

PAPCO Paratransit Program Plan Review Subcommittee

MEASURE B/BB
SPECIAL TRANSPORTATION
FOR
SENIORS AND PEOPLE
WITH DISABILITIES



FY 2016 – 2017
Submitted Program Plans



EAST BAY PARATRANSIT

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Paratransit Program Plan Staff Presentation Fiscal Year 16/17

Subcommittee: East Bay Paratransit Paratransit Program: East Bay Paratransit

- ADA-mandated paratransit
- 48% Measure B/BB, increased from 21% in 14/15; AC Transit and BART General Funds, CCC Measure J
- 15% Reserves
- Trends in trip provision – budgeted 1% increase
- Most common destinations are RCEB sites and dialysis clinics
- Planning to allow use of credit cards to purchase tickets, install improved MDC/AVL (Mobile Data Computer/ Automatic Vehicle Locator) units, and complete an Emergency Action Brochure
- AC Transit budget may need correction

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Annual Paratransit Program Plan Application for Measure B and Measure BB Funding Fiscal Year 2016-2017 (July 1, 2016 - June 30, 2017)

Requirements and Instructions

The Alameda County Transportation Commission (Alameda CTC) requires recipients of paratransit funding to participate in an Annual Paratransit Program Plan Review. Recipients are required to complete and submit a program plan application to Alameda CTC that outlines their prior expenditures and anticipated revenues and expenditures related to delivering paratransit services to seniors and people with disabilities.

Paratransit Program Plan Application Deadline: March 25, 2016

The Annual Paratransit Program Plan Application includes the following documents:

1. Paratransit Program Plan Application (this MS Word document)
2. Paratransit Program Plan Attachments A-D (Tables A, B, C and D of the provided MS Excel workbook) *NOTE: The FY2016-17 Program Plan Excel workbook contains a new tab to report on FY 2014-15 performance (Attachment A Table). The FY 2014-15 program information entered into Table A will be used to monitor program performance and, where applicable, is to align with program information included in the FY 2014-15 compliance report.*
3. References:
 - FY 2016-17 MB & MBB Paratransit DLD Revenue Projections, (distributed to ParaTAC, January 2016)
 - Alameda CTC Special Transportation for Seniors and People with Disabilities (Paratransit) Implementation Guidelines and Performance Measures, revised 2/25/16
 - Alameda CTC Timely Use of Funds Policy, adopted 12/3/15

Submit the Word and Excel files listed above electronically via email by March 25, 2016 to Naomi Armenta: narmenta@alamedactc.org.

Be sure to include your agency name and FY 16-17 in the file name of both the Word document and the Excel workbook (e.g., Albany_FY1617_Paratransit_Program_Application.doc).

If you have questions, please contact Naomi Armenta via email or at (510) 208-7469.

FY 2016-17 Paratransit Program Plan Application

Due by March 25, 2016

CONTACT INFORMATION	
Agency:	BART (Bay Area Rapid Transit District) as part of the East Bay Paratransit Consortium (EBPC)
Contact Name:	Laura Timothy
Title:	Manager of Access and Accessibility
Phone Number:	510 464-6446
E-mail Address:	ltimoth@bart.gov

Date Submitted: March 25, 2016

TYPES OF SERVICES PROVIDED

1. **What type of paratransit projects and programs will be funded, fully or partially, with Measures B and BB Direct Local Distribution (pass-through) and Gap Grant funds?** To answer this question, complete Attachment B (Table B tab of the Microsoft Excel workbook).

Below is a list of the types of services/programs that are eligible for Alameda CTC funding. For detailed information about these eligible services, including minimum service requirements and performance measures, refer to the Alameda CTC's Special Transportation for Seniors and People with Disabilities (Paratransit) Implementation Guidelines, revised 2/25/16 (provided with the application materials).

