



# State of the System

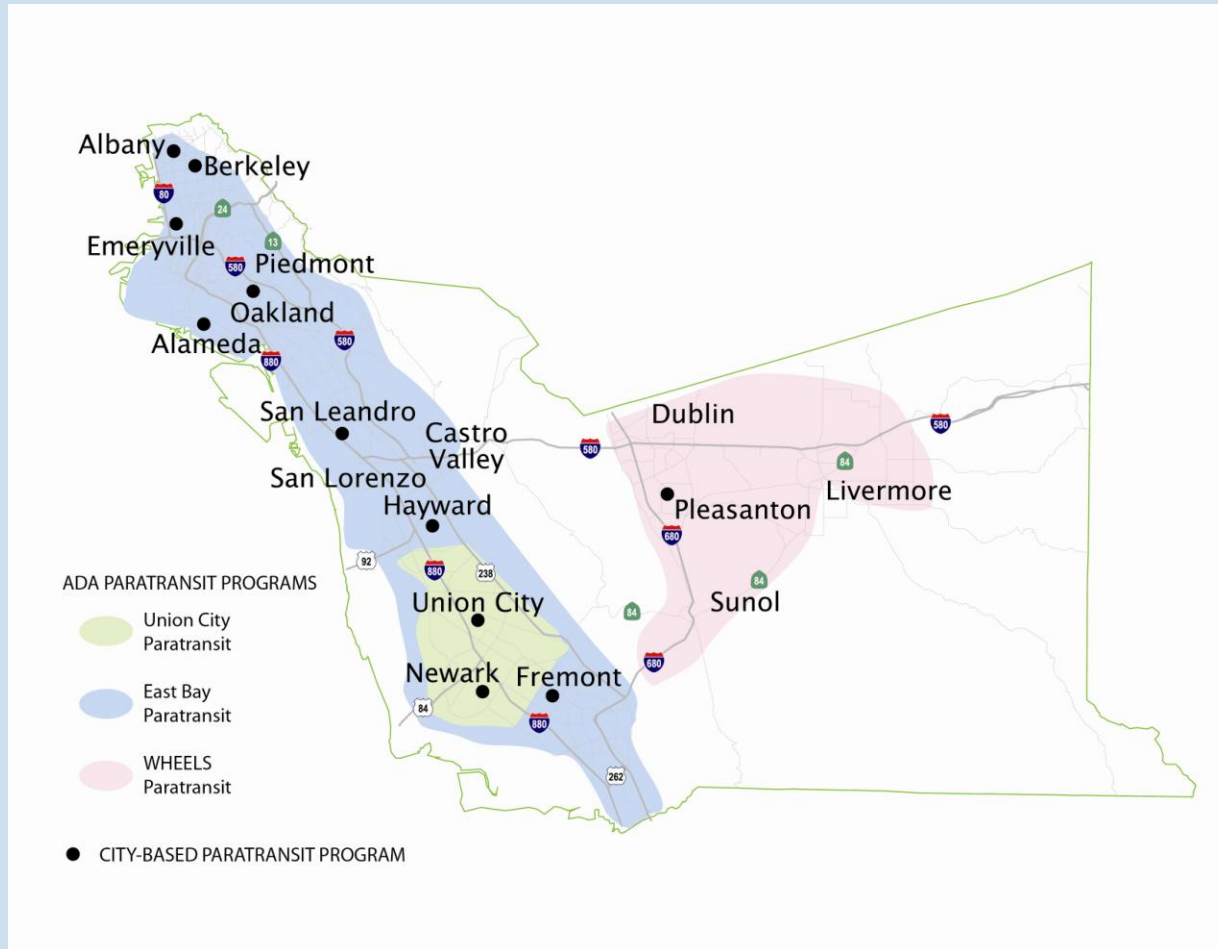
**Bonnie Nelson**  
October 7, 2013



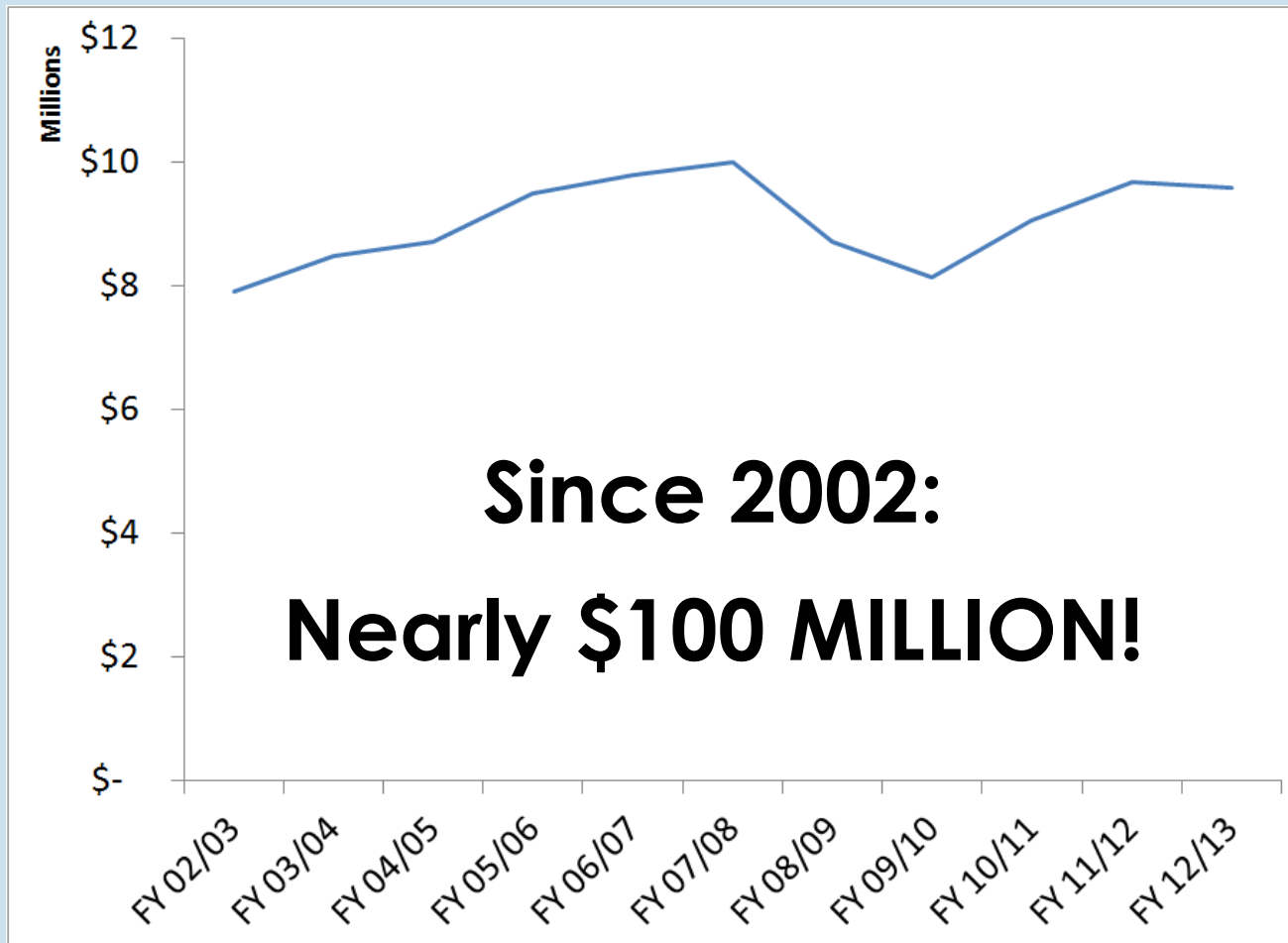
# Measure B Specialized Transportation for Seniors and People with Disabilities

- 10 years of funding trips in Alameda County
- 10.45% of Measure B net revenues for Paratransit = \$9-10 Million per year
- Largest sales tax supported paratransit program in the Bay Area
- Funds 25% of all Alameda County trips for seniors & people with disabilities

# Current Programs



# 10 Years of Tax Revenue



# 10 Years of Trips

*FY 02/03*

**930,000**

# 10 Years of Trips

*FY 03/04*      **1,850,000**

# 10 Years of Trips

*FY 04/05*      **2,760,000**

# 10 Years of Trips

*FY 05/06*      **3,620,000**



# 10 Years of Trips

*FY 06/07*     **4,490,000**

# 10 Years of Trips

*FY 07/08*      **5,380,000**

# 10 Years of Trips

*FY 08/09*      **6,310,000**

# 10 Years of Trips

*FY 09/10*      **7,220,000**

# 10 Years of Trips

*FY 10/11*      **8,160,000**

# 10 Years of Trips

*FY 11/12*      **9,110,000!**

# 10 years of Workshops



## Alameda County Paratransit Vision for the Future Monday, July 26, 2004 1:30 – 5:00

County of Alameda Conference Center, 4<sup>th</sup> Floor  
125-12<sup>th</sup> Street, Oakland, CA 94607, (510)272-6467

