



Meeting Notice

1111 Broadway, Suite 800, Oakland, CA 94607

• 510.208.7400

• www.AlamedaCTC.org

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Executive Director
Arthur L. Dao

Paratransit Advisory and Planning Committee

Monday, April 24, 2017, 1:30 p.m.

**1111 Broadway, Suite 800
Oakland, CA 94607**

Mission Statement

The mission of the Alameda County Transportation Commission (Alameda CTC) is to plan, fund, and deliver transportation programs and projects that expand access and improve mobility to foster a vibrant and livable Alameda County.

Public Comments

Public comments are limited to 3 minutes. Items not on the agenda are covered during the Public Comment section of the meeting, and items specific to an agenda item are covered during that agenda item discussion. If you wish to make a comment, fill out a speaker card, hand it to the clerk of the Commission, and wait until the chair calls your name. When you are summoned, come to the microphone and give your name and comment.

Recording of Public Meetings

The executive director or designee may designate one or more locations from which members of the public may broadcast, photograph, video record, or tape record open and public meetings without causing a distraction. If the Commission or any committee reasonably finds that noise, illumination, or obstruction of view related to these activities would persistently disrupt the proceedings, these activities must be discontinued or restricted as determined by the Commission or such committee (CA Government Code Sections 54953.5-54953.6).

Reminder

Please turn off your cell phones during the meeting. Please do not wear scented products so individuals with environmental sensitivities may attend the meeting.

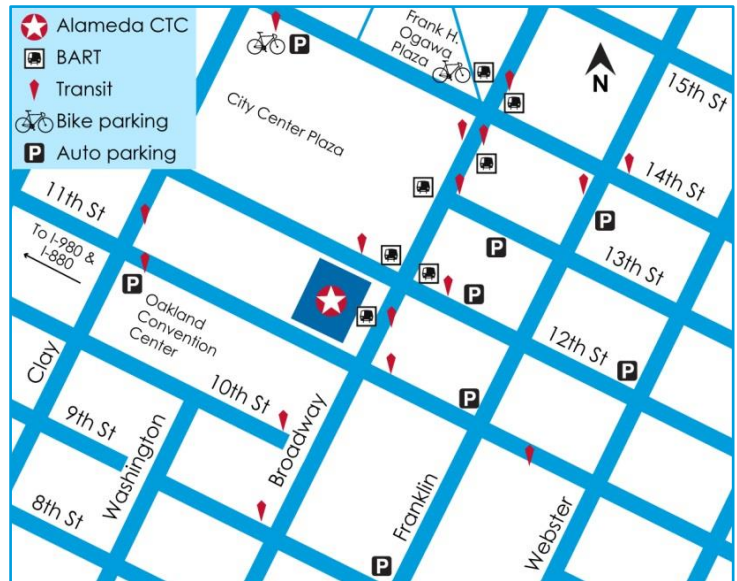
Glossary of Acronyms

A glossary that includes frequently used acronyms is available on the Alameda CTC website at www.AlamedaCTC.org/app_pages/view/8081.

Location Map

★ Alameda CTC
1111 Broadway, Suite 800
Oakland, CA 94607

Alameda CTC is accessible by multiple transportation modes. The office is conveniently located near the 12th Street/City Center BART station and many AC Transit bus lines. Bicycle parking is available on the street and in the BART station as well as in electronic lockers at 14th Street and Broadway near Frank Ogawa Plaza (requires purchase of key card from bikelink.org).



Garage parking is located beneath City Center, accessible via entrances on 14th Street between 1300 Clay Street and 505 14th Street buildings, or via 11th Street just past Clay Street. To plan your trip to Alameda CTC visit www.511.org.

Accessibility

Public meetings at Alameda CTC are wheelchair accessible under the Americans with Disabilities Act. Guide and assistance dogs are welcome. Call 510-893-3347 (Voice) or 510-834-6754 (TTD) five days in advance to request a sign-language interpreter.



Meeting Schedule

The Alameda CTC meeting calendar lists all public meetings and is available at www.AlamedaCTC.org/events/upcoming/now.

Paperless Policy

On March 28, 2013, the Alameda CTC Commission approved the implementation of paperless meeting packet distribution. Hard copies are available by request only. Agendas and all accompanying staff reports are available electronically on the Alameda CTC website at www.AlamedaCTC.org/events/month/now.

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Paratransit Advisory and Planning Committee
Meeting Agenda
Monday, April 24, 2017, 1:30 p.m.

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Chair: Sylvia Stadmire
Vice Chair: Sandra Johnson-Simon
Staff Liaisons: Cathleen Sullivan, Krystle Pasco
Public Meeting Coordinator: Angie Ayers

1:30 – 1:35 p.m. Chair	1. Call to Order and Roll Call		
1:35 – 1:40 p.m. Public	2. Public Comment	Page	A/I
1:40 – 1:50 p.m. Chair	3. Administration		
	3.1. Approve the March 27, 2017 PAPCO Meeting Minutes	1	A
	3.2. FY 2016-17 PAPCO Meeting Calendar Update	15	I
	3.3. Review the FY 2016-17 PAPCO Work Plan	17	I
	3.4. Review the Current PAPCO Appointments	19	I
1:50 – 2:20 p.m. Staff	4. Gap Grant Cycle 5 Extension Progress Reports	21	I
2:20 – 2:45 p.m. Guest Speakers	5. East Bay Paratransit Report (Verbal)		I
2:45 – 3:00 p.m. PAPCO	6. PAPCO Member Reports and Outreach Update		
Krystle Pasco	6.1. Paratransit Outreach Calendar and Update	29	I

3:00 – 3:10 p.m. **7. Committee and Transit Reports**

Herb Hastings	7.1. Independent Watchdog Committee (IWC) (Verbal)		
Cimberly Tamura	7.2. East Bay Paratransit Service Review Advisory Committee (SRAC) (Verbal)		
Committee Member	7.3. Other ADA and Transit Advisory Committees	31	

3:10 – 3:25 p.m. **8. Information Items**
Staff

8.1. Mobility Management – Shared Mobility and the Transformation of Public Transit	39	
8.2. Staff Updates (Verbal)		

3:25 – 3:30 p.m. **9. Draft Agenda Items for May 22, 2017 PAPCO Meeting**
Chair

- 9.1.** FY 2017-18 PAPCO Officer Election
- 9.2.** FY 2017-18 PAPCO Meeting Calendar Approval
- 9.3.** FY 2017-18 Paratransit Direct Local Distribution (DLD) Program Plans Recommendation
- 9.4.** Hospital Discharge Transportation Service (HDTS) and Wheelchair Scooter Breakdown Transportation Service (WSBTS) Programs and Same Day Transportation Options Update

3:30 p.m.

10. Adjournment

Next PAPCO Meeting: May 22, 2017

Next Joint PAPCO and ParaTAC Meeting: June 26, 2017

All items on the agenda are subject to action and/or change by the Committee.

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Paratransit Advisory and Planning Committee
Meeting Minutes
Monday, March 27, 2017, 1:30 p.m.

