Mobility Management for Seniors and People with Disabilities

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Naomi Armenta
Alameda County Paratransit Coordinator
Happy Birthday to the Americans with Disabilities Act!

• This year is the 20th anniversary of the Americans with Disabilities Act, one of the country's landmark civil rights measures.

• The ADA mandated equal opportunities for individuals with disabilities in employment, access to public facilities, transportation and telecommunications.

• The gains have been most visible in accessibility, with curb cuts, transportation and access to public facilities. "The ADA has changed the way Americans get around and relate to their communities," says Andy Imparato, the president of the American Association of People with Disabilities.

Source: San Francisco Chronicle, July 24, 2010, Albert R. Hunt
What is Mobility Management?

• Similar to Coordination, but a step beyond
• Consumer-oriented
  ▫ Focus on movement of people, not vehicles
• Invested in land-use, livable communities
  ▫ Instead of segregating -- look at seniors, disabled, low-income, commuters, etc together
• Technology-enabled
  ▫ Dependent on state-of-the-art information technologies (e.g., universal fare systems, real-time arrival information, on-street customer information, unified scheduling and dispatch)
Examples of Mobility Management

- One stop call centers or Mobility Management Centers
  - Information and referral
- Coordination of programs and agencies
- Resources
  - ESPA
  - United We Ride
  - NCST
What are we doing in Alameda County?
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- Mobility Workshop Presentations
  - Ride Connection (Portland)
  - Ride On (San Luis Obispo)
  - David Cyra, United We Ride Mobility Ambassador

- November 2009 Coordination Summit
- Paratransit Advisory and Planning Committee (PAPCO) and Technical Advisory Committee (TAC)
  learning through presentations and materials
- Regional Mobility Management Group
- Coordination and Mobility Management Planning
Thank you!

• For more information about Mobility Management, PAPCO, or TAC please contact:

  Naomi Armenta  
  Alameda County Transportation Commission  
  (510) 267-6118  
  narmenta@actia2022.com