subsidy Program	Livermore Amador Valley Transit Authority (LAVTA)	Para-Taxi Program	LAVTA's Para-Taxi Program reimburses participants for eighty-five percent (85%) of the total taxi fare, up to a maximum of twenty (\$20) dollars reimbursement per ride, up to \$200 reimbursed per month. The program is designed to complement the existing ADA Paratransit service.	East	\$40,000
Door-to-Door Service	City of Emeryville	8-To-Go: A City Based Door to Door Paratransit Service	A Demand Response Shuttle Service for seniors and people with disabilities living in the 94608 area of Oakland/Emeryville with service to Berkeley and nearby important destinations beyond 94608 area.	North	\$70,000
					<b>\$2,228,302</b>



# Autonomous Vehicles: Considerations for People with Disabilities and Older Adults



M-City test shuttle at the University of Michigan

## **About the National Center for Mobility Management (NCMM)**

The National Center for Mobility Management is a national technical assistance center funded through a cooperative agreement with the Federal Transit Administration, and operated through a consortium of three national organizations—the American Public Transportation Association, the Community Transportation Association of America, and Easterseals Inc. The mission of the Center is to promote customer-centered mobility strategies that advance good health, economic vitality, self-sufficiency, and community.



*“Cutting-edge advances, such as automated vehicles and drones, have the potential to significantly improve safety, increase access for our elderly and people with disabilities, and change how we transport goods. ... [T]his technology is evolving so rapidly that we [at USDOT] are already working on AV 3.0, which will be intermodal and address barriers to the safe integration of autonomous technology, not just for passenger cars but also for buses, rail carriers, trucks, infrastructure and port operations.” USDOT Sec. Elaine Chao*

The age of autonomous vehicles (AVs) is upon us. The AV world is changing rapidly with daily developments; multiple billions of dollars are being spent on testing and altering how AVs operate. Many cities are planning or conducting AV shuttle pilots (but only a few with transit involvement). Many states are actively considering what changes will occur and what planning is required as we transition to an AV future.

These fully autonomous vehicles have been lauded as “the” solution for those who cannot currently drive themselves because the vehicles do not require a human driver. However, the [National Center for Mobility Management](#) (NCMM) finds the reality to be more complicated. Automation simply refers to the method by which a vehicle is operated; it does not imply anything further with regard to vehicle type, the accessibility of those vehicles, public or private ownership/control, user cost, and perhaps most importantly, how humans inside and outside of the vehicle will interact with it. The promise of fully accessible AVs that respond to the needs of older adults and people with disabilities will be realized only if full attention is given to all of these other characteristics before design/infrastructure decisions become baked into communities’ designs. This can only be accomplished through inclusive planning efforts to include older adults and people with disabilities themselves during the development phase, and collaboration across all modes that will be impacted by AVs.



**Autonomy Autonomous Vehicle.**

Source: [Boston Metropolitan Area Planning Council](#)

AV technology must also be considered along with the simultaneous development of connected vehicle (CV) technology. The term CV refers to the capability of the vehicle software to communicate. It does not necessarily mean that the vehicle is automated at all. To be discussed below is to what a CV will be connected to – whether other CVs, infrastructure, or both – and the implications for state and local responsibilities and expenses.

## **AV Laws and Regulations**

### **Federal Level**

At the present time, there is no federal law that specifically governs AVs. Legislation has been introduced in Congress, but there is a fierce debate in the Senate regarding the level of regulation, preemption of state regulation, and safety concerns. However, it is clear that a majority of both houses of Congress strongly favor passing a law that provides flexibility to private companies in the tech and automotive industries to continue to innovate test, and eventually operate AVs on public roads.

Pursuant to its jurisdiction over modes of transportation and vehicle safety standards, the [U.S. Department of Transportation](#) is paying close attention to and [encouraging the development of AVs](#) as well as related CV technology. The department has hosted forums for stakeholders across its modal administrations and for people across the country. The National Highway Transportation Safety Administration (NHTSA) has issued [Automated Driving Systems 2.0](#) and version 3.0 is expected in the summer of 2018. FTA has led with its [Strategic Transit Automation Research Plan](#), which explores automated transit service, on-demand modes, and the consequences of automation for the transit workforce.