3.1

1111 Broadway, Suite 800, Oakland, CA 94607

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1. Roll Call and Introductions

Sylvia Stadmire, PAPCO Chair, called the meeting to order at 1:35 p.m. A roll call was conducted and all members were present with the exception of Carolyn Orr, Carmen Rivera-Henderson, Harriette Saunders, Will Scott, Linda Smith, Cimberly Tamura, and Hale Zukas.

Subsequent to the roll call:

Hale Zukas arrived during agenda item 3.3 and Will Scott arrived during agenda item 3.6.

Will Scott left the meeting during agenda item 7.1.

2. Public Comment

There were no comments from the public.

3. Administration

3.1. Approve the February 27, 2017 Meeting Minutes

Herb Hastings moved to approve this item. Michelle Rousey seconded the motion. The motion passed with the following votes:

Yes: Barranti, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Stadmire, Waltz

No: None

Abstain: Bunn, Castello

Absent: Orr, Rivera-Henderson, Saunders, Scott, Smith, Tamura, Zukas

3.2. Approve the February 27, 2017 Joint PAPCO and ParaTAC Meeting Minutes

Jonah Markowitz moved to approve this item. Esther Waltz seconded the motion. The motion passed with the following votes:

Yes: Barranti, Hastings, Jacobson, Johnson-Simon,
Markowitz, Rousey, Stadmire, Waltz

No: None

Abstain: Bunn, Castello

Absent: Orr, Rivera-Henderson, Saunders, Scott, Smith, Tamura,
Zukas

3.3 Establish Program Plan Review

Krystle Pasco presented this item. She said that PAPCO will be responsible for reviewing Measure B and BB Direct Local Distribution (DLD) funded paratransit programs totaling over \$23.9 million dollars. Krystle reviewed the schedule and offered help to members to complete the subcommittee volunteer form.

3.4. FY 2016-17 PAPCO Meeting Calendar Update

Members were presented with the updated FY 2016-17 PAPCO Meeting Calendar.

3.5. Review the FY 2016-17 PAPCO Work Plan

PAPCO members were presented with the current FY 2016-17 PAPCO Work Plan.

3.6. Review the Current PAPCO Appointments

Sylvia Stadmire stated that there are five vacant PAPCO appointments.

4. 2018 Comprehensive Investment Plan (2018 CIP) Paratransit Program Recommendation

Krystle Pasco presented this item. She covered the CIP process and funding priorities. Krystle reviewed applications and sought PAPCO's final approval for the paratransit program.

Joyce Jacobson wanted clarification about the population that the LAVTA Para-Taxi Program serves. She asked if consumers interested in

using ADA-mandated Paratransit go through a formal certification process. Staff responded yes. Member Jacobson asked if the taxis have wheelchair access. Naomi Armenta said that LAVTA reports that they do have wheelchair-accessible taxis. However, patrons have found that the vehicles are not always available. Member Jacobson asked if patrons receive \$200 a month in reimbursement for using the Para-Taxi program. Member Rousey noted that this is a reimbursement type program and there are limits to how much consumers can request for reimbursement. Member Jacobson asked if this amount means that members can take several trips a week. Staff confirmed this.

Member Jacobson thanked Eden I&R for providing requested data in the packet. She said that there was a basis for their figures in this data. She said that PAPCO is being asked to fund current staff positions and wanted to know how they were funded previously. Naomi responded that AC Transit and CIL previously partnered with Eden I&R using a 5317 federal grant (New Freedom) but this grant is no longer available.

Joyce Jacobson asked if 10% of CIP funding is discretionary, then is paratransit's discretionary funding 1%. Cathleen Sullivan responded that the paratransit discretionary funding represents 1% of Measure BB and that the paratransit discretionary funding represents 10% of the total paratransit funding. Cathleen said that the paratransit funding was undersubscribed and there is unallocated funding.

Shawn Castello asked if the wheelchair breakdown service was being funded. Naomi responded yes.

Michelle Rousey asked what happens to the unused funding. Naomi said that the unallocated funding is rolled over. Krystle added that this funding can be allocated to programs recommended during the needs assessment implementation discussion that will take place in June.

Herb Hastings asked if LAVTA's Para-Taxi funds could be used for the Go Dublin program. Naomi responded that if LAVTA wanted to they could submit a discretionary grant application to Alameda CTC

during a future cycle. Cathleen said that they could also apply with this idea in the program plan process.

Hale Zukas asked, regarding the CIL application, have there been any audits to ensure that the services claimed were actually delivered. Cathleen said that there is no formal auditing process for any of the grants, but past performance information was made available in the packet.

Jonah Markowitz moved to approve this item. Esther Waltz seconded the motion. Discussion took place and Joyce Jacobson requested pulling out Eden I&R to vote on separately. Hale Zukas requested voting on each application individually.

Jonah Markowitz amended the motion to vote on each 2018 CIP Paratransit Program application individually. Michelle Rousey seconded the motion. The motion passed with the following votes:

Yes: *Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz, Zukas*
No: *None*
Abstain: *None*
Absent: *Orr, Rivera-Henderson, Saunders, Smith, Tamura*

Herb Hastings moved to approve the Center for Independent Living, Inc. application. Michelle Rousey seconded the motion. The motion passed with the following votes:

Yes: *Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz*
No: *None*
Abstain: *Zukas*
Absent: *Orr, Rivera-Henderson, Saunders, Smith, Tamura*

Michelle Rousey moved to approve the City of Fremont application. Larry Bunn seconded the motion. The motion passed with the following votes:

Yes: Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz, Zukas
No: None
Abstain: None
Absent: Orr, Rivera-Henderson, Saunders, Smith, Tamura

Esther Waltz moved to approve Eden I&R application. Michelle Rousey seconded the motion. The motion passed with the following votes:

Yes: Barranti, Bunn, Costello, Hastings, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz
No: Jacobson, Zukas
Abstain: None
Absent: Orr, Rivera-Henderson, Saunders, Smith, Tamura

Jonah Markowitz moved to approve Life ElderCare application. Michelle Rousey seconded the motion. The motion passed with the following votes:

Yes: Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz, Zukas
No: None
Abstain: None
Absent: Orr, Rivera-Henderson, Saunders, Smith, Tamura

Larry Bunn moved to approve Drivers for Survivors, Inc. application. Sandra Johnson-Simon seconded the motion. The motion passed with the following votes:

Yes: Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz, Zukas
No: None
Abstain: None
Absent: Orr, Rivera-Henderson, Saunders, Smith, Tamura

Esther Waltz moved to approve the Senior Support Program of the Tri-Valley application. Shawn Costello seconded the motion. The motion passed with the following votes:

Yes: Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz, Zukas
No: None
Abstain: None
Absent: Orr, Rivera-Henderson, Saunders, Smith, Tamura

Jonah Markowitz moved to approve the Bay Area Outreach and Recreation Program application. Larry Bunn seconded the motion. The motion passed with the following votes:

Yes: Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz, Zukas
No: None
Abstain: None
Absent: Orr, Rivera-Henderson, Saunders, Smith, Tamura

Shawn Costello moved to approve Livermore Amador Valley Transit Authority application. Michelle Rousey seconded the motion. The motion passed with the following votes:

Yes: Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz, Zukas
No: None
Abstain: None
Absent: Orr, Rivera-Henderson, Saunders, Smith, Tamura

Michelle Rousey moved to approve City of Emeryville 8-to-Go application. Esther Waltz seconded the motion. The motion passed with the following votes:

Yes: Barranti, Bunn, Costello, Hastings, Jacobson, Johnson-Simon, Markowitz, Rousey, Scott, Stadmire, Waltz, Zukas
No: None
Abstain: None
Absent: Orr, Rivera-Henderson, Saunders, Smith, Tamura

Joyce Jacobson said that she felt that staff presented this item as a done deal at the beginning of the process. She said she felt “set up” and she was not done reviewing the programs in detail. Hale Zukas said that he and Joyce do not like being rubberstamped.