- **Management/Overhead:** Program oversight, planning, budgeting, participation in regional/countywide meetings. Include admin/labor even if it is paid by the City/transit agency for accurate reporting of full program expenses.
- **Customer Service/Outreach:** Activities associated with educating consumers about services that are available to them, answering questions from consumers and taking, tracking and responding to complaints and commendations. Include costs even if paid by the City/transit agency for accurate reporting of full program expenses.
- **ADA-mandated Paratransit:** Paratransit services provided by fixed-route transit operators to fulfill requirements under the American's with Disabilities Act.
- **City-based Door-to-Door:** Pre-scheduled, accessible, door-to-door service provided by city. Provides a similar level of service to mandated ADA services; designed to fill gaps not met by ADA-mandated providers and/or relieve ADA-mandated providers of some trips.
- **Taxi Program:** Provides a same day, curb-to-curb service intended for situations when consumers cannot make their trip on a pre-scheduled basis; allows eligible consumers to use taxis at a reduced fare.
- **City-based Specialized Accessible Van Service:** Specialized van service provides accessible, door-to-door trips on a pre-scheduled or same-day basis. These services are generally

implemented as a supplement to a taxi program that does not meet critical needs for particular trips in accessible vehicles in certain communities.

- **Accessible Fixed-Route Shuttle:** *Generally accessible vehicles that operate on a fixed route and schedule to serve common trip origins and destinations, e.g. senior centers, medical facilities, grocery stores, BART stations, other transit stations, community centers, commercial districts, and post offices.*
- **Group Trips Program:** *Round-trip accessible van rides for pre-planned outings or to attend specific events or go to specific destinations for fixed amounts of time, e.g. shopping trips or religious services. Trips usually originate from a senior center or housing facility.*
- **Volunteer Driver Program:** *Pre-scheduled, door-through-door services that are generally not accessible; rely on volunteers to drive eligible consumers for critical trip needs, such as medical trips. May also have an escort component.*
- **Mobility Management/Travel Training:** *Covers a wide range of activities, such as travel training, trip planning, and brokerage. Does not include provision of trips. (This is considered "non-trip provision").*
- **Scholarship/Subsidized Fare Program:** *Program to subsidize any service for customers who are low-income and can demonstrate financial need.*
- **Meal Delivery:** *Program to fund meal delivery to the homes of individuals who are transportation disadvantaged. Currently, only existing operating programs can continue to use Measure B funds for these service costs. No new meal delivery services can be established.*
- **Capital Expenditure:** *Capital purchase or other capital expenditure.*
- **Note on volunteer driver programs and mobility management/training:** *If your program is using DLD funds, but not Gap funds, you will be required to submit further information.*

1A. Provide a short narrative description of your agency's FY 2016-17 program:

BART, in cooperation with its partner AC Transit, funds and operates the EBPC's ADA paratransit services to fulfill BART's requirements under the Americans with Disabilities Act. The primary objective of this partnership is to deliver high quality, cost effective paratransit service that meets the service criteria of the ADA.

1B. Explain how the suite of services offered is targeted towards the seniors and people with disabilities in your community. Why have these services been selected to meet the trip needs of your consumers over other eligible service types? How do these services enhance their quality of life and help them meet basic life needs?

ADA services are targeted to meet the needs of individuals who are prevented from using accessible fixed route services because of their disabilities. BART, as part of EBPC, complies with all regulations for ADA service.

1C. List the most common trip destinations for seniors and people with disabilities in your community that your services are designed to serve , e.g. dialysis centers, hospitals, major shopping complexes, senior centers.

Based on trips delivered between July 1, 2015 and February 29, 2016 the 15 most common destinations include:

8 RCEB sites: in San Leandro; Oakland; Union city; Fremont; and Hayward
 3 Dialysis Clinics: 2 in Oakland; 1 in El Cerrito
 1 Hospital in Oakland – Highland Hospital
 1 Rehab Center and laboratory in Oakland
 1 Adult day care in Fremont
 1 Recreation Center for the disabled in Hayward

2. Will your agency's program for FY 2016-17 conform to the Paratransit Program Implementation Guidelines, as required? (FY 2016-17 Programs are *required* to conform to the Implementation Guidelines, revised February 2016)

☒ **Yes** ☐ **No**

2A. If "No", explain below and contact Alameda CTC staff to discuss (prior to March 25, 2016)

EBPC meets all federally mandated ADA guidelines.

3. If proposing service changes in FY 2016-17 from the current year, FY 2015-16, describe the changes and explain why they are proposed. Describe how these changes will impact the ability of seniors and people with disabilities in your community to meet their basic life needs.

