



Alameda CTC I-680 Sunol Express Lane Business Rules

August 29, 2017

- 1 Solo drivers must equip their vehicle with a properly mounted FasTrak® or FasTrak Flex toll tag prior to travelling in the Express Lanes.
- 2 The high occupancy (HOV) requirement for the I-680 EL is currently two or more passengers (HOV 2+) in each permitted vehicle.
- 3 Motorcycles, public and private buses, and vehicles displaying a valid white or green DMV-issued Clean Air Vehicle (CAV) decal may use the Express Lane as an HOV-Eligible vehicle.
- 4 To be eligible for HOV toll discounts HOV and HOV-eligible vehicles are not required to carry a toll tag but must either shield a standard FasTrak toll tag in a Mylar bag or have a Flex tag set the HOV 2 or HOV 3+ setting.
- 5 FasTrak Flex toll tag Trips with different switch settings within a single Trip will be assigned the lowest occupancy of all reads. If a Trip includes at least one SOV read, the Trip is marked as SOV
- 6 Any vehicle with a FasTrak Flex toll tag set to a position indicating HOV status but that does not have enough occupants to meet the HOV eligibility requirement and is not an otherwise HOV-eligible vehicle may be subject to citation by CHP.
- 7 Any solo driver in a non-HOV-eligible vehicle without a properly mounted FasTrak toll tag is subject to citation by CHP.
- 8 It is the customer's responsibility to ensure only one toll tag is mounted inside the vehicle and other toll tags (interior or exterior) are either removed shielded in Mylar bags to avoid duplicate charges. Vehicles with multiple toll tags may be incorrectly charged for their Trips.
- 9 Customers are locked-in to pay the lesser of the toll rate currently displayed on the DMS that is directly prior to the customer's first read point or the toll rate previously determined for that DMS within the toll rate safeguard time parameter. The toll rate safeguard provides a defined interval within which the customer has ample opportunity to view the toll rate on the DMS
- 10 The locked-in toll rate will apply from entry into the Express Lane and include travel through each successive toll zone for that Trip.
- 11 The locked-in toll rates will not change if the price goes up or down while the customer is still driving in the Express Lane. If a customer exits the Express Lane and decides to get back in after the allowable travel time passes (currently 10 minutes), two separate trips are constructed and the guaranteed price from the initial entry is considered expired.
- 12 When "HOV Only" is displayed on a dynamic message sign it means that solo drivers shall not enter the Express Lane unless they are a motorcycle or clean air vehicles allowed in the HOV lane, as "HOV Eligible Vehicles" per current State laws.
- 13 When the Express Lane is in HOV Only mode vehicles already in the Express Lanes that do not meet the occupancy requirement will be charged the locked-in rate for that trip.

14 During all other non-tolling hours the Express Lanes are available for all vehicles to use toll-free as general purpose lanes and without any occupancy restrictions.