5. PAPCO Member Reports and Outreach Update

Michelle Rousey stated that the California Olmstead meeting took place last month. She said the group is focused on living independently. She encouraged PAPCO members to attend future meetings.

Shawn Costello had an accident after the January PAPCO meeting and he said the Wheelchair Scooter Breakdown Transportation Service (WSBTS) provided extremely poor service. Shawn would like to make a formal complaint in the current PAPCO meeting, saying that the WSBTS program held his chair hostage over a month and did not deliver his chair to his door.

Jonah Markowitz acknowledged Leslie Gordon passing away.

Sylvia Stadmire delivered SOS Meals with the fire chief of Piedmont and had a very nice time. Sylvia also made a trip with Joyce Jacobson to see the upgraded Community and Senior Center in the City of Emeryville. She also has been attending the Mayor's budget meetings to see what is available for seniors and youth. Michelle Rousey offered to find lists of people with disabilities to go to the City as advocates when needed.

Sandra Johnson-Simon gave an update on the convention of the United Seniors of Oakland and Alameda County.

Sylvia said that she went to the regional PCC meeting with Sandra and feels AC Transit and BART are going in the right direction in protecting seniors and the disabled.

5.1. Paratransit Outreach Calendar and Update

Krystle Pasco presented this item.

6. Committee and Transit Reports

6.1. Independent Watchdog Committee (IWC)

Herb Hastings said that IWC met on March 13, 2017. He said they discussed the annual compliance review and the annual report ad hoc committee.

6.2. East Bay Paratransit Service Review Advisory Committee (SRAC)

There was no update.

6.3. Other ADA and Transit Advisory Committees

Other ADA and transit advisory committee meeting minutes are provided in the packet for information purposes.

7. Information Items

7.1. Mobility Management – Meeting the Health Care Access Needs of Veterans

Naomi Armenta presented this item. She said that veteran and low-income populations are another facet of mobility management.

7.2. Staff Updates

Cathleen Sullivan gave an update on the Hospital Discharge Transportation Service (HDTs) and WSBTS programs. She said the current contractor will no longer be providing these services after the end of this fiscal year. She said that staff is working on alternatives and would give an update during the May meeting. Shawn Costello wanted to ensure that PAPCO has a clear understanding of what services the next contractor can provide.

Naomi Armenta said that 5310 applications were due March 1, 2017. She said that staff would get a federally-funded application list to PAPCO in the next few months.

Joyce Jacobson expressed that she would like PAPCO to look into the reasons volunteer driver programs are successful and to discuss why it failed in North County. She also would like to discuss how 211, AC Transit, BART, and other partner agencies work together on mobility management efforts and how much overlap exists.

8. Draft Agenda Items for April 24, 2017 PAPCO Meeting

8.1. Gap Grant Cycle 5 Extension Progress Reports

8.2. East Bay Paratransit Report

9. Adjournment

The meeting closed at 3:05 p.m. The next PAPCO meeting is scheduled for April 24, 2017 at 1:30 p.m. at the Alameda CTC offices located at 1111 Broadway, Suite 800 in Oakland.

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PARATRANSIT ADVISORY AND PLANNING COMMITTEE
March 27, 2017
ROSTER OF MEETING ATTENDANCE

Present	PAPCO Member	Appointed By
P	Barranti, Kevin	City of Fremont Mayor William Harrison
P	Bunn, Larry	Union City Transit Wilson Lee, Transit Manager
P	Costello, Shawn	City of Dublin Mayor David Haubert
P	Hastings, Herb	Alameda County, District 1 Supervisor Scott Haggerty
P	Jacobson, Joyce	City of Emeryville Councilmember Ruth Atkin
P	Johnson-Simon, Sandra, Vice Chair	Alameda County, District 4 Supervisor Nate Miley
P	Markowitz, Jonah	City of Albany Mayor Peter Maass
A	Orr, Carolyn M.	City of Oakland Vice Mayor Rebecca Kaplan
A	Rivera-Hendrickson, Carmen	City of Pleasanton Mayor Jerry Thorne
P	Rousey, Michelle	BART Director Rebecca Saltzman
A	Saunders, Harriette	City of Alameda Mayor Trish Herrera Spencer
P	Scott, Will	Alameda County, District 5 Supervisor Keith Carson
A	Smith, Linda	City of Berkeley Councilmember Laurie Capitelli
P	Stadmire, Sylvia Chair	Alameda County, District 3 Supervisor Wilma Chan

A	Tamura, Cimberly	City of San Leandro Mayor Pauline Cutter
P	Waltz, Esther Ann	LAVTA Executive Director Michael Tree
P	Zukas, Hale	A. C. Transit Director Elsa Ortiz
STAFF		
Present	Staff/Consultants	Title
P	Cathleen Sullivan	Principal Transportation Planner
P	Krystle Pasco	Assistant Program Analyst
P	Naomi Armenta	Paratransit Coordination Team
	Richard Wiener	Paratransit Coordination Team
P	Angie Ayers	Public Meeting Coordinator, Consultant
	Margaret Strubel	Paratransit Coordination Team

NAME	JURISDICTION/ ORGANIZATION	PHONE #	E-MAIL
1. Jennifer Cullen	Senior Support	931-5387	
2. Alison DeJung	Eden IIR	510-537-2710	adejung@edenir.org
3. Sherry Higgs	Drivers For Survivors	(510) 579-0535	sherry@driversforsurvivors.org
4. Deasy Lai	Drivers For Survivors	(510) 896-8056	programcoordinator@driversforsurvivors.org
5. Shawn Fong	City of Fremont	510/574-2033	
6. Sarah Dawn Smith	BORP	transportation@borp.org	
7. Arnold Brelinger			
8. ARNOLD Brelinger			
9. Nikki Brown Booker	EDI		
10. Sandy Rogers	San Leandro	510.577.7985	srogers@sanleandro.org
11. Will Scott	PAPCO		
12. Sarah Finnigan	EDEN IIR/2-1-1	415-350-0250	SFinnigan@edenir.org
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FY 2016-17 Paratransit Advisory and Planning Committee (PAPCO) Meeting Calendar

3.2

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PAPCO meetings occur on the fourth Monday of the month from 1:30-3:30 p.m. Joint PAPCO and ParaTAC meetings also occur on the fourth Monday of the month from 1:30-3:30 p.m. Meetings are held at the Alameda CTC offices in downtown Oakland. Note that meetings and items on this calendar are subject to change; refer to www.AlamedaCTC.org for up-to-date information.