BART, as part of the EBPC, will continue in FY16/17 to provide ADA mandated service in compliance with Federal law. During the fiscal year, the following actions will be taken:

- The use of credit cards to purchase EBPC fare tickets will be available to riders who want the convenience of buying fare tickets on-line.
- Improved MDC/AVL (Mobile Data Computer/ Automatic Vehicle Locator) units will be installed on EBPC vehicles. The software operating these new units is more compatible with EBPC's scheduling software and will make IVR (Interactive Voice Response) features such as calling when the vehicle is close to the pick-up site, more functional for riders.
- An Emergency Action Brochure, containing information about EBPC's action plan for emergencies, key phone numbers, and suggestions on personal preparedness will be distributed to inform riders about EBPC's emergency plan and to encourage riders to prepare themselves.

PROGRAM ELEMENTS REQUIRING ALAMEDA CTC STAFF REVIEW

4. The 2016 Paratransit Program Implementation Guidelines require Alameda CTC staff review of several program elements prior to implementation. The program elements requiring staff review are listed as items 4A – 4F below and for each item, further explanation is requested. **If your FY 2016-17 program plan includes any of the elements listed, in the box provided below, list the elements and the requested explanation for each.** Applicants must address any applicable paratransit projects and programs listed in Attachment B.
- A. **Planned capital expenditure** (describe planned capital expenditures, such as purchase of vehicles or durable equipment, below)
 - B. **City-based Door-to-Door Service that includes trip limitations based on trip purpose** (describe the proposed trip limitations that are proposed below)
 - C. **Taxi Subsidy Program that includes incentives to drivers and/or transportation providers** (describe the proposed incentives below)
 - D. **Accessible Shuttle Service** (describe service plan and how city is coordinating with the local fixed route transit provider)
 - E. **New mobility management and/or travel training programs** (describe the well-defined set of activities below)
 - F. **Low-income requirements for any scholarship and fare subsidy programs** (describe the proposed subsidy and the means that will be used to determine and verify eligibility below)

N/A

DEVELOPMENT OF PROGRAM PLAN

5. **How was consumer input sought in development of the program and selection of the services offered?** Describe all general outreach activities undertaken in connection with this plan, including consumer or public meetings; meetings with other agencies; presentations to boards, commissions, or committees. If possible provide dates for these activities. Note below if this plan was reviewed by a local paratransit advisory committee, including the name of the committee, and the date of the meeting.

EBPC staff works with its rider committee, the Service Review Advisory Committee (SRAC) and the EBPC executive committee, the Service Review Committee (SRC), when considering changes in the ADA paratransit plan or design. Comments and support for changes are obtained prior to implementation. Meetings of these committees are publicly noticed and public comment is welcome.

The SRAC consists of 12 EBPC riders from all over the service area & 4 members from city programs or SS Agencies with ADA riders as clients. The SRAC meets every other month and an announcement about the SRAC is included in phone hold messages, so interested individuals may attend. Meeting materials are sent to everyone who requests them.

Both the SRAC and the SRC will review the FY 16/17 Measure B/BB application on May 3, 2016.

6. Describe any outreach, surveys and/or analysis conducted to develop this plan and to determine the types of services the program offers.

EBPC conducts an annual satisfaction survey asking about aspects of the service. Data from the survey & tracking of service indicators & customer comments/complaints are used to determine areas needing adjustments to improve the service.

The SRAC receives a regular report from the Broker with statistics and data about operations and customer service.

7. Describe how results from the community outreach, surveys and/or analysis described in Questions 5 and 6 were used to guide the development of the program plan.

EBPC planning is an ongoing, continual process designed to accept public comment and SRAC views on a variety of operational issues. In addition, the annual, statistically valid customer satisfaction survey is used to obtain rider input. Both are used to improve service.

The SRAC committee is designed to offer membership to interested riders from all parts of the service area so opinions and comment are received from a variety of individuals with different disabilities, places of residence, and ethnic backgrounds.

Two examples of EBPC's response to consumer input about the service include:

- The request for use of credit cards to purchase EBPC fare tickets was raised at a SRAC meeting. EBPC is responding to that request and will make use of credit cards in FY 16/17.
- While discussing EBPC's efforts to develop an Emergency Plan at a SRAC meeting, members requested riders and caregivers have some form of information about the plan. A brochure for use with the public is under development, with the assistance of SRAC members, and will be distributed in FY16/17.