## State Level

States have been busy laboratories relating to AVs and CVs. Most states have passed [laws that address AVs](#), but most of those laws only provide for a study to be conducted, for a committee to explore AV issues (often in connection with CV issues), and/or to provide rules for platooning<sup>1</sup> on public roads. Some states allow AVs to operate on public roads, whereas others provide for a framework for testing, and still others, such as California, have established a graduated regulatory system with separate permitting for AVs operated without a human versus those operating with a human back-up driver.

## Accessibility

What exactly do we mean by accessibility in the context of AVs? Accessibility refers to the ease with which people with differing physical, sensory, and cognitive abilities can 1) access physical equipment for entering, using, and exiting AVs; 2) use communication interfaces to obtain information about available AVs and summon, cancel, and pay for an AV service as well as quickly and reliably communicate with the AV and its central control system while the vehicle is in operation, particularly in the event of an emergency.

### Physical Accessibility

The [Americans with Disabilities Act](#) (ADA), 42 U.S.C. § 12101, et seq., which was passed in 1990, does not require that privately owned automobiles and light trucks be accessible; nor are they required to be available at the same or comparable cost as non-accessible vehicles. Publicly funded transit service is required to be accessible and, under defined circumstances and for eligible riders, complementary accessible paratransit service is required to be provided for those who need it. (For more information, refer to [transportation-related regulations and guidance provided by the Federal Transit Administration](#) and the [U.S. Department of Transportation](#).) However, the advocacy and lawsuits that continue 28 years after passage of the ADA are a testament to the difficulties that people with disabilities and older adults continue to experience with transportation services and transit that are not fully accessible. What the ADA has successfully accomplished is creating acceptance and general awareness of accessibility and the needs of different levels of ability.

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<sup>1</sup> Platooning generally refers to trucking convoys where the lead truck is operated by a human driver and the rest follow by employing CV technology, either with or without human drivers on board. It is unclear, though likely, that all AVs will at some point have this capability. This type of CV technology raises cybersecurity concerns because hacking the point of control could conceivably disrupt or cause crashes involving an indefinite number of vehicles and bystanders.

For demand-response or on-demand transportation services provided by the nonprofit or private sector, such as taxis, ridehailing,<sup>2</sup> and microtransit, the picture becomes complicated due to federal legal requirements, public funding streams that have helped provide accessible vehicles and fleets, and additional local and state requirements, where they exist. In a nutshell, there is no requirement that every vehicle on American roads be accessible to all people regardless of their physical, sensory, and cognitive abilities.

### **ACCESSIBILITY = PROFITS**



**EZ-GO Concept Car by Renault**

### **Interface Accessibility**

The ADA is a law that predates the Internet, smartphones, apps, and emerging transportation modes. But other laws, ADA regulations, and judicial interpretation have extended accessibility mandates to technology as it has evolved since the ADA was passed. For example, courts have agreed that websites are effectively places of public accommodation and commercial websites are required to comply with ADA regulations. The Telecommunications Act (47 U.S.C. §§255, 716, and 718) requires telecommunications

equipment and services to be accessible to, and usable by, individuals with disabilities, “where readily achievable.” In §716, courts extended this mandate to smartphones, apps, and texts. It is reasonably safe to presume that soon interfaces developed for wayfinding, ridehailing, other transportation services, and AVs will be required to be accessible. Further, Section 508 of the Rehabilitation Act of 1973 ([29 U.S.C. § 794 \(d\)](#)), enacted in 1998, requires federal agencies to make their electronic and information technology (EIT) accessible to people with disabilities.

## **What Is a Mobility Management Professional to Do?**

Mobility management professionals have an important place at the AV table. Significant issues are not yet being discussed to the level at which they should be, such as the accessibility of AVs for those with physical disabilities, how to ensure the safety and trust of physically and cognitively frail riders when using AVs, and the passenger transportation needs of rural and small metropolitan areas.

