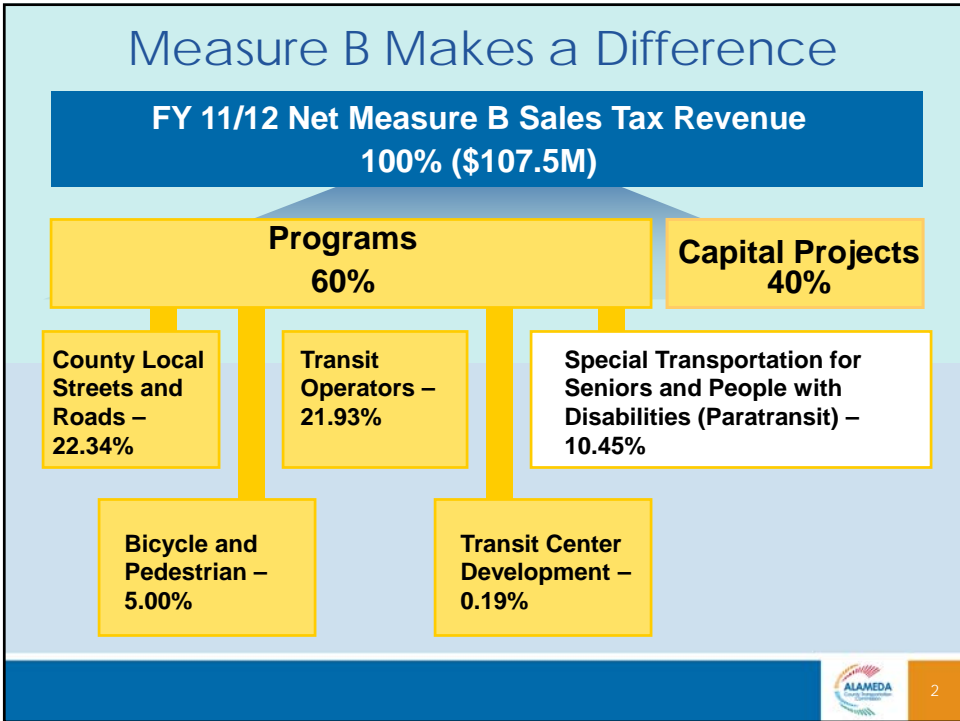



## Alameda CTC Measure B Specialized Transportation for Seniors and Peoples with Disabilities

A Presentation by  
Alameda County Transportation Commission Staff  
March 11, 2013



## Measure B Makes a Difference

### Special Transportation for Seniors and People with Disabilities = 10.45%

#### ADA MANDATED

Total = 5.63%

*AC Transit (North)*

3.38%

*BART (North)*

1.15%

*AC Transit (Central)*

0.76%

*BART (Central)*

0.34%

#### NON MANDATED

Total = 3.39%

*North County*

1.24%

*Central County*

0.88%

*South County*

1.06%

*East County*

0.21%

#### GAP GRANT

Total = 1.43%



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## Measure B Specialized Transportation for Seniors and People with Disabilities

- In FY 11/12 the 10.45% of Measure B net revenues for Paratransit was ~\$11 M
- Since 2002: Nearly \$106 M
- Highest sales tax supported paratransit program in the Bay Area
- Funds 25% of all Alameda Co. trips for seniors & people with disabilities



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## Specialized Transportation Program

- More than one in five Americans age 65 and older do not drive
- A 75-year old today is likely to experience 6 to 10 years of non-driving
- A multi-faceted, multi-modal approach is needed to meet the mobility needs of the aging population



Sources: Surface Transportation Policy Project (2004), *Aging Americans: Stranded Without Options*; AARP (2005), *Beyond 50.05: A Report to the Nation on Livable Communities*



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## Specialized Transportation Program

Measure B Expenditure Plan allocates 10.45% to the specialized transportation program, split into three types of funding:

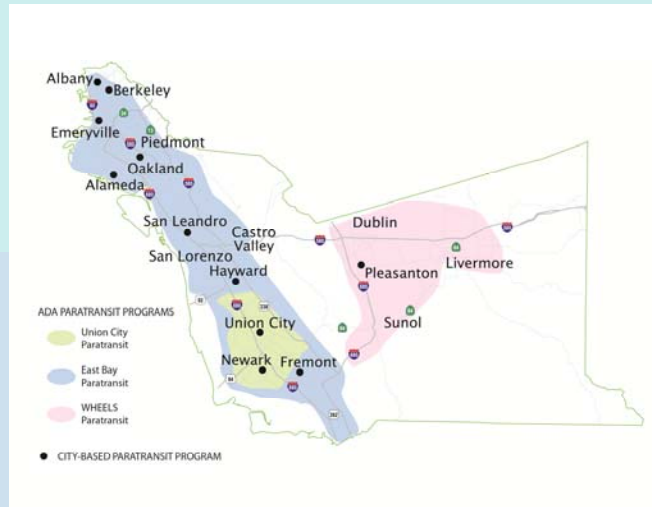
1. **ADA Mandated Paratransit:** Pass-through funding for AC Transit and BART which provide Alameda County's primary ADA- mandated service (5.63%)
2. **City-Based Programs:** Pass-through funding for 12 city-based paratransit programs, includes 2 ADA mandated providers, Union City Transit and LAVTA (3.39%)
3. **Competitive Gap Grant Program** (1.43%)