- 8. Was this program plan approved by a governing body (or is it scheduled for action)?** *This is not required by the Alameda CTC. Jurisdictions should follow their established internal process.*

☐ Yes

☒ No

If yes, provide the name of the governing body and planned or actual approval date.

Board action is no longer required.

OUTREACH

- 9. How do community members and potential users learn about the Alameda CTC-funded services provided in your community?** Specify for each of the paratransit projects and programs listed in Attachment B.

Outreach by staff at information events is conducted consistent with federal & State Title VI and related requirements. EBPC informs users about the program with brochures and Rider's Guides. EBPC has Multi-lingual staff available for customer services and outreach events. The phone tree allows selection of languages other than English. EBPC works closely with many organizations supporting low income individuals & meets with agencies and individuals to provide information. EBPC has its own website & EBPC is mentioned on AC Transit's & BART's websites. All three websites list support from Alameda County's Measures B and BB.

ELIGIBILITY AND ENROLLMENT

- 10. What are your requirements for eligibility? (E.g., age, residency, income, ADA-certification status, or other verification of disability).**

An applicant must complete a written application & an in-person interview. Eligibility determinations are mailed. Occasionally, medical verification is required. Every 3 years riders must re-certify. Most recertifying riders use a short form application primarily to update rider information. Some recertifying riders with temporary or conditional eligibility may be required to complete the full ADA application & possibly return for another interview.

- 11. How do consumers enroll in your program? Include how long the enrollment process takes, and how soon newly enrolled applicants can use the services offered.**

Once the interview & written application are complete applicants may use services upon receipt of their determination letter, assuming they are found eligible. If a determination has not been made within 21 days after the application and interview are complete, the ADA requires the agency to provide presumptive eligibility and service for that applicant until the determination is made.

CUSTOMER SATISFACTION

12. Describe your complaint and commendation process. Describe your process from beginning to end, including instructions you provide to customers for filing program suggestions, complaints or commendations, your documentation procedures and your follow up. *(See questions 12A and 12B that follow)*

Complaints can be submitted through a variety of methods: on-board vehicle complaint cards, phone calls, email, and in person. Complaints are typically taken by the call center at the Broker's Office. A small number of complaints are received directly at AC Transit or BART or are forwarded by outside agencies. All complaints are responded to and tracked by type. Complaints are reported to the SRAC as part of the Brokers report.

Response clerks research the complaint using tracking data (phone tapes, AVL data, route mapping, etc.) Complaint details are used to determine areas of service which need attention and/or improvements or modification of service practices.

Once investigated, the complaint is sent to the appropriate party (Service Provider or Broker management) for follow-up and customer response.

Senders of complaints receive a post card or phone call with thanks, explaining complaints are used to review and improve the system.

The sender is told to call in 2 weeks for the outcome of the research. Riders requesting alternative formats receive post cards in their specified format. Complaints needing additional response are sent to AC Transit/BART management and a letter to the individual is drafted.

12A. Describe any common or recurring service complaints, commendations and/or suggestions your program has received. Specify for each of the paratransit projects and programs listed in Attachment B. *(Complaints are defined as phone calls, letters, or emails received for the specific purpose of making a complaint.)*

Complaints are summarized into these categories: Driver complaints; on-time performance issues; vehicle problems; scheduling concerns; & Broker complaints. Staff reviews complaint statistics every month. Every 2 months the SRAC receives a report with a complaints breakdown and summary.

Complaints about individual staff are shared & made a part of their file. The individual is counseled or re-trained. Progressive discipline procedures are used with individuals receiving multiple complaints.

Complaints about vehicles are investigated and repairs are made, if necessary.

12B. Describe any changes you have made to your program as a result of these customer complaints, commendations and suggestions.

Complaint statistics and details are used to determine areas of the service needing attention. Information uncovered in the complaint process is used to improve the service, most often through specific attention and retraining of individual employees or through modification of service practices.

EXPECTED DEMAND/USE OF SERVICES**13. How many people are/have been/will be registered in the program during the following time periods? Fill in the boxes below.****Registrants at beginning of FY 2014-15**

17,280

Registrants at end of FY 2014-15

17,419

Current Registrants for FY 2015-16

17,421 as of Jan. 31, 2016

Estimated Registrants for FY 2016-17

17,500

13A. Based on the registration projection provided, explain why you expect your program registration to increase, decrease or stay the same compared to the current year.

