Alameda CTC Measure B Specialized Transportation for Seniors and Peoples with Disabilities

A Presentation by
Alameda County Transportation Commission Staff
March 11, 2013

Measure B Makes a Difference

FY 11/12 Net Measure B Sales Tax Revenue
100% ($107.5M)

Programs 60%
- County Local Streets and Roads – 22.34%
- Transit Operators – 21.93%
- Bicycle and Pedestrian – 5.00%
- Transit Center Development – 0.19%

Capital Projects 40%
- Special Transportation for Seniors and People with Disabilities (Paratransit) – 10.45%
Measure B Makes a Difference

Special Transportation for Seniors and People with Disabilities = 10.45%

<table>
<thead>
<tr>
<th>Region</th>
<th>ADA MANDATED</th>
<th>NON MANDATED</th>
<th>GAP GRANT</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC Transit (North)</td>
<td>3.38%</td>
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<tr>
<td>BART (North)</td>
<td>1.15%</td>
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<tr>
<td>AC Transit (Central)</td>
<td>0.76%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BART (Central)</td>
<td>0.34%</td>
<td></td>
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<tr>
<td>Total</td>
<td>5.63%</td>
<td>3.39%</td>
<td>1.43%</td>
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Measure B Specialized Transportation for Seniors and People with Disabilities

- In FY 11/12 the 10.45% of Measure B net revenues for Paratransit was ~$11 M
- Since 2002: Nearly $106 M
- Highest sales tax supported paratransit program in the Bay Area
- Funds 25% of all Alameda Co. trips for seniors & people with disabilities
Specialized Transportation Program

- More than one in five Americans age 65 and older do not drive
- A 75-year-old today is likely to experience 6 to 10 years of non-driving
- A multi-faceted, multi-modal approach is needed to meet the mobility needs of the aging population

Sources: Surface Transportation Policy Project (2004), Aging Americans: Stranded Without Options; AARP (2005), Beyond 50.05: A Report to the Nation on Livable Communities

Specialized Transportation Program

Measure B Expenditure Plan allocates 10.45% to the specialized transportation program, split into three types of funding:

1. **ADA Mandated Paratransit**: Pass-through funding for AC Transit and BART which provide Alameda County’s primary ADA-mandated service (5.63%)
2. **City-Based Programs**: Pass-through funding for 12 city-based paratransit programs, includes 2 ADA mandated providers, Union City Transit and LAVTA (3.39%)
3. **Competitive Gap Grant Program** (1.43%)
   - Funding to improve coordination, fill gaps and reduce differences in service that might occur based on geography across County (available to public agencies & non-profits)
Current Programs

ADA Mandated Services

• The 1990 federal Americans with Disabilities Act (ADA) mandates that all public transit systems be fully accessible to all people, including those who, due to disability, cannot ride regular buses and trains.

• Service must be provided to individuals who travel within a 3/4 mile radius of a regular bus or rail route during the days and hours that those regular services are offered.

• Other requirements of the ADA mandated services are:
  - Next-day service must be provided.
  - Fares cannot be more than twice the standard fixed route fare.
  - The provider must accept requests for all types of trips without prioritization.
  - Service must be provided during the same hours as regular transit services.
  - The provider cannot show a pattern or practice of denials.
ADA Mandated Services

- AC Transit's and BART's ADA-mandated services are provided by East Bay Paratransit
  - Largest paratransit provider in Alameda County
  - Service is available in the same area where BART and AC Transit operate
  - Service is also coordinated with Contra Costa, San Francisco, San Mateo & Santa Clara County transit services consistent with ADA guidelines
- Livermore Amador Valley Transit Authority (LAVTA) Provides ADA Mandated services in the Tri-Valley area
- Union City Transit provides ADA Mandated service in the Union City area

East Bay Paratransit

- AC Transit and BART entered into a Joint Powers Agreement to create East Bay Paratransit (EBP) consortium to provide the required ADA Mandated Services
- ADA Mandated services are provided through a contract
- The Veolia team is the current contractor, using a broker and multiple subcontractors that provide the vehicle operations.
- A new competitively bid RFP for service will be released this spring
LAVTA/Wheels
• The Livermore Amador Valley Transit Authority provides ADA Mandated Services to Livermore, Dublin, Pleasanton and unincorporated areas in the Tri-Valley near fixed routes.
• ADA Mandated services are provided through a contract
• American Logistics Company is the current contractor
• LAVTA works very closely with the Pleasanton Paratransit Service (PPS). PPS provides ADA mandated service Mon-Sat for eligible riders in Pleasanton and Sunol. LAVTA covers evenings and Sundays.