- |  |                                   |
|--|-----------------------------------|
| 1. <b>Welcome</b>  | Tess Lengyel/ACTIA                |
| 2. <b>Paratransit in Alameda County</b><br><i>Where are we now and where are we headed?</i>  | Bonnie Nelson/<br>Nelson Nygaard  |
| 3. <b>A Look into the Future</b><br><i>Responding to changing demographics</i>   | Richard Weiner/<br>Nelson Nygaard |
| 4. <b>Panel Discussion: Gaining a Broader Perspective</b> <ul style="list-style-type: none"> <li>o <i>The Role of Taxi's in Paratransit</i>, Kate Toran, MUNI</li> <li>o <i>Providing ADA Service in Cooperation with City Programs</i>,<br/>Beth McCormick, Orange County Transportation Authority</li> </ul> |                                   |
| 5. <b>Small Group Breakout Sessions</b> <ul style="list-style-type: none"> <li>o <i>How should paratransit in Alameda County look in 10 years?</i></li> <li>o <i>What are the first steps towards getting there?</i></li> </ul>  | Group                             |
| 6. <b>Report Back</b>  | Group                             |
| 7. <b>Wrap Up and Next Steps</b>   | Bonnie Nelson/<br>Nelson Nygaard  |



## Maximizing Mobility in Alameda County

Monday, July 25, 2005, 1 pm – 5 pm  
County of Alameda Conference Center, 4<sup>th</sup> Floor  
125-12<sup>th</sup> Street, Oakland, CA 94607, (510)272-6467

### Goals

- Enhance paratransit in Alameda County through knowledge of other systems
- Measure progress on direction from 2004 workshop
- Revise/revisit key gap priorities for 2005-2006

### Agenda

1. **Welcome** Tess Lengyel, ACTIA
2. **Closing the Gaps – A Progress Report**  
Bonnie Nelson, Nelson/Nygaard
3. **King County Orientation**  
Richard Weiner, Nelson/Nygaard
4. **King County Presentation**  
Robert Sahm, Supervisor Accessible Services  
Nancy Poultney, Transportation Planner  
Sharon Bichler, King County Paratransit Consumer
5. **BREAK** (approximately 3:00 pm)
6. **Applying King County Model to Alameda County**,  
Bonnie Nelson and Richard Weiner
7. **Future Gap Priorities for Alameda County**,  
Tess Lengyel, Bonnie Nelson
8. **Wrap up and Adjournment**, Tess Lengyel

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Supervisor, District 3

Janet Lockhart  
Mayor, City of Dublin

Gail Steele  
Supervisor, District 2

Shelia Young  
Mayor, City of San Leandro

Christine Monsen  
Executive Director

# 10 years of Workshops



Third Annual Paratransit Workshop

**Way to Go:**  
Broadening Mobility  
Options for the Future

Monday, July 31, 2006 ■ 1:00 pm-5:00 pm  
MTC Auditorium ■ 101 Eighth Street ■ Oakland, CA



Fourth Annual Senior and Disabled Mobility Workshop  
**Routes to Healthy Living**

Monday, July 30, 2007 ■ 1:00 pm-5:00 pm  
MTC Auditorium ■ 101 Eighth Street ■ Oakland, CA



# 10 years of Workshops

**ACTIA**  
ALAMEDA COUNTY TRANSPORTATION IMPROVEMENT AUTHORITY

The Alameda County Transportation Improvement Authority's


## Fifth Annual Mobility Workshop

**New Frontiers:  
Expanding Mobility Options**

**Monday  
July 28, 2008**

11:00 am-3:30 pm

MTC Auditorium  
101 Eighth Street  
Oakland, CA




PARATRANSIT ADVISORY AND  
PLANNING COMMITTEE

**ACTIA**  
ALAMEDA COUNTY TRANSPORTATION IMPROVEMENT AUTHORITY

PARATRANSIT ADVISORY AND PLANNING COMMITTEE (PAPCO)



## Breaking Down Barriers: Transportation for Tomorrow

6th Annual Senior and Disabled Mobility Workshop



**Monday, July 27, 2009**  
11:00 AM –3:30 PM

**MTC Auditorium  
101 Eighth Street  
Oakland, CA 94607**



# 10 years of Workshops

## Planning for Progress

**FRIDAY, JULY 30, 2010**  
**PROGRAM**  
 MTC Auditorium, 101 Eighth Street, Oakland, CA  
 (Across from the Lake Merritt BART Station)

**10:00am – 10:30am**  
**Registration & Resource Fair**

**10:30am – 10:50am**  
**Welcome**  
 Christine Monsen,  
 ACTIA Executive Director  
 Sylvia Stadmir,  
 PAPCO Chair

**10:50am