### **Stay Current on the AV Discussion**

To prepare for a role in the AV discussion, mobility management professionals can be educating themselves about AV planning and legislation in their states and localities. It is valuable to pay attention to what is going on in your own state, region, and locality (or localities). You are the expert in the political

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<sup>2</sup> Ridehailing and other terms are used to refer to the types of services that Uber and Lyft provide. These primarily app-based, on-demand transportation services are also referred to as ride sourcing and transportation network companies (TNCs). State laws generally use the term TNCs.

culture, who works well together, how success is achieved, the transportation needs that exist, and what possible solutions will not be acceptable and which are apt to be embraced or will require lots of preparation and coalition building.

Here is a list of issues that mobility management professionals should be knowledgeable about and be ready to speak with others about:

- Law in your state regarding AVs and CVs.
- Any statewide council that is considering or has addressed AV issues and planning.
- Advocacy efforts relating to AVs in your state, who is involved, and what issues are being considered.
- AV impacts for state and local revenue streams and costs. Implications for your organization and for your partners.
- Needs of your population segment in terms of access to AV transportation, caretaking, and regional connectivity.

### **Learn More About Relevant Issues**

Planning and disability rights organizations are releasing publications on AVs to help educate planners, advocates, and others about accessibility, land use issues, funding programs, and ways to rethink transportation. Disability organizations are poised for action so that their constituencies will be able to take full advantage of the freedom that AVs have the potential to produce. While organizations serving older adults have not produced written work specifically about AVs, many are educating themselves and their constituencies as they consider next steps. In the public arena, no city or state has a definite planning to-do list for getting ready for AVs.

The following are good sources that pose relevant questions for thought regarding older adults, people with disabilities, and AVs:

- [Mobility & Aging in Rural America: The Role for Innovation](#) from [Grantmakers in Aging](#).
- The [Ruderman Family Foundation](#) 2017 white paper, [Self-Driving Cars: The Impact on People with Disabilities](#), describes the demographics of people with disabilities, real-life consequences of unequal transportation access, and what must be accomplished in terms of law and policy in order to ensure that AVs will be accessible.
- The [Disability Rights Education & Defense Fund](#) (DREDF) hosts an excellent [AV webpage](#) that includes a thorough [checklist](#) of what must be included with AVs and accompanying interaction technology for these vehicles to be deemed accessible. DREDF has posted its comments about federal regulatory developments. The AV webpage also includes the National Council on Disability 2015 report, [Self-Driving Cars: Mapping Access to a Technology Revolution](#) (PDF), to which DREDF contributed. Although outdated in terms of its description of the state of AV technology, the excellent report explores the AV revolution in automobile technology and the promise it holds for people with disabilities, as well as the obstacles the disability community faces



to realizing that promise. The report examines the technology, then-current approaches to regulation, and potential technological and policy barriers to full use by people with disabilities; it also provides recommendations for preventing or eliminating those barriers.

- The American Planning Association (APA) hosts an [AV webpage](#) with good and varied resources.
- The National Association of City Transportation Officials produced a helpful [Blueprint for Autonomous Urbanism](#), which has been the model for AV city planning by focusing on municipal goals and thinking of AVs as tools for accomplishing those goals. It is useful to read for considering planning factors for localities large and small.
- [AVs in Cities](#) is a project of Bloomberg Philanthropies and the Aspen Institute. While not to be relied on as complete or updated in real time, the website provides a wonderful worldwide map – capable of zooming in to any AV planning or pilot location – and a synopsis of and links to information about planning and AV pilots in cities in the US and in other countries.

### Begin Discussions in Your Community

Mobility management professionals can also begin discussions now with their peers in their regions and states as well as partners from other sectors. The devil is always in the details and mobility management professionals are perfectly positioned to delve into those details and to prepare their states, regions, and communities for AVs.

Many mobility management professionals are concerned about frail and vulnerable individuals. How we provide the caretaking assistance that people with significant disabilities need when they travel will depend on our commitment, but it will no longer be tied to whether an employee or a volunteer is able to drive.



