



I-680 SB Express Lane

**BATA - Sunol JPA
Regional Customer
Services Agreement**

A Presentation for the
I-680 Sunol Smart Carpool Lane Joint Powers Authority (SSCLJPA)
July 13, 2015



**I-680 SB Express Lanes | Regional Customer
Services Agreement**

Toll Collection Operation Involves

- All Electronic Toll (AET) collection via FasTrak®
- Customer Services for
 - Distributing toll tags
 - Collecting tolls
 - Maintaining customer accounts
- BATA has been providing the toll collection & customer services

I-680 Sunol SMART Carpool Lane Joint Powers Authority



I-680 SB Express Lanes | Regional Customer Services Agreement

- Current Agreement will expire on September 19, 2015
- Extension of Agreement required for continued services
- **Amendment No. 1** to the Agreement will
 - **Revise the unit transaction cost to \$0.161 (from \$0.21)**
 - **Extend the term of the Agreement until December 31, 2016**
 - **Estimated encumbrance \$320,000 (a savings of \$52,000 w/ new rate)**
- Future amendment will include services required to implement automated toll evasion violation enforcement

I-680 Sunol SMART Carpool Lane Joint Powers Authority



I-680 Sunol SMART Carpool Lane Joint Powers Authority



4