Categories	July 25, 2016 Joint Meeting	September 26, 2016 PAPCO Meeting	October 24, 2016 PAPCO and Joint Meeting	January 23, 2017 PAPCO Meeting	February 27, 2017 PAPCO and Joint Meeting	March 27, 2016 PAPCO Meeting	April 24, 2017 PAPCO Meeting	May 22, 2017 PAPCO Meeting	June 26, 2017 Joint Meeting
Planning and Policy	<ul style="list-style-type: none"> Gap Priorities and Integration with Comprehensive Investment Plan (CIP) Discussion MTC Coordinated Public Transit-Human Services Transportation Plan (Coordinated Plan) Update and Discussion 	<ul style="list-style-type: none"> Gap Grant Cycle 5 Extension Progress Reports CIP Paratransit Program Update 	<ul style="list-style-type: none"> Countywide Needs Assessment Discussion and Input (Joint Meeting) 	<ul style="list-style-type: none"> CIP Paratransit Program Presentation Direct Local Distribution (DLD) Paratransit Funding Formula Review and Approval Implementation Guidelines and Performance Measures Review and Approval 	<ul style="list-style-type: none"> CIP Paratransit Program Update (PAPCO Meeting) Countywide Needs Assessment Presentation and Discussion (Joint Meeting) 	<ul style="list-style-type: none"> CIP Paratransit Program Recommendation 	<ul style="list-style-type: none"> Gap Grant Cycle 5 Extension Progress Reports 	<ul style="list-style-type: none"> FY 2017-18 Paratransit Direct Local Distribution (DLD) Program Plans Recommendation HDTs/WSBTS Programs and Same Day Transportation Options Update 	<ul style="list-style-type: none"> Needs Assessment Implementation Discussion Fiscal Year Wrap Up
Committee Development		<ul style="list-style-type: none"> FY 2016-17 PAPCO Meeting Calendar Approval FY 2016-17 PAPCO Work Plan Review 	<ul style="list-style-type: none"> FY 2016-17 PAPCO Meeting Calendar Approval (PAPCO Meeting) 	<ul style="list-style-type: none"> FY 2016-17 PAPCO Meeting Calendar Approval 		<ul style="list-style-type: none"> Program Plan Review Subcommittee Request for Volunteers 		<ul style="list-style-type: none"> FY 2017-18 PAPCO Officer Elections (Chair, Vice Chair, SRAC Rep, IWC Rep) <i>Program Plan Review Subcommittees (May 10-11)</i> 	
Outreach and Information			<ul style="list-style-type: none"> East Bay Paratransit Report (PAPCO Meeting) 	<ul style="list-style-type: none"> City of Newark Paratransit Program Mid-Year Report 			<ul style="list-style-type: none"> East Bay Paratransit Report 		

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The PAPCO Work Plan reflects PAPCO goals, including responsibilities assigned by the 2000 Measure B and 2014 Measure BB Transportation Expenditure Plans (TEPs), the Commission, and PAPCO Bylaws. Alameda CTC staff tracks progress on the Work Plan regularly and reports to PAPCO biannually. The PAPCO Chair or Vice Chair reports to the Alameda CTC Commission monthly on PAPCO activities. All tasks in the Work Plan are subject to action and/or change by the Committee.

Goal: Outreach and Information: <i>Complete outreach in a variety of ways throughout the County; Communicate with local and regional partners on planning efforts and policy discussions</i>	
Task	Completed
Participate in at least one outreach activity (attend an event, speak at another meeting, distribute materials, visit a senior center, write an article, etc.); ask staff for assistance with materials and/or talking points as necessary	
Assist in publicizing the Alameda CTC's paratransit program resources, particularly the Access Alameda guide and AccessAlameda.org website, and mobility programs (HDTS and WSBTS)	
Assist in publicizing other One Call/One Click information resources (e.g. Eden I&R 211 and 511)	
Provide input on Alameda County's Mobility Management and travel training efforts	
Participate in other advisory committees (e.g. SRAC, WAAC, AAC, BATF, City Commissions, etc.) and report to the Committee, as needed	✓
Respond to staff communications on other opportunities for comments and participation (e.g. assist in driver training and other related items for ADA providers, City providers, regional planning efforts, taxi providers, etc.), as needed	

Goal: Planning and Policy: <i>Provide planning and policy input for Direct Local Distribution (DLD) and discretionary grant programs</i>	
Task	Completed
Participate in FY 2016-17 Paratransit Strategic Planning Workshops (Joint PAPCO and ParaTAC meetings)	
Participate in discussion on Implementation Guidelines and Performance Measures	✓
Participate in discussion on funding formula, as needed	✓
Review and make recommendations on requests for discretionary grant funding/CIP	✓
Review FY 2016-17 Gap Grant Cycle 5 Progress Reports	
Participate in Section 5310 call for projects outreach and review applications, as needed	
Participate in Countywide Mobility Needs Assessment	✓
Receive annual HDTs and WSBTS programs update and discuss potential same-day accessible transportation options	
Receive Taxi Debit Card project update	
Review expenditures and plans for DLD-funded programs and services	
Receive bi-annual reports from East Bay Paratransit	
Receive a mid-year report from Newark Paratransit	✓

Goal: Committee Development: <i>Continue PAPCO's development as an informed and effective community advisory committee</i>	
Task	Completed
Monitor PAPCO member appointments and vacancies	
Receive regular summaries of ADA-mandated paratransit and transit access advisory committees' meeting minutes and Transit Access Reports	
Review Mobility Management information provided in meeting packets	
Receive reports on MTC activities and other regional issues/events	



PAPCO Appointments and Vacancies

3.4

1111 Broadway, Suite 800, Oakland, CA 94607

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Appointer

- Alameda County
 - Supervisor Scott Haggerty, D-1
 - Supervisor Richard Valle, D-2
 - Supervisor Wilma Chan, D-3
 - Supervisor Nate Miley, D-4
 - Supervisor Keith Carson, D-5
- City of Alameda
- City of Albany
- City of Berkeley
- City of Dublin
- City of Emeryville
- City of Fremont
- City of Hayward
- City of Livermore
- City of Newark
- City of Oakland
- City of Piedmont
- City of Pleasanton
- City of San Leandro
- City of Union City
- AC Transit
- BART
- LAVTA
- Union City Transit