*Funding to improve coordination, fill gaps and reduce differences in service that might occur based on geography across County (available to public agencies & non-profits)*



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## Current Programs



## ADA Mandated Services

- The 1990 federal Americans with Disabilities Act (ADA) mandates that all public transit systems be fully accessible to all people, including those who, due to disability, cannot ride regular buses and trains
- Service must be provided to individuals who travel within a 3/4 mile radius of a regular bus or rail route during the days and hours that those regular services are offered
- Other requirements of the ADA mandated services are:
  - *Next-day service must be provided*
  - *Fares cannot be more than twice the standard fixed route fare*
  - *The provider must accept requests for all types of trips without prioritization*
  - *Service must be provided during the same hours as regular transit services*
  - *The provider cannot show a pattern or practice of denials*

## ADA Mandated Services

- AC Transit's and BART's ADA-mandated services are provided by East Bay Paratransit
  - *Largest paratransit provider in Alameda County*
  - *Service is available in the same area where BART and AC Transit operate*
  - *Service is also coordinated with Contra Costa, San Francisco, San Mateo & Santa Clara County transit services consistent with ADA guidelines*
- Livermore Amador Valley Transit Authority (LAVTA) Provides ADA Mandated services in the Tri-Valley area
- Union City Transit provides ADA Mandated service in the Union City area



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## East Bay Paratransit

- AC Transit and BART entered into a Joint Powers Agreement to create East Bay Paratransit (EBP) consortium to provide the required ADA Mandated Services
- ADA Mandated services are provided through a contract
- The Veolia team is the current contractor, using a broker and multiple subcontractors that provide the vehicle operations.
- A new competitively bid RFP for service will be released this spring



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## LAVTA/Wheels

- The Livermore Amador Valley Transit Authority provides ADA Mandated Services to Livermore, Dublin, Pleasanton and unincorporated areas in the Tri-Valley near fixed routes.
- ADA Mandated services are provided through a contract
- American Logistics Company is the current contractor
- LAVTA works very closely with the Pleasanton Paratransit Service (PPS). PPS provides ADA mandated service Mon-Sat for eligible riders in Pleasanton and Sunol. LAVTA covers evenings and Sundays.



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## Union City Transit

- As a fixed-route transit provider, Union City Transit is required to provide ADA Mandated Services
- ADA Mandated services are provided through a contract
- MV Transportation is the current contractor
- Union City Paratransit, exceeds ADA by offering limited service to southern Hayward, and northern Fremont and Newark
- Eligible riders who need to travel beyond the Union City area are encouraged to contact East Bay Paratransit, if the origin and destination are within  $\frac{3}{4}$  mile of an AC Transit line or BART station



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## City-Based Programs

- Services provided in 11 Cities
  - Services not mandated by the ADA
  - Each program unique - developed to meet local needs
  - For people with disabilities AND seniors
  - Funded primarily by Measure B
  - Must meet the requirements of the Master Program Funding Agreement (MPFA)
  - Must meet the Paratransit Implementation Guidelines



## Existing Services FY 12/13

Summary of Programs

City	Planning Area	City-based Door-to-Door	Taxi Program	Wheelchair Van	Accessible Fixed-Route Shuttle	Group Trips Program	Volunteer Driver Program	Mobility Mngmt/Travel Training	Scholarship/Subsidized Fare	Meal Delivery	Capital Expend.	ADA Paratransit
Alameda	North											
Albany	North											
Berkeley	North											
Emeryville	North											
Fremont	South											
Hayward	Central											
Newark	South											
Oakland	North											
Pleasanton	East											
San Leandro	Central											
LAVTA	East											
Union City	South											
EBP	North, Central											

Pass-through funded Gap Grant-funded Other Funding non MB



## Fund Distribution to Cities

- Measure B dictates distribution by planning area: North, Central, East, South
- Within planning areas, city-based programs receive funds based on a formula adopted by the Commission
- The funding formula was updated in 2012
- Formula factors:
  - *Age*
  - *Income*
  - *Disability = age is a proxy for disability*



## Non Mandated Funding Formula

Non Mandated Paratransit Services FY 11-12	Percentage Per TEP	Percentage of Funds	Funding (\$x1,000)
Alameda		11.83%	\$157.75
Albany		2.07%	\$27.66
Berkeley		13.76%	\$183.42
Emeryville		1.82%	\$24.27
Oakland		70.51%	\$939.93
<b>North County Total</b>	<b>1.24%</b>	<b>100.00%</b>	<b>\$1,333.03</b>
Hayward		72.19%	\$682.93
San Leandro		27.81%	\$263.09
<b>Central County Total</b>	<b>0.88%</b>	<b>100.00%</b>	<b>\$946.02</b>
Fremont		61.98%	\$706.25
Newark		13.47%	\$153.47
Union City		24.56%	\$279.81
<b>South County Total</b>	<b>1.06%</b>	<b>100.00%</b>	<b>\$1,139.53</b>
Pleasanton		38.29%	\$86.45
LAVTA		61.71%	\$139.30
<b>East County Total</b>	<b>0.21%</b>	<b>100.00%</b>	<b>\$225.75</b>