Union City Transit
• As a fixed-route transit provider, Union City Transit is required to provide ADA Mandated Services
• ADA Mandated services are provided through a contract
• MV Transportation is the current contractor
• Union City Paratransit, exceeds ADA by offering limited service to southern Hayward, and northern Fremont and Newark
• Eligible riders who need to travel beyond the Union City area are encouraged to contact East Bay Paratransit, if the origin and destination are within ¾ mile of an AC Transit line or BART station
City-Based Programs

- Services provided in 11 Cities
  - Services not mandated by the ADA
  - Each program unique - developed to meet local needs
  - For people with disabilities AND seniors
  - Funded primarily by Measure B
  - Must meet the requirements of the Master Program Funding Agreement (MPFA)
  - Must meet the Paratransit Implementation Guidelines

Existing Services FY 12/13

[Summary of Programs Table]

- Summary of Programs
  - City: Berkeley, Emeryville, Fremont, Hayward, Oakland, Pleasanton, San Leandro, Oakland, Newark, Fremont
  - Planning Area: North, Central, South
  - Door-to-Door: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Taxi Program: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Wheelchair Van: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Accessible Fixed-Route Shuttle: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Group Trips Program: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Volunteer Driver Program: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Mobility Management/Travel Training: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Scholarship/Subsidy: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Fare: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Gap Grant: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
  - Other Funding: Alameda, North, Albany, North, Berkeley, North, Emeryville, North, Fremont, North, Newark, North, Oakland, North, Pleasanton, East
Fund Distribution to Cities

- Measure B dictates distribution by planning area: North, Central, East, South
- Within planning areas, city-based programs receive funds based on a formula adopted by the Commission
- The funding formula was updated in 2012
- Formula factors:
  - Age
  - Income
  - Disability = age is a proxy for disability

Non Mandated Funding Formula

<table>
<thead>
<tr>
<th>Non Mandated Paratransit Services</th>
<th>Percentage Per TEP</th>
<th>Percentage of Funds</th>
<th>Funding ($x1,000)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 11-12</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Alameda</td>
<td>11.83%</td>
<td>100.00%</td>
<td>$157.75</td>
</tr>
<tr>
<td>Albany</td>
<td>2.07%</td>
<td>100.00%</td>
<td>$27.66</td>
</tr>
<tr>
<td>Berkeley</td>
<td>13.76%</td>
<td>100.00%</td>
<td>$183.42</td>
</tr>
<tr>
<td>Emeryville</td>
<td>1.82%</td>
<td>100.00%</td>
<td>$24.27</td>
</tr>
<tr>
<td>Oakland</td>
<td>70.51%</td>
<td>100.00%</td>
<td>$939.93</td>
</tr>
<tr>
<td><strong>North County Total</strong></td>
<td><strong>1.24%</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>$1,333.03</strong></td>
</tr>
<tr>
<td>Hayward</td>
<td>72.19%</td>
<td>100.00%</td>
<td>$682.93</td>
</tr>
<tr>
<td>San Leandro</td>
<td>27.81%</td>
<td>100.00%</td>
<td>$263.09</td>
</tr>
<tr>
<td><strong>Central County Total</strong></td>
<td><strong>0.88%</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>$946.02</strong></td>
</tr>
<tr>
<td>Fremont</td>
<td>61.98%</td>
<td>100.00%</td>
<td>$706.25</td>
</tr>
<tr>
<td>Newark</td>
<td>13.47%</td>
<td>100.00%</td>
<td>$153.47</td>
</tr>
<tr>
<td>Union City</td>
<td>24.56%</td>
<td>100.00%</td>
<td>$279.81</td>
</tr>
<tr>
<td><strong>South County Total</strong></td>
<td><strong>1.06%</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>$1,139.53</strong></td>
</tr>
<tr>
<td>Pleasanton</td>
<td>38.29%</td>
<td>100.00%</td>
<td>$86.45</td>
</tr>
<tr>
<td>LAVTA</td>
<td>61.71%</td>
<td>100.00%</td>
<td>$139.30</td>
</tr>
<tr>
<td><strong>East County Total</strong></td>
<td><strong>0.21%</strong></td>
<td><strong>100.00%</strong></td>
<td><strong>$225.75</strong></td>
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Gap Grant Program