Member

- Herb Hastings
- *Vacant*
- Sylvia Stadmire
- Sandra Johnson Simon
- Will Scott
- Harriette Saunders
- Jonah Markowitz
- Linda Smith
- Shawn Costello
- Joyce Jacobson
- Kevin Barranti
- *Vacant*
- *Vacant*
- *Vacant*
- Rev. Carolyn M. Orr
- *Vacant*
- Carmen Rivera-Hendrickson
- Cimberly Tamura
- *Vacant*
- Hale Zukas
- Michelle Rousey
- Esther Waltz
- Larry Bunn

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Memorandum

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1111 Broadway, Suite 800, Oakland, CA 94607

• 510.208.7400

• www.AlamedaCTC.org

DATE: April 17, 2017

SUBJECT: FY 2016-17 Gap Grant Cycle 5 Extension Progress Reports

RECOMMENDATION: Review FY 2016-17 Gap Grant Cycle 5 Extension Progress Reports

Summary

In April 2017, PAPCO members will receive a progress report on the last year of funding for the Measure B Cycle 5 Gap Grant projects. The Commission approved a second one-year extension to the Cycle 5 Gap Grant program (which is now integrated with the agency's Comprehensive Investment Plan, a.k.a. CIP) in March 2016. Through this extension, Cycle 5 Gap Grant recipients were allowed to request one additional year of funding for FY 2016-17. The approved funding allocation is summarized in Attachment A. PAPCO members are requested to review the progress report and provide feedback where necessary.

Background

The Measure B Transportation Expenditure Plan (TEP) allocates 10.45 percent of net revenues to the Paratransit program. The Measure BB TEP allocates 10 percent of net revenues. These revenues fund operations for Americans with Disabilities Act (ADA)-mandated services and City-based paratransit programs through Direct Local Distributions (DLD). Measures B and BB also fund a discretionary grant program. PAPCO provides recommendations to the Commission for items related to Paratransit funding, including the discretionary grant program.

The Cycle 5 Gap Grant Program was approved by the Commission in May 2013. It included a total of \$2.1 million of Measure B Gap funds for 12 projects for a two-year funding period, July 1 2013 – June 30, 2015. A first extension was approved by the Commission in June 2015. It included a total of \$1.1 million of Measure B Gap funds for 11 projects for a one-year funding period, July 1 2015 – June 30, 2016. Additional Cycle 5 Gap funding was available for mid-cycle funding requests for implementation guidelines assistance, capital purchases, and grant matching.

Gap Grant Cycle 5 FY 2016-17 Extensions

Due to the recent passage of Measure BB and the countywide needs assessment planned for FY 2016-17, staff recommended, and the Commission approved, extending the Measure B Cycle 5 Gap Grant program for an additional year, through June 30, 2017. In March 2016, Cycle 5 project sponsors were given an opportunity to apply for one-year extensions. Requests were due March 25, 2016 and 11 recipients applied, requesting a total of \$1,239,573. Five sponsors requested increases from their FY 2015-16 Cycle 5 funding ranging from 9-42%. The remaining six sponsors requested the same funding amount they received for the first extension of Cycle 5.

Staff developed the recommendation based on the following considerations:

- Demonstrated funding need
- Past performance
- Projected growth and/or changes, and outside factors
- Cycle 5 guidelines and prior PAPCO input

The approved staff recommendation totaled \$1,299,000 and is summarized in Attachment A.

Gap funds for Capital Purchases and Grant Matching

Staff also recommended that an additional \$100,000 of Cycle 5 Gap Grant funding remain available through the FY 2016-17 extension for funding mid-cycle requests for grant matching and capital purchases.

Staff Recommendation

Staff recommends that PAPCO review the Cycle 5 Gap Grant progress report and provide feedback where necessary.

Fiscal Impact: There is no fiscal impact.

Attachments

- A. Summary of Cycle 5 Gap Grant FY 2016-17 Extension Requests and Approved Funding Recommendations

Staff Contacts

[Cathleen Sullivan](#), Principal Planner

[Krystle Pasco](#), Assistant Program Analyst

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Sponsor	Project Name	Description	FY 2016-17 Total Program Cost	FY 2016-17 Gap Funding Request	FY 2016-17 Matching Funds	Notes	Funding Recommendation	Partial/ Full Funding
ASEB	Special Transportation Services for Individuals with Dementia	ASEB (Alzheimer's Services of the East Bay) transports individuals with cognitive impairment and memory loss to and from their homes and a safe Adult Day Health Care center. Operations includes wheelchair accessible buses and specially trained drivers. Services are available Monday through Friday from 8AM to 6PM.	\$434,919	\$100,000	334.9%	Increase: 0% Perf measure: Below in trips and At in people served Perf measure change: 20% higher Hayward site closed due to outside circumstances Feb-May 2015.	\$100,000	Full
BORP	Accessible Group Trip Transportation for Youth and Adults with Disabilities	This project provides accessible group trip transportation in Alameda County for children, youth and adults with disabilities participating in sports and recreation programs. The project is providing accessible group trips for individuals with disabilities, meeting service targets, conducting effective public outreach and maintaining high customer satisfaction.	\$185,000	\$148,000	25.0%	Increase: 0% Perf measure: At in trips and Below in people served Perf measure change: 10% higher New bus put into operation Oct 2015.	\$148,000	Full
CIL	Mobility Matters! Collaborative	Mobility Matters! Collaborative is a partnership of Alameda County of senior and disability services agencies that provide travel training and mobility management services so that seniors and people with disabilities can become more engaged in their communities through the use of assistive technology and fixed route transit.	\$291,960	\$189,561	54.0%	Increase: 35% Perf measure: At (average) Perf measure change: 50% higher New partnership with Lighthouse for the Blind. Will be satellite for EBP interviews, partnering with Oakland Unified School District (OUSD) to directly receive referrals to serve transition-aged OUSD students with disabilities in need of travel training, and will be building a nearly life-sized model of the interior of an AC Transit bus for travel training (grant from DOR).	\$189,000	Full
City of Emeryville	8-To-Go: A Demand Response, Door to Door Shuttle	A Demand Response Shuttle Service for seniors and people with disabilities living in the 94608 area of Oakland/Emeryville with service to Berkeley and nearby important destinations beyond 94608.	\$106,500	\$34,000	213.2%	Increase: 0% Perf measure: Below in trips and Exceed in people served Perf measure change: 0% in trips	\$34,000	Full