Ligier EZ10 Self-Driving Minibus

Source: [Wikipedia](#)

Gather data or indicators of need for caretakers – paid or volunteer – on AVs to replace the caretaker role that drivers have traditionally performed. What percentage of riders need physical or other assistance? What percentage of riders could transition to access vehicles independently were they available at curbside on demand, via walkable streets, or with first-mile/last-mile options? Use this data for determining the percentage and number of riders who need personal assistance and the percentage and number of riders who may be able to access shared rides (either public or private) via an accessible and safe street network. The data will also be useful for producing cost estimates. Data and anecdotes about needs will be valuable for collaborating and communicating with these partners.

Also collect stories that paint a picture of the personal implications of what the data means to real people who need transportation.

Here is a list of actions to consider. The data and personal stories collected will be valuable for all of the following communications and collaborations.

- Connect with anyone else in your professional orbit who is educated about AV issues or is interested in them.
- Introduce AVs as a recurring topic in mobility management meetings to provide brief updates and remind peers that the opportunity to impact AV design and operation is now, as the industry is still developing
- Form a local, regional, or statewide mobility management committee to plan for changes.
- Connect with transportation-related partners, such as regional planning organizations, political leadership, and transit and public works agencies.
- Connect with partners in human services, health care, education, and business to educate them about how AVs will affect their delivery of services and their labor forces.
- Host a forum or periodic forums for a broad range of stakeholders so that they can begin to ponder, collaborate, and plan for the impacts AVs will have on their constituencies.

## Conclusion

*“There is a naïve view that AVs are in themselves beneficial. They can be beneficial only if we deliberately make them so.” Peter D. Norton, Associate Professor of History, Department of Engineering and Society, University of Virginia*

Keep in mind that AVs are coming; there is no doubt about that. The timing is uncertain and they are not arriving right away. There is plenty of time to prepare. Mobility management professionals can influence how their states, regions, and communities plan for and respond to AV developments, and what governments, agencies, and businesses decide to require of AV technology, data, and the many ways in which our transportation networks will be transformed.

Like every other societal transition, we will all learn along the way. NCMM is here to help mobility management professionals as they work across the country. Feel free to refer to the [NCMM website](#) and to contact us in person. For more information about AVs, please contact Sheryl Gross-Glaser at [grossglaser@ctaa.org](mailto:grossglaser@ctaa.org).

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The National Center for Mobility Management (NCMM; [www.nationalcenterformobilitymanagement.org](http://www.nationalcenterformobilitymanagement.org)) is a national technical assistance center created to facilitate communities in adopting mobility management strategies. The NCMM is funded through a cooperative agreement with the Federal Transit Administration, and is operated through a consortium of three national organizations – the American Public Transportation Association, the Community Transportation Association of America, and Easterseals. Content in this document is disseminated by NCMM in the interest of information exchange. Neither the NCMM nor the U.S. DOT, FTA assumes liability for its contents or use.

**Service Review Advisory Committee (SRAC)  
Meeting Minutes from June 26, 2018**

**1. Call to order**

Chair Brillinger called the meeting to order at 12:35 pm at 1750 Broadway, Oakland Community Room 1st Floor.

**2. Roll Call and Introduction of Guests**

**SRAC Members Present:**

Arnold Brillinger, Chair	Don Queen, Vice-Chair
Janet Abelson	Shawn Fong
Robert Kearney	Mary Seib
Michael Pope	

**SRAC Absent Members:**

Harriette Saunders	Cimberly Tamura
Janet Bilbas	Peter Crockwell
Letitia Tumaneng	

**Staff Present:**

Jay Jeter, General Manager-Broker/Transdev  
Cynthia Lopez, Assistant General Manager-Broker/Transdev  
Nichelle Williams, Customer Service Supervisor-Broker/Transdev  
Dora Ramirez, Road Supervisor-Broker/Transdev  
Lauri Shay, Certification Manager-Broker/Transdev

Laura Timothy, Manager of Access and accessible Services-BART

Mallory Nestor-Brush Accessible Services Manager-AC Transit

Kim Ridgeway-Accessible Service Specialist-AC Transit

**Guest:**

Kevin Barranti- EBPT Rider

**3. Review of Orientation and Security Considerations:**

Cynthia Lopez provided a briefing on emergency and evacuation procedures of the Community Room.