## Gap Grant Program

- The 2000 TEP designates 1.43% of net revenues be allocated to coordinate and fill gaps in service.
- These funds are allocated to local agencies and non-profits through competitive grants
- >\$11 million awarded to 47 recipients in since 2002



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## Gap Grant Program

- Funded projects include:
  - *Travel training*
  - *New transportation services*
    - Volunteer Driver Programs
    - Taxi Programs
    - Senior Shuttles
  - *Technology projects*
    - Interactive Voice Response (IVR) & Web-based Scheduling Software
  - *Targeted passenger information*
    - "Learn BART" guide



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## Gap Grant Cycle 5 Underway

- Focused on two-year grants for mobility management types of activities that improve consumers' ability to access services and/or improve coordination between programs.
- Mobility Management conventionally promotes:
  - *Improving coordination/ partnerships*
  - *Enhancing travel options and access*
  - *Promoting awareness and education*
  - *Meeting needs cost effectively and efficiently*



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## Gap Grant Cycle 5 Schedule

- February 1, 2013 Issue Paratransit Gap Grant Cycle 5 Call for Projects
- February 7, 2013 Mandatory Applicant Workshop
- March 4, 2013 Grant applications due to Alameda CTC
- March-April 2013 Grant applications reviewed by Alameda CTC staff & PAPCO
- April 22, 2013 PAPCO recommends Cycle 5 Gap Grants for Commission approval
- May 23, 2013 Commission approves Cycle 5 Gap Grants
- June 1, 2013 Recipients submit resolutions
- July 1, 2013 Cycle 5 Gap Grant funding commences



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## How programs work together

- ADA Mandated services provide the majority of paratransit trips across the County
- City programs and local agencies supply a suite of services to complement ADA
  - *Areas/customers not covered by ADA*
  - *Same-day service*
- Gap Grant Program fill the gaps between services by
  - *improving coordination between programs*
  - *providing training to help people use fixed route transit and access other services,*
  - *meeting unique needs*



## Trips Provided in Alameda County

	<b>EBP</b>	<b>Non-EBP</b>	<b>Total</b>
FY 07/08	662,000	228,300	<b>890,300</b>
FY 08/09	686,200	241,700	<b>927,900</b>
FY 09/10	711,000	200,600	<b>911,500</b>
FY 10/11	752,700	184,600	<b>937,300</b>
FY 11/12	779,700	155,000	<b>934,600</b>
<b>Total</b>	<b>6,945,200</b>	<b>2,150,000</b>	<b>9,095,100</b>



## Paratransit Advisory Planning Committee (PAPCO)

- 23 members appointed by jurisdictions, supervisors and transit agencies
- All members are consumers
- Makes recommendations to Commission
  - *Funding formula for City Programs*
  - *Program Plan review of City Programs*
  - *Allocates Gap Funds*



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## Annual Senior & Disabled Mobility Workshop

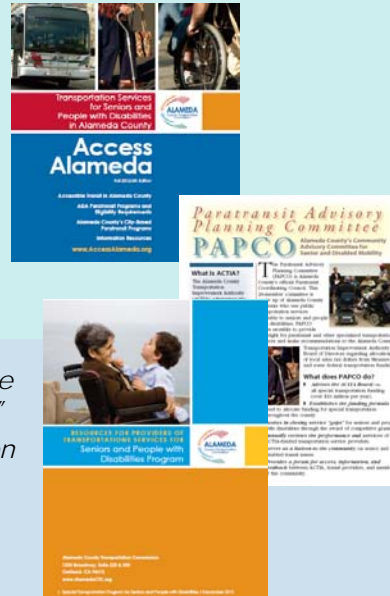
- Local and national speakers sharing ideas and approaches related to key issues, trends or needs
- Sets the stage for annual PAPCO goal-setting
  - *July 16, 2012 Workshop: "Paratransit at a Crossroads: Looking into the Future of Paratransit in Alameda County"*
    - Attendees include consumers, advocates, public agency and non-profit staff, and elected officials
  - *Next Workshop July 1, 2013 at Ed Roberts Campus Berkeley*



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## Publications

- Access Alameda
- Fact sheets on key issues
  - “Who is PAPCO?”
  - “Aging in Alameda County”
  - “Addressing Barriers to Transportation Access for Older Adults”
  - “Making Public Transit Accessible and Appealing for Older Adults”
  - “Promoting Active Transportation for Older Adults”
- Provider Toolkit—resources for accessible transportation providers



## Education and Outreach

- Regular outreach to consumers at resource fairs and events throughout the county
- Alameda County Paratransit Information Line
  - 1-866-901-PARA (7272)
- Access Alameda guide to accessible transportation
  - English
  - Spanish
  - Chinese
  - Vietnamese
  - Tagalog
  - Farsi