Sponsor	Project Name	Description	FY 2016-17 Total Program Cost	FY 2016-17 Gap Funding Request	FY 2016-17 Matching Funds	Notes	Funding Recommendation	Partial/ Full Funding
City of Fremont	Tri-City Mobility Management and Travel Training Program	This program provides individualized transportation planning assistance and intensive community outreach to help seniors and people with disabilities navigate and access the transportation services network to find the most appropriate and cost effective mode of travel for their specific needs. Group and individual travel training will also be provided to help consumers learn how to use public transit.	\$125,000	\$125,000	0.0%	Increase: 0% Perf measure: Exceed in MM and At (average) in TT Perf measure change: 33% in MM and 139% in TT	\$125,000	Full
City of Fremont	Tri-City Volunteer Driver Programs	Both the VIP Rides and Drivers for Survivors provide door-through-door assisted transportation that is designed to address a service gap that cannot be filled by ADA or city-based paratransit services, which are either curb-to-curb or door-to-door services. VIP Rides serves older adults and people with disabilities, including those using wheelchairs and other mobility devices. Drivers for Survivors serves ambulatory adults who are diagnosed with cancer.	\$290,184	\$150,000	93.5%	Increase: 0% Perf measure: At in trips and At in people served Perf measure Change: 0% in trips Started providing door-through-door transportation for program participants going to medical appointments in Hayward and Palo Alto in Mar 2014	\$150,000	Full
City of Fremont	Tri-City Taxi Voucher Program	This program provides affordable, same-day taxi transportation for seniors and people with disabilities residing in Fremont, Newark or Union City.	\$181,200	\$150,000	20.8%	Increase: 0% Perf measure: Below in trips Perf measure change: 0% in trips Unable to provide wheelchair accessible service, not included for 16/17. Adjusting demand and service by limiting riders to one voucher per trip, but increasing maximum number of vouchers that can be purchased. Trip data provided at 10 months shows project is now only 12% below measure and trip numbers are trending upwards.	\$150,000	Full

Sponsor	Project Name	Description	FY 2016-17 Total Program Cost	FY 2016-17 Gap Funding Request	FY 2016-17 Matching Funds	Notes	Funding Recommendation	Partial/ Full Funding
City of Oakland	Taxi-Up & Go Project	Taxi-Up & Go Project as an elderly paratransit volunteer escort and case management service has made an impact in the use of subsidized taxi-scrip to provide peer transport and culturally sensitive supportive interventions for isolated and monolingual seniors assisted by trained Senior Companion volunteer escorts, caregivers and community service providers.	\$155,680	\$105,680	47.3%	<p>Increase: 14% Perf measure: Below in trips and At in people served Perf measure change: 58% lower in trips</p> <p>Matching funding from Oakland Paratransit program. Trying to improve efficient use and access of taxi-scrip for the elderly and disabled clients assisted by SC volunteers. Partnership with twenty or more community based programs (e.g. public/private) throughout Oakland. Propose 20% reduction of request, due to 14% increase in request not matched by increase in planned performance, and due to trips being 52% below target at 6 mo.</p>	\$84,000	Partial
City of Pleasanton	Downtown Route Shuttle (DTR)	The Downtown Route (DTR) Shuttle has provided affordable, same-day rides to over 655 seniors and ADA eligible Pleasanton/Sunol residents since 2008. As transportation needs evolve in Pleasanton, an innovative pilot program to redesign the shuttle's service offerings will be implemented in an effort to provide a more effective and relevant experience for same-day ride service.	\$56,415	\$45,623	23.7%	<p>Increase: 9% Perf measure: Below in trips and Exceed in TT Perf measure change: 50% lower in trips</p> <p>New approach: Use Senior Center as transportation hub, run shuttle twice a week serving seven senior housing complexes, institute annual fee, etc. New information indicates other sources of funding not available.</p>	\$45,000	Partial

Sponsor	Project Name	Description	FY 2016-17 Total Program Cost	FY 2016-17 Gap Funding Request	FY 2016-17 Matching Funds	Notes	Funding Recommendation	Partial/ Full Funding
Mobility Matters (formerly Senior Helpline Services)	Rides for Seniors	Mobility Matters Rides for Seniors Program is a free, escorted, door-through-door, 1:1 volunteer driver program that provides transportation via volunteer owned and insured cars to otherwise homebound, ambulatory seniors age 60+ who cannot access other forms of transportation for medical care, dental care, and basic necessities.	\$96,300	\$85,000	13.3%	<p>Increase: 42% Perf measure: Below in trips and Below in people served Perf measure change: 37% lower in trips</p> <p>Serving San Leandro in addition to North County; Program Manager is now stationed in Alameda County full time; biggest challenge continues to be finding volunteers; added on call/backup driver.</p> <p>Propose 20% reduction of request, due to 42% increase in request not matched by increase in planned performance, and due to trips being 50% below target at 6 mo.</p>	\$68,000	Partial
SSPTV	Volunteer Assisted Senior Transportation and Escorts Project	Volunteers Assisting Same Day Transportation and Escorts Project (VAST) supplements existing public and paratransit programs by providing free, door-through-door service for seniors to their medical appointments. Volunteer drivers and staff transport at-risk seniors, enabling them to travel safely in and out of the county to critical medical care.	\$114,909	\$106,709	7.7%	<p>Increase: 42% Perf measure: At in trips and Exceed in people served Perf measure change: 20% increase in trips</p>	\$106,000	Full
Gap funds for Capital Purchases and Grant Matching			\$100,000	\$100,000			\$100,000	Full
TOTAL			\$2,138,067	\$1,339,573			\$1,299,000	



FY 2016-17 Paratransit Outreach Calendar

6.1

1111 Broadway, Suite 800, Oakland, CA 94607

510.208.7400

www.AlamedaCTC.org

Upcoming Events

Date	Event Name	Location	Time
5/3/17	Older Americans Month Celebration	Oakland City Hall and Frank Ogawa Plaza, 1 Frank H. Ogawa Plaza, Oakland, CA 94612	10:00 a.m. – 2:00 p.m.
5/4/17	Senior Health and Wellness Resource Fair**	Kenneth C. Aitken Senior and Community Center, 17800 Redwood Road, Castro Valley, CA 94546	9:00 a.m. – 1:00 p.m.
5/12/17	Four Seasons of Health Expo**	Fremont Multi-Service Senior Center and Central Park, 40086 Paseo Padre Parkway, Fremont, CA 94538	9:00 a.m. – 1:00 p.m.
5/26/17	USOAC Annual Convention**	Eden United Church of Christ, 21455 Birch Street, Hayward, CA 94541	9:00 a.m. – 3:00 p.m.
5/31/17	Open House and Resource Fair	Mastick Senior Center, 1155 Santa Clara Avenue, Alameda, CA 94501	3:00 p.m. – 6:00 p.m.
6/15/17	Alameda County Fair Senior Day**	Alameda County Fairgrounds, 4501 Pleasanton Ave., Pleasanton, CA 94566	12:00 p.m. – 5:00 p.m.
Date TBD	Transition Information Night	Fremont Teen Center, 39770 Paseo Padre Parkway, Fremont, CA 94538	Time TBD
Date TBD	Mobility & Transit Workshop and Fair	San Leandro Senior Community Center, 13909 East 14th Street, San Leandro, CA 94578	Time TBD

Prior Events

Date	Event Name	Location	Time
9/15/16	Healthy Living Festival**	Oakland Zoo, 9777 Golf Links Road, Oakland, CA 94605	8:00 a.m. – 2:00 p.m.
10/4/16	Senior Health Faire	Silliman Activity Center, 6800 Mowry Avenue, Newark, CA 94560	9:00 a.m. – 12:00 p.m.
10/8/16	Senior Info Fair	Dublin Senior Center, 7600 Amador Valley Boulevard, Dublin, CA 94568	10:00 a.m. – 2:00 p.m.
3/17/17	Transit Fair**	Pleasanton Senior Center, 5353 Sunol Boulevard, Pleasanton, CA 94566	10:00 a.m. – 1:00 p.m.
3/25/17	Transition Information Faire	College of Alameda, 555 Ralph Appezzato Memorial Parkway, Alameda, CA 94501	9:30 a.m. – 3:00 p.m.
4/13/17	Senior Resource Fair	Albany Senior Center, 846 Masonic Avenue, Albany, CA 94706	10:00 a.m. – 1:00 p.m.
4/20/17	Senior Health Fair	North Berkeley Senior Center, 1901 Hearst Avenue, Berkeley, CA 94709	10:00 a.m. – 2:00 p.m.
4/21/17	Senior Resource Fair	San Leandro Senior Community Center, 13909 East 14th Street, San Leandro, CA 94578	10:00 a.m. – 1:00 p.m.