Rider enrollment at EBPC has been fairly constant the past years and is expected to remain the same in FY 16/17.

14. Do you expect the total number of one-way trips provided by your program to increase, decrease or stay the same compared to the current year, FY 2015-16? Why?

In FY16/17, EBPC budgeted a 1% increase in passengers transported above the FY 15/16 budget. This is primarily due to continuing Improvements in the economy which makes it easier for families to afford more frequent transit service for EBPC riders.

15. Do the ridership numbers reported in Attachments A and B include companions and/or attendants?

[X] Yes

[] No

If yes, and if known, what percent of total ridership are companions/attendants? *(If providing an estimate, please clearly indicate it as such.)*

13.1%

16. Please provide data on lift/ramp trips provided, if available. If lift/ramp trips were provided in more than one service, please specify for each.**Lift/ramp trips provided in FY 2014-15**

BART's portion of lift trips in FY14-15 was 47,147. This number is based on trips provided without PCA's or companions.

Lift/ramp trips to be provided in FY 2015-16

Estimated at 52,282.

Lift/ramp trips to be provided in FY 2016-17

Estimated at 53,339.

VEHICLE FLEET**17. Provide details regarding your vehicle fleet.** To answer this question, complete Attachment D (Table D tab of the Excel workbook).**SAFETY INCIDENTS****18. Describe any safety incidents recorded by your program in FY 2014-15, or to date in FY 2015-16.** Specify for each of the paratransit projects and programs listed in Attachment B. *(Report incidents resulting in any of the following: a fatality other than a suicide; injuries requiring immediate medical attention away from the scene for two or more persons; property damage equal to or exceeding \$7,500; an evacuation due to life safety reasons; or a collision at a grade crossing.)*

A. FY14/15:

1. A fatality other than a suicide (0)
2. Injuries requiring immediate medical attention away from the scene for two or more persons (0)
3. Property damage equal to or exceeding \$7,500 (1)
4. an evacuation due to life safety reason (0)
5. a collision at a grade crossing (0)

B. FY 15/16 from July 2015 thru Feb 29, 2016

1. A fatality other than a suicide (0)
2. Injuries requiring immediate medical attention away from the scene for two or more persons (0)
3. Property damage equal to or exceeding \$7,500 (0)
4. an evacuation due to life safety reason (0)
5. a collision at a grade crossing (0)

FINANCES: PROGRAM REVENUE AND COST

19. Detail your FY 2016-17 program's total estimated revenue (all fund sources) and total cost by completing Attachment C (Table C tab of the Excel workbook). For program components funded with a Measure B Gap Grant, segregate the Gap Grant funding by entering it in the "Other Measure B" column.

20. Describe below the "Management/Overhead" and "Customer Service and Outreach" costs included in Attachment C and how these cost allocations were determined? (These two categories are defined under Question 1). *The amount spent on Customer Service/Outreach and Management/Overhead is to be included as part of the total program cost, even if it is not funded with Alameda CTC funding. This includes city/agency staff time paid for by a city's general fund.*

20A. Management/Overhead Costs

Management/Overhead expenses include the fully loaded salary of the paratransit Broker's General Manager, split 69%/31% between BART and AC Transit plus the entire amount of the Program Coordinator contract, split 50/50 between the two agencies. Management /Overhead costs are projected at \$142,317 for BART in FY16/17.

20B. Customer Service and Outreach Costs

30% of Broker expenses split 69%/31% between BART and AC Transit are considered Customer Service & Outreach. Customer Service/Outreach costs are projected at \$595,157 for BART in FY 16/17.

PROGRAM FUNDING RESERVES

21. If your paratransit program is anticipated to have a remaining balance of Measure B/BB DLD funding at the end of FY 2016-17, as shown in Attachment C, please explain. How do you plan to expend these funds and when?

BART does not project a fund balance at the end of FY16/17.

MISCELLANEOUS

22. Use this space to provide any additional notes or clarifications about your program plan.

None.