**4. Arnold Brillinger called for any public comments.**

Nothing was provided at this time.

**5. Jon Survey Presentation:**

Jon talked about the 2018 Customer Survey Results. He stated that the company works with a lot of transportation companies. 500 riders were surveyed. The company surveyed current riders to get accurate data from recent trips. They found that riders are interested in the service. The surveys were conducted in English, Spanish, and Chinese. The key findings were: 68% of the riders were satisfied or very satisfied, 11% were neutral, and 14% were dissatisfied or very dissatisfied. In reviewing the data, the company found the following: a drop rating of vehicles, lateness, shortages of drivers. The survey also showed an increase in Customer Service Reservations. It has increased more than 2017. Finally, the overall satisfaction of service was 82%.



**Comments:**

Mallory stated it was a pull of 500 riders out of 1,500 people. However, she stated she appreciated everyone that was involved.

Mary Seib stated that the presentation was not only impressive but honest.

Janet Abelson agreed with what Mary said but also stated there's areas for improvements.

**6. Report from Stephanie Castillo, Customer Service Manager and SRAC Coordinator, on FY 18/19 SRAC Membership**

Cyndi advised that Stephanie Castillo could not attend the meeting. Cyndi read the SRAC FY 18/19 report and provided the list of individuals that were recommended by the SRAC Nominating Committee.

Arnold Brillinger open the floor for questions. Janet Abelson motioned and Yvonne Dunbar 2<sup>nd</sup>.

**7. Election of Chair/Vice Chair for FY 18/19**

Cyndi referred to attachment 2 and asked for both Chair and Vice Chair nominations. Mary Seib nominated Arnold Brillinger for Chair and Shawn Fong 2<sup>nd</sup>. Janet Abelson nominated Don Queen as Vice Chair and both Shawn Fong and Mary Seib 2<sup>nd</sup>.

**8. Minutes from May:**

Minutes approved by SRAC Committee members. Shawn Fong moved to approved and Mary Seib 2<sup>nd</sup>.

**9. Assignment by Chair**

Arnold appointed Shawn Fong for the Eligibility appeals panel and Letitia Tumaneng as alternate. Janet Abelson for the Suspension Appeals Panel and Don Queen as Alternate. Finally, Yvonne Dunbar was appointed for the Nominating Committee Panel.

**10. Brokers Report**

Jay announced that EBPT staff had a new phone system and that operations continued during the rollover process. He stated that Stephanie did an excellent job with the rollover process and insuring that all staff had training. EBPT on time performance was 89.6% for the month of May but it increased to 91.3% for the month of June. In addition, EBPT staff was about to average 1.85 passengers per hour and 1.55 trips per hour while balancing the Warriors parade.

**Comments:**

Donald noticed a tremendous drop in accidents and wanted to know if there were any updates with the new vehicles. Jay stated that the road supervisors are more active, and they are on the road 80% of the time.

**11. Comments from SRAC Yvonne Dunbar on her experience attending new driver training**

Yvonne stated she had the opportunity to train at First Transit and she was accompanied by Cyndi and Stephanie. She was surprised to see the training room equipped with a 12 by 10 tv. The FTI trainer incorporated a video that showed different situations that drivers may encounter. The trainer would stop every 5 mins to keep involved the new hires involved. Trainer also put her personal experiences on how she handled passengers.

**12. Report from SRAC members:**

Mary commended Jay and Cyndi. She stated it was good to see that EBPT staff is considering different ways to involve passengers.

Shawn Process revamping and rebranding in Southern Alameda County. All services taking to City Counsel by July 10<sup>th</sup>. Smartphones through call center. See if we can provide Same Day Service. A lot of things happening.