Alameda CTC's Paratransit Coordination Team will be distributing materials at an information table at events marked with asterisks ().

For more information about outreach events or to sign up to attend, please call Krystle Pasco at (510) 208-7467.

SAN FRANCISCO BAY AREA TRANSIT DISTRICT ACCESSIBILITY TASK FORCE

Minutes

February 23, 2017

1. Self-Introductions of Members, Staff and Guests

Members:

Janet Abelson
Randall Glock
Janice Armigo Brown
Peter Crockwell
Don Queen
Hale Zukas
Clarence Fischer
Gerry Newell – (ABSENT)
Herb Hastings
Alan Smith – (ABSENT)
Larry Bunn – (ABSENT)
Brandon Young – (ABSENT)
Roland Wong
Esperanza Diaz-Alvarez
Debby Leung
Catherine Callahan – (ABSENT)

BART Staff present: Bob Franklin, Ike Nnaji, Elena Vanloo

Directors, Speaker(s), Guest Staff, and Guests of the Public:

Director Robert Raburn
Jada Golland – (Sally Swanson Architects)
Sally Swanson – (Sally Swanson Architects)
Meghan Weir – (Nelson Nygaard)
Michele Lazaneo – (BART PD CSO)
Brad Bailey – (UC Berkeley Journalism Student)
Valerie Buell
Chris Mullin
Jerry Grace
Janice Dispo (Stenographer)

2. Public Comments

Brad Bailey introduced himself and talked a little bit about a project he is doing involving Hale Zukas. He aims to understand Hale's legacy at BART and document it on film. Members were invited to contact Brad if they had any stories to contribute.

3. Approval of Minutes of January 23, 2017 Meetings

No opposition to Herb Hastings' motion to approve the amended minutes of the January 23, 2017 meeting, with a second by Peter Crockwell.

Motion passes unanimously.

4. Multimodal Access Design Guidelines

After the presentation given by Meghan Weir, members were allowed to ask questions and/or share any concerns they had.

A long discussion was held.

Clarence Fischer stated that he has quite a bit of input on El Cerrito Del Norte and Fremont Stations.

5. BART Police Community Service Officer Introduction

CSO (Community Service Officer) Michele Lazaneo introduced herself and shared a little bit about her background.

Members were allowed to share any concerns they had.

The "BART Watch" app can be used to report and criminal or suspicious activity. Reports can also be made by calling (510) 464-7000, or 911 in the event of a medical emergency or for urgent reports.

6. Second Vice Chair and Planning Meetings

A discussion was held.

Clarence Fischer made a motion to amend the BATF bylaws to include the second vice chairperson, and agenda planning meetings, with a second by Janice Armigo Brown. Motion passes with noes from Janet Abelson and Hale Zukas.

7. BATF Agendas and Presentation History

After the presentation of the list by Roland Wong, members were allowed to ask questions and/or share any concerns they had.

A discussion was held.

This list serves as a tool for members and staff to reference past agenda items and the dates on which they were presented.

8. Capital Project Status Reports

El Cerrito Del Norte

The station modernization contract has been approved.

No updates were given for the following projects:

Oakland Airport Connector
Union City Station Remodel
Fleet of the Future
eBART
Warm Springs Station
Phase 2 – San Jose Downtown
Track Maintenance
Elevators
Pittsburg/Bay Point
Station Hearing Loop
Entrance Canopies
Berkeley Station Upgrade
Stair Tread Color Contrast
Richmond
Berryessa/Milpitas Stations
West Dublin Path of Travel
Dublin/Pleasanton Project
West Oakland
Station Upgrade Modernization

9. Chairperson Announcements

[No chairperson announcements.]

10. Staff Announcements

[No staff announcements.]

11. Member Announcements

Debby Leung shared about an experience she had at San Leandro station where she tripped and tumbled in a dark area.

Members were encouraged, when making a report, to include as much detail as possible, and to take photographs, if at all possible.

12. Future Agenda Topics

- BATF Roster of Agenda Items
- Discussion on marking of location of center doors on platforms

13. Adjournment

The meeting adjourned to the next regularly scheduled meeting of **Thursday, March 23, 2017, at 2:00 p.m., at 1750 Broadway, Oakland, California.**

(The meeting adjourned at 4:12 p.m.)

**ATTACHMENT 1
DRAFT MINUTES
SPECIAL MEETING OF THE AC TRANSIT
ACCESSIBILITY ADVISORY COMMITTEE (AAC)
MARCH 14, 2017**

The meeting came to order at 1:09 p.m.

1. Roll Call and Introduction of Guests

AAC members present:

Janet Abelson	Shirley Cressey
Pam Fadem	Steve Fort
Saleem Shākir Gilmore	James Robson, Chair
Will Scott	Barbara Williams
Hale Zukas	

AAC members absent:

Chonita Chew (excused)	Jim Gonsalves
Yuli Jacobson (excused)	Don Queen (excused)

Staff: Mallory Nestor-Brush, Accessible Services Manager
Tammy Kylo, Administrative Coordinator
Kim Ridgeway, Accessible Services Specialist
Steven Keller, Executive Director of Safety, Security & Training
Linda Nemeroff, District Secretary
Kathleen Eichmeier, Assistant District Secretary

Guests: Alessandro Maione
Chris Mullin

2. Order of Agenda

The order of agenda was approved.

3. Approval of Minutes

MOTION: Fadem/Scott approved the February 28, 2017 AAC meeting minutes. The motion carried by the following vote:

AYES – 7: Abelson, Fadem, Fort, Robson, Scott, Williams, Zukas

ABSTENTIONS – 2: Cressey, Gilmore

ABSENT – 4: Chew, Gonsalves, Jacobson, Queen

4. Completion of Conflict of Interest Form 700

District Secretary staff assisted the AAC members with completing and signing the Conflict of Interest Form 700 for the previous year. Staff will follow-up with the members who were absent.

5. Overview of Safety and Security

Steven Keller, Executive Director of Safety, Security and Training, gave an overview of his role in bus stop accessibility, including riding each new route before it goes into revenue service and looking for any potential accessibility issues boarding and alighting buses. Steven encouraged the Committee to reach out to him if they encounter any bus stops in the service area that are not accessible.