Alameda CTC Paratransit Program Application - FY 2016-17 (July 1, 2016 - June 30, 2017)

Attachment A: Summary of Past Program Service, Performance and Costs (FY 2014-15)

For AC Transit

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Alameda CTC Paratransit Program Application - FY 2016-17 (July 1, 2016 - June 30, 2017)

Attachment B: Description of Planned Program

Note: Definitions for each drop-down menu are in the Implementation Guidelines

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Alameda CTC Paratransit Program Application - FY 2016-17 (July 1, 2016 - June 30, 2017)
Attachment C: Program Revenue, Cost and Fund Sources

Total FY 2016-17 Program Revenue (Measure B, Measure BB and all other funds available for FY 2016-17)	
Estimated Measure B Paratransit DLD ending balance at the end of THIS fiscal year, FY 2015-16 (June 30, 2016)	\$1,293,605
Projected FY 2016-17 Measure B DLD Paratransit revenue (Use projections distributed by the Alameda CTC)	\$5,308,139
Estimated Measure BB Paratransit DLD ending balance at the end of THIS fiscal year, FY 2015-16 (as of June 30, 2016)	\$1,435,198
Projected FY 2016-17 Measure BB DLD Paratransit revenue (Use projections distributed by the Alameda CTC)	\$5,889,154
Total FY 2016-17 Measure B and BB Paratransit DLD Revenue (Automatically calculated)	\$13,926,096
Total FY 2016-17 Other Revenue (All other revenue sources, non-DLD, including Gap grant)	\$12,514,355
Total FY 2016-17 Program Revenue (Measure B, Measure BB and all other sources available for FY 2016-17) (Automatically calculated)	\$26,440,451

Service/Program Name		Total FY 2016-17 Program Costs by Fund Source (Measure B, Measure BB and all other funds planned to be expended during FY 2016-17)										Total Cost
Column A	Column B	Column C	Column D	Column E	Column F	Column G	Column H	Column I	Column J	Column K	Column L	Column M
Service/Program/Project Name <i>Automatically populated from prior sheet (column B)</i>	Quantity Planned for FY 16-17 <i>Automatically populated from prior sheet (column Q)</i>	Amount of RESERVE Measure B Paratransit DLD funds	Amount of FY 2016-17 Measure B Paratransit DLD funds	Amount of RESERVE Measure BB Paratransit DLD funds	Amount of FY 2016-17 Measure BB Paratransit DLD funds	Amount of OTHER Measure B/BB funds	What is the source of these OTHER Measure B/BB funds? (e.g. MB Gap Grant, LSR, MB LSR, etc.)	Fare Revenue expected from service	Fare Revenue to be expended on service	Amount of all Non-Alameda CTC funds (not including fares)	What is the source of these non-Alameda CTC funds? (e.g. city funds, federal, state, etc.)	Total Cost (all sources) <i>Automatically calculated</i>
AC Transit as part of the East Bay Paratransit Consortium (EBPC)	509,777	\$ 1,293,605	\$ 5,308,139	\$ 1,435,198	\$ 5,889,154	\$ -	N/A	\$ 1,947,347	\$ 1,947,347	\$ 9,026,904	AC Transit General Funds + CCC Measure J	\$ 24,900,347
0	0											\$ -
AC Transit as part of the East Bay Paratransit Consortium (Management/Overhead)	N/A											\$ 215,399
0	0											\$ -
AC Transit as part of the East Bay Paratransit Consortium (Customer Service/Outreach)	N/A											\$ 1,324,705
0	0											\$ -
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0	0											\$ -
Totals	509,777	\$ 1,293,605	\$ 5,308,139	\$ 1,435,198	\$ 5,889,154	\$ -		\$ 1,947,347	\$ 1,947,347	\$ 9,026,904		\$ 26,440,451

Budget check (total revenue less total cost): (\$0)

PARATRANSIT DLD RESERVE BALANCES	Measure B	Measure BB
Estimated Reserve Balance, June 30, 2017:	\$0	\$0
Reserve balance as percent of FY 16/17 Revenue	0%	0%

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Alameda CTC Paratransit Program Application - FY 2016-17 (July 1, 2016 - June 30, 2017)

Attachment D: Vehicle Fleet

Instructions: Please complete table below. If necessary, please contact your contractors to obtain the information.