- The 2000 TEP designates 1.43% of net revenues be allocated to coordinate and fill gaps in service.
- These funds are allocated to local agencies and non-profits through competitive grants
- >$11 million awarded to 47 recipients in since 2002

Gap Grant Program

- Funded projects include:
  - Travel training
  - New transportation services
    - Volunteer Driver Programs
    - Taxi Programs
    - Senior Shuttles
  - Technology projects
    - Interactive Voice Response (IVR) & Web-based Scheduling Software
  - Targeted passenger information
    - “Learn BART” guide
Gap Grant Cycle 5 Underway

- Focused on two-year grants for mobility management types of activities that improve consumers' ability to access services and/or improve coordination between programs.
- Mobility Management conventionally promotes:
  - Improving coordination/partnerships
  - Enhancing travel options and access
  - Promoting awareness and education
  - Meeting needs cost effectively and efficiently

Gap Grant Cycle 5 Schedule

- February 1, 2013: Issue Paratransit Gap Grant Cycle 5 Call for Projects
- February 7, 2013: Mandatory Applicant Workshop
- March 4, 2013: Grant applications due to Alameda CTC
- March-April 2013: Grant applications reviewed by Alameda CTC staff & PAPCO
- April 22, 2013: PAPCO recommends Cycle 5 Gap Grants for Commission approval
- May 23, 2013: Commission approves Cycle 5 Gap Grants
- June 1, 2013: Recipients submit resolutions
- July 1, 2013: Cycle 5 Gap Grant funding commences
How programs work together

- ADA Mandated services provide the majority of paratransit trips across the County
- City programs and local agencies supply a suite of services to complement ADA
  - Areas/customers not covered by ADA
  - Same-day service
- Gap Grant Program fill the gaps between services by
  - Improving coordination between programs
  - Providing training to help people use fixed route transit and access other services,
  - Meeting unique needs

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<thead>
<tr>
<th></th>
<th>EBP</th>
<th>Non-EBP</th>
<th>Total</th>
</tr>
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<tbody>
<tr>
<td>FY 07/08</td>
<td>662,000</td>
<td>228,300</td>
<td>890,300</td>
</tr>
<tr>
<td>FY 08/09</td>
<td>686,200</td>
<td>241,700</td>
<td>927,900</td>
</tr>
<tr>
<td>FY 09/10</td>
<td>711,000</td>
<td>200,600</td>
<td>911,600</td>
</tr>
<tr>
<td>FY 10/11</td>
<td>752,700</td>
<td>184,600</td>
<td>937,300</td>
</tr>
<tr>
<td>FY 11/12</td>
<td>753,900</td>
<td>194,100</td>
<td>948,000</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>3,565,800</strong></td>
<td><strong>1,049,300</strong></td>
<td><strong>4,615,100</strong></td>
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Paratransit Advisory Planning Committee (PAPCO)

- 23 members appointed by jurisdictions, supervisors and transit agencies
- All members are consumers
- Makes recommendations to Commission
  - Funding formula for City Programs
  - Program Plan review of City Programs
  - Allocates Gap Funds

Annual Senior & Disabled Mobility Workshop

- Local and national speakers sharing ideas and approaches related to key issues, trends or needs
- Sets the stage for annual PAPCO goal-setting
    - Attendees include consumers, advocates, public agency and non-profit staff, and elected officials
  - Next Workshop July 1, 2013 at Ed Roberts Campus Berkeley
Publications

- **Access Alameda**
- Fact sheets on key issues
  - “Who is PAPCO?”
  - “Aging in Alameda County”
  - “Addressing Barriers to Transportation Access for Older Adults”
  - “Making Public Transit Accessible and Appealing for Older Adults”
  - “Promoting Active Transportation for Older Adults”
- Provider Toolkit—resources for accessible transportation providers

Education and Outreach

- Regular outreach to consumers at resource fairs and events throughout the county
- Alameda County Paratransit Information Line
  - 1-866-901-PARA (7272)
- Access Alameda guide to accessible transportation
  - English
  - Spanish
  - Chinese
  - Vietnamese
  - Tagalog
  - Farsi