Steven also gave an overview of safety tips including TipNow, an AC Transit smart phone application that allow riders to anonymously send safety and security issues to AC Transit's Operations Control Center (OCC), which has a direct line to the County Sheriff's Department for dispatch if necessary. Steven also spoke about CCTV cameras on every bus, and assured the Committee that even if one camera was not working, there are 8 more cameras on both the interior and exterior of the vehicles. Steven mentioned that AC Transit has been granted permission to put cameras on the front of the BRT buses so that if cars are parked in a bus zone, a photo of the license plate can be taken and sent to the Sheriff's department who will issue a ticket. AC Transit is currently working on getting permission to expand the camera installation to every bus in the fleet.

6. Chair's Report

Chair Robson shared information about the upcoming BART station shut down between 19th Street/Oakland and Fruitvale stations for maintenance. Tammy Kylo will send the Committee a link to the BART website for more information on the shut down and the bus bridges.

7. Board Liaison Report

None.

8. Review of Lift/Ramp Road Call Report

The report, for the period of February 19, 2017 – March 4, 2017, showed 3 lift/ramp road calls; 1 was chargeable. The Committee requested that Maintenance staff attend a future AAC Meeting to give an overview of the lift/ramp maintenance schedule.

9. Service Review Advisory Committee (SRAC) Report

The SRAC met on March 7, 2017 and received a report on East Bay Paratransit's Key Performance Indicators (KPI's) including productivity and on-time performance. The SRAC also conducted a first reading of amendments to their by-laws to improve the member Nominating Committee process.

10. Alameda County Transportation Commission (ACTC) PAPCO Report

None.

11. Public Comments

- Alessandro Maione expressed concern for the change in the line numbers explaining that doing so is confusing, especially to the disabled community.
- Chris Mullin thanked the Committee for inviting the Executive Director of Safety, Security and Training to speak on such an important issue.

12. Member Communications and Announcements

- Shirley Cressey provided information and brochures about El Cerrito's 100th Anniversary Celebration.
- Hale Zukas asked when the Committee would be able to tour the Gillig facility. Mallory Nestor-Brush responded that Gillig is currently in the process of moving its plant from Hayward to Livermore, which is scheduled for May. Staff will explore the possibility of a tour after Gillig has relocated.
- Saleem Gilmore reported that he and his wife adopted a baby on November 30th.

13. Staff Communications and Announcements

Mallory Nestor-Brush reminded the Committee that AB1234 Ethics Training, which occurs every two years, is approaching. To receive a completion certificate, the Committee can attend the May 2nd Joint SRAC, Bart Accessibility Task Force (BATF) and AAC meeting in person, or members can take the class on-line. If they wish to take the class on line they must complete the course by May 2, 2017 and copies of the certificate must be sent to Tammy Kylo by May 5, 2017. Tammy will send a link to the on-line class to the Committee.

14. Set Next Agenda & Meeting Date

The next AAC Meeting will be held Tuesday, April 11, 2017 at the East Bay Paratransit Office, 1750 Broadway, Oakland, in the Community Room. Agenda items will include an Overview of Interns at AC Transit and Review of Quarterly ADA Complaints.

15. Adjournment

The meeting adjourned at 2:30 p.m.

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SUMMARY

Shared Mobility and the Transformation of Public Transit

Technology is transforming transportation. The ability to conveniently request, track, and pay for trips via mobile devices is changing the way people get around and interact with cities. This report examines the relationship of public transportation, including paratransit and demand-responsive services, to shared modes, including bikesharing, car-sharing, microtransit, and ridesourcing services provided by companies such as Uber and Lyft. The research included participation by seven cities: Austin, TX; Boston, MA; Chicago, IL; Los Angeles and San Francisco, CA; Seattle, WA; and Washington, DC.

Some transportation observers have predicted that, by creating a robust network of mobility options, these new modes will help reduce car ownership and increase use of public transit, which will continue to function as the backbone of an integrated, multimodal transportation system.

The objective of TCRP Project J-11, Task 21 was to examine these issues and explore opportunities and challenges for public transportation as they relate to technology-enabled mobility services, including suggesting ways that transit professionals can learn from, build upon, and interface with these new modes.

To accomplish this task, the study draws on several sources of information, including:

- In-depth interviews with transportation officials;
- A survey of shared mobility users;
- Analysis of transit and ridesourcing capacity, demand, and comparative travel times;
- An assessment of practices and regulations relating to paratransit provision; and
- A compilation of current business models and public-private partnerships that build on new technologies from the emerging shared mobility sector.

Together, these elements provide a snapshot of a rapidly widening mobility ecosystem at an early moment in its evolution, and form the basis for a number of recommendations for balancing the benefits of innovation with public agencies' responsibility to the common good.

Key Findings

- **Among survey respondents, greater use of shared modes is associated with greater likelihood to use transit frequently, own fewer cars, and have reduced transportation spending.** Supersharers (people who routinely use several shared modes, such as bike-sharing, carsharing, and ridesourcing) report the greatest transportation savings and own half as many cars as people who use transit alone.

2 Shared Mobility and the Transformation of Public Transit

- **Shared modes largely complement public transit, enhancing urban mobility.** On some routes and at certain times of day, however, shared modes may compete with transit. Ridesourcing services are most frequently used for social trips between 10:00 p.m. and 4:00 a.m., times when transit runs infrequently or is unavailable. Bikes sharing plays a peak-hour role in augmenting transit systems, while car sharing is mostly used off peak. The car-based shared modes likely substitute more for taxi or automobile trips than for transit trips. Transit is most competitive when it travels in its own right of way and provides frequent service.
- **Because shared modes are expected to continue growing in significance, public entities are encouraged to identify opportunities to engage with them to ensure that benefits are widely and equitably shared.** Transit agencies can improve urban mobility for the entire spectrum of users through collaboration and public-private partnerships, including greater integration of service, information, and payment methods.
- **Public-sector agencies and private mobility operators are eager to collaborate to improve paratransit using emerging approaches and technology.** Although regulatory and institutional hurdles complicate partnerships in this area, technology and business models from the shared mobility industry can help lower costs, increase service availability, and improve rider experience.
- **Emerging business models include new forms of public-private partnership for provision of mobility and related information services.** Public entities, including transit agencies and local transportation departments, already are engaging with private operators and using new technologies from the shared mobility world. Public agencies can look to many examples for insight. Key areas of collaboration include cross-modal trip planning, reservations, and payment application (app) integration; microtransit/dynamic demand response; private access to public rights-of-way; and service links and hand-offs.

Conclusions

TCRP Research Report 188 concludes by presenting actions that transit agencies, transportation departments, and other local and regional agencies can take to promote useful cooperation between public and private mobility providers. It also suggests regulatory enhancements, institutional realignments, and forms of public-private engagement that would allow innovation to flourish while providing mobility as safely, broadly, and equitably as possible.