Vehicle Fleet									
Column A	Column B	Column C	Column D	Column E	Column F	Column G	Column H	Column I	Column J
					Vehicle Capacity				
Make	Type of Vehicle(s) (specify bus, large van, minivan, sedan)	Year of Vehicle	Fuel Type	Lift/Ramp Equipment (specify lift, ramp, or none)	Ambulatory	Wheelchair	Number of Vehicles	Owner (specify if contractor)	City that vehicle(s) are garaged
Ford E450	van	2001	diesel	lift	11	2	1	APT	San Leandro
Ford E450	van	2002	diesel	lift	14	5	3	APT	San Leandro
Ford E450	van	2005	diesel	lift	12	5	3	APT	San Leandro
Ford E450	van	2007	diesel	lift	14	5	1	APT	San Leandro
Ford E450	van	2007	diesel	lift	14	5	2	FTI	Oakland
Ford E450	van	2007	diesel	lift	14	5	2	MV	Oakland
Chevy 3500	van	2008	diesel	lift	14	5	12	APT	San Leandro
Chevy 3500	van	2009	diesel	lift	14	5	12	FTI	Oakland
Chevy 3500	van	2009	diesel	lift	14	5	11	MV	San Leandro
FORD E 450	van	2006	gas	lift	8	1	13	APT	San Leandro
FORD E 450	van	2006	gas	lift	8	1	6	MV	San Leandro
FORD E 450	van	2007	gas	lift	8	1	26	FTI	Oakland
FORD E 450	van	2007	gas	lift	8	1	3	MV	San Leandro
FORD E350	van	2009	gas	lift	7	2	21	MV	San Leandro
FORD E 450	van	2011	gas	lift	8	1	8	MV	San Leandro
FORD E 450	van	2012	gas	lift	8	1	8	MV	San Leandro
FORD E350	van	2013	gas	lift	7	2	35	APT	San Leandro
FORD E350	van	2013	gas	lift	7	2	32	FTI	Oakland
FORD E350	van	2013	gas	lift	7	2	7	MV	San Leandro
FORD E 450	van	2013	gas	lift	8	1	3	MV	San Leandro
FORD E450	Van	2015	gas	Lift	14	5	6	MVT	San Leandro
					Total Vehicles:		215		

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For BART

Alameda CTC Paratransit Program Application - FY 2016-17 (July 1, 2016 - June 30, 2017)

Attachment A: Summary of Past Program Service, Performance and Costs (FY 2014-15)

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Alameda CTC Paratransit Program Application - FY 2016-17 (July 1, 2016 - June 30, 2017)

Attachment B: Description of Planned Program

Note: Definitions for each drop-down menu are in the Implementation Guidelines

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Alameda CTC Paratransit Program Application - FY 2016-17 (July 1, 2016 - June 30, 2017)
Attachment C: Program Revenue, Cost and Fund Sources

Total FY 2016-17 Program Revenue (Measure B, Measure BB and all other funds available for FY 2016-17)	
Estimated Measure B Paratransit DLD ending balance at the end of THIS fiscal year, FY 2015-16 (June 30, 2016)	\$0
Projected FY 2016-17 Measure B DLD Paratransit revenue (Use projections distributed by the Alameda CTC)	\$1,910,417
Estimated Measure BB Paratransit DLD ending balance at the end of THIS fiscal year, FY 2015-16 (as of June 30, 2016)	\$0
Projected FY 2016-17 Measure BB DLD Paratransit revenue (Use projections distributed by the Alameda CTC)	\$1,963,051
Total FY 2016-17 Measure B and BB Paratransit DLD Revenue (Automatically calculated)	\$3,873,468
Total FY 2016-17 Other Revenue (All other revenue sources, non-DLD, including Gap grant)	\$8,228,704
Total FY 2016-17 Program Revenue (Measure B, Measure BB and all other sources available for FY 2016-17) (Automatically calculated)	\$12,102,172

