















Transit User Issues

- Connectivity between different transit operators and fare integration needs to be improved.
- Transit users have concerns about lack of information, safety, costs, service hours, crowding, frequency, and reliability.
- Private shuttles and ridesharing are becoming increasingly important as transit alternatives.



COUNTYWIDE TRANSIT PLAN



9

What We've Learned

- Alameda County has very competitive transit markets.
- Transit ridership has remained fairly stable in the Bay Area, but it should be growing.
- Cost of providing transit is increasing more rapidly than transit service and ridership.
- The Bay Area will need to make substantial changes to meet greenhouse gas reduction targets.
- Connectivity between different transit operators and fare integration needs to be improved.
- Transit users have concerns about lack of information, safety, costs, service hours, crowding, frequency, and reliability.
- Private shuttles and ridesharing are becoming increasingly important.

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10

Future of Alameda County

- Population will grow by 31% and employment by 40% between 2010-2040
- Percentage of population over 62 is increasing
- Decline in driving for younger population
- Aggressive emissions regulations and targets
- Ridesharing services are becoming viable alternatives

40%
EMPLOYMENT

1990 ↓ EMISSIONS

100% **1**









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Transit Opportunities

- Increase transit mode share
- Promote best practices
- Align transit and land use policies
- Focus on rider experience to increase ridership
- Partnerships and Technology





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12

Objectives Driving Vision and Goals

- Increase transit ridership and share of market by meeting "customer" needs
- Create reliable and user-focused service for a positive customer experience
- Provide the right type of service for the right market
- Provide a financially sustainable transit system
- Create partnerships
- Integrate land use decision-making with transit investments
- Support economic growth and environmental benefits

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13

ACTAC Comments on Draft Vision and Goals

- Recommended Additions to Goals:
 - Customer Experience
 - Keep pace with technology
- Comments focused on performance measures

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1 /