Arnold mentioned that the IVR calls twice every Sunday. Sometimes while he's on the bus. He mentioned that on Sundays he has a standing order and that the times changed. Jay advised he would look into the matter.

Mary asked for an update on the Warriors parade.

**13. Next SRAC meeting date (Tuesday September 4<sup>th</sup>, 2018) and agenda items**

The meeting adjourned and the next SRAC meeting is on Tuesday September 4<sup>th</sup> 2018 at 12:30pm in the community room at 1750 Broadway, Oakland.

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**LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY**  
**1362 Rutan Court, Suite 100**  
**Livermore, CA 94551**

**WHEELS Accessible Advisory Committee**

**DATE:** Wednesday, July 11, 2018

**PLACE:** **Robert Livermore Community Center, Sycamore Room**  
 4444 East Avenue, Livermore 94550

**TIME:** 3:30 p.m.

**DRAFT MINUTES**

**1. Call to Order**

The WAAC Chair Herb Hastings called the meeting to order at 3:32 pm.

**Members Present:**

Judith LaMarre	City of Livermore
Connie Mack	City of Dublin
Shawn Costello	City of Dublin
Sue Tuite	City of Pleasanton
Herb Hastings	County of Alameda
David Weir	County of Alameda – Alternate
Raymond Figueroa	Social Services Member
Amy Mauldin	Social Services Member
Melanie Henry	Social Services Member
Esther Waltz	PAPCO

**Staff Present:**

Kadri Kulm	LAVTA
Tony McCaulay	LAVTA
Lindsay Bookhammer	MTM
Cheryl Wells	MTM
Christian Pereira	MV Transit

**Guests:**

Jeff Jacobsen	Dial-A-Ride rider
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2. **Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**  
None
3. **Minutes of the May 2, 2018 meetings of the Committee**  
Approved.  
Tuite/Waltz
4. **WAAC Recruitment for FY19/20**  
Staff and the committee members welcomed the new members David Weir and Bob Chulata to the WAAC. Staff provided the committee members with an updated membership term list.
5. **Establish WAAC Meeting Times and Location for FY 2018/19**  
The committee established meeting dates/times and chose Robert Livermore Community Center for the meeting location.  
Mack/Waltz
8. **PAPCO**  
Esther Waltz reported on the latest PAPCO meeting.
9. **Potential Renaming of the WAAC**  
The committee members discussed the renaming and chose to replace the current name Wheels Accessible Advisory Committee (WAAC) with Tri-Valley Accessibility Advisory Committee (TAAC).
10. **Dial-A-Ride Issues – Suggestions for Changes**  
Shawn Costello said he had issues with the day before automated phone call and Judy LaMarre added that she did not receive a ride reminder call.  
Sue Tuite reported that today's driver was circling around her complex and that it takes long time for the reservations to pick up the phone. Herb Hastings added that the caller id on automated calls should be a local phone number, not 800.

Staff informed the committee on the Proposed Fare Policy Changes with the following highlights:

- Begin on-bus sale of unlimited ride Day Passes at 25 cent discount off the cost of two cash fares (\$3.75 regular, \$1.75 senior/disabled)
- Eliminate transfers
- Eliminate 10-Ride tickets, except for paratransit

- Offer a Youth fare of \$1.60 (must use Youth Clipper Card to qualify)
- Increase Dial-a-Ride Paratransit fare from \$3.50 to \$3.75 in January 2019, then to \$4.00 in January 2020
- Increase Senior/Disabled monthly pass from \$18 to \$22 in January 2019, then \$26 in January 2020, then \$30 in January 2021, so that it eventually becomes half the price of a regular monthly pass

There will be three public hearings:

- Dublin City Hall – Regional Room, Monday September 10, 11 am
- Pleasanton Senior Center – Senior Center Classroom, Monday September 10, 6 pm
- Robert Livermore Community Center – Sycamore Room, Wednesday September 12, 11 am

Public input will also be permitted by mail or email

This item will be at the committee's September meeting agenda.

#### **11. Fixed Route Issues – Suggestions for Changes**

Raymond Figueroa informed the committee that he will be retiring.

#### **12. Adjournment**

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**SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY  
TASK FORCE  
Minutes  
July 26, 2018**

**1. Self-Introductions of Members, Staff and Guests**

**Members:**

- Janet Abelson
- Randall Glock
- Janice Armigo Brown
- Peter Crockwell – (ABSENT)
- Don Queen
- Hale Zukas
- Clarence Fischer
- Gerry Newell
- Herb Hastings
- Alan Smith
- Larry Bunn – (ABSENT)
- Roland Wong
- Esperanza Diaz-Alvarez
- Catherine Callahan
- Valerie Buell
- Chris Mullin
- Christina Lasson
- Mussie Gebre

**BART Staff present:** Bob Franklin, Elena Van Loo

**Directors, Speaker(s), Guest Staff, and Guests of the Public:**

- Director Robert Raburn (BART Board of Directors)
- Denise McDonald (BART Staff)
- Ian Griffiths (BART Staff)
- Rachel Russell (BART Staff)
- Emily Witkin (Guest)
- Jerry Grace (Guest)
- Janine Harrison (Guest)
- Alisha Patton (Guest)
- Ross MacDonald (Guest)
- Ric Owen (ASL Interpreter)
- Heather West (ASL Interpreter)
- Janice Dispo (Stenographer)

## **2. Public Comments**

[No public comments.]

## **3. Approval of June 28, 2018 Meeting Minutes**

No opposition to Clarence Fischer's motion to approve the amended June 28, 2018 meeting minutes, with a second by Christina Lasson.

Motion passes with abstentions from Janet Abelson, Esperanza Diaz-Alvarez, and Gerry Newell.

## **4. 19<sup>th</sup> Street BART Station Modernization**

After the presentation given by Denise McDonald, members were allowed to ask questions and/or share any concerns they had.

A discussion was held.

Work is expected to begin during the first quarter of 2019.

## **5. Concord BART Station Modernization**

After the update given by Ian Griffiths, members were allowed to ask questions and/or share any concerns they had.

A discussion was held.

## **6. BART Early Morning Plan (change in opening hour of business)**

After the presentation given by Rachel Russell, members were allowed to ask questions and/or share any concerns they had.

A discussion was held.

## **7. Milpitas and Berryessa BART Station – Discuss Members' Visit to Station**

The following members are interested in participating in the proposed construction tour:

Roland Wong  
Clarence Fischer

Gerry Newell  
Chris Mullin  
Janet Abelson  
Herb Hastings  
Esperanza Diaz-Alvarez  
Gerry Newell  
Mussie Gebre

## **8. Member Announcements**

Christina Lasson stated that El Cerrito Plaza and El Cerrito del Norte Stations need better lighting. She added that the elevators need cleaning as well.

Janet Abelson added that it is dark at the bus stop of bus 72.

Alan Smith shared positive comments regarding eBART.  
He also stated that there are some improvements that need to be made, and cited a number of examples.

Valerie Buell reminded members about the Carlos Quintong Self-Advocacy Celebration event happening on October 19<sup>th</sup> at the Ed Roberts Campus in Berkeley, from 6pm to 9pm.

Janice Armigo Brown shared that the Hearing Loop system at Fremont and Warm Springs Stations, both at the station agent booth and the platform level, is working really well.

Chris Mullin acknowledged that the ADA (Americans with Disabilities Act) turns 28 today.

A moment of silence was given to honor former BATF member, Mary Fowler.

## **9. Staff Announcements**

In light of recent events, Director Raburn shared some tips on how members can better protect themselves on BART.

## **10. Chairperson Announcements**

Randall Glock shared a few informal updates with members.

## **11. Future Agenda Topics**

- BART Safety/Station Hardening

## **12. Adjournment**

The meeting adjourned to the next regularly scheduled meeting of **Thursday, August 23, 2018, at 2:00 p.m., at 1750 Broadway, Oakland, California.**

(The meeting adjourned at 4:23 p.m.)