Service/Program Name		Total FY 2016-17 Program Costs by Fund Source (Measure B, Measure BB and all other funds planned to be expended during FY 2016-17)										Total Cost
Column A	Column B	Column C	Column D	Column E	Column F	Column G	Column H	Column I	Column J	Column K	Column L	Column M
Service/Program/Project Name <i>Automatically populated from prior sheet (column B)</i>	Quantity Planned for FY 16-17 <i>Automatically populated from prior sheet (column Q)</i>	Amount of RESERVE Measure B Paratransit DLD funds	Amount of FY 2016-17 Measure B Paratransit DLD funds	Amount of RESERVE Measure BB Paratransit DLD funds	Amount of FY 2016-17 Measure BB Paratransit DLD funds	Amount of OTHER Measure B/BB funds	What is the source of these OTHER Measure B/BB funds? (e.g. MB Gap Grant, LSR, MB LSR, etc.)	Fare Revenue expected from service	Fare Revenue to be expended on service	Amount of all Non-Alameda CTC funds (not including fares)	What is the source of these non-Alameda CTC funds? (e.g. city funds, federal, state, etc.)	Total Cost (all sources) <i>Automatically calculated</i>
BART as part of the East Bay Paratransit Consortium (EBPC)	229,030	\$ -	\$ 1,910,417	\$ -	\$ 1,963,051	\$ -	N/A	\$ 874,894	\$ 874,894	\$ 7,353,810	BART General Funds + CCC Measure J	\$ 12,102,172
0	0											\$ -
#REF!	N/A											\$ -
0	0											\$ -
BART as part of the East Bay Paratransit Consortium (EBPC)	N/A											\$ -
0	0											\$ -
#REF!	0											\$ -
#REF!	0											\$ -
#REF!	0											\$ -
#REF!	0											\$ -
#REF!	0											\$ -
#REF!	0											\$ -
0	0											\$ -
0	0											\$ -
Totals	229,030	\$ -	\$ 1,910,417	\$ -	\$ 1,963,051	\$ -		\$ 874,894	\$ 874,894	\$ 7,353,810		\$ 12,102,172

Budget check (total revenue less total cost): \$0

PARATRANSIT DLD RESERVE BALANCES	Measure B	Measure BB
Estimated Reserve Balance, June 30, 2017:	\$0	\$0
Reserve balance as percent of FY 16/17 Revenue	0%	0%

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Alameda CTC Paratransit Program Application - FY 2016-17 (July 1, 2016 - June 30, 2017)

Attachment D: Vehicle Fleet

Instructions: Please complete table below. If necessary, please contact your contractors to obtain the information.

Vehicle Fleet									
Column A	Column B	Column C	Column D	Column E	Column F	Column G	Column H	Column I	Column J
					Vehicle Capacity				
Make	Type of Vehicle(s) (specify bus, large van, minivan, sedan)	Year of Vehicle	Fuel Type	Lift/Ramp Equipment (specify lift, ramp, or none)	Ambulatory	Wheelchair	Number of Vehicles	Owner (specify if contractor)	City that vehicle(s) are garaged
Ford E450	van	2001	diesel	lift	11	2	1	APT	San Leandro
Ford E450	van	2002	diesel	lift	14	5	3	APT	San Leandro
Ford E450	van	2005	diesel	lift	12	5	3	APT	San Leandro
Ford E450	van	2007	diesel	lift	14	5	1	APT	San Leandro
Ford E450	van	2007	diesel	lift	14	5	2	FTI	Oakland
Ford E450	van	2007	diesel	lift	14	5	2	MV	Oakland
Chevy 3500	van	2008	diesel	lift	14	5	12	APT	San Leandro
Chevy 3500	van	2009	diesel	lift	14	5	12	FTI	Oakland
Chevy 3500	van	2009	diesel	lift	14	5	11	MV	San Leandro
FORD E 450	van	2006	gas	lift	8	1	13	APT	San Leandro
FORD E 450	van	2006	gas	lift	8	1	6	MV	San Leandro
FORD E 450	van	2007	gas	lift	8	1	26	FTI	Oakland
FORD E 450	van	2007	gas	lift	8	1	3	MV	San Leandro
FORD E350	van	2009	gas	lift	7	2	21	MV	San Leandro
FORD E 450	van	2011	gas	lift	8	1	8	MV	San Leandro
FORD E 450	van	2012	gas	lift	8	1	8	MV	San Leandro
FORD E350	van	2013	gas	lift	7	2	35	APT	San Leandro
FORD E350	van	2013	gas	lift	7	2	32	FTI	Oakland
FORD E350	van	2013	gas	lift	7	2	7	MV	San Leandro
FORD E 450	van	2013	gas	lift	8	1	3	MV	San Leandro
FORD E450	Van	2015	gas	Lift	14	5	6	MVT	San Leandro
					Total Vehicles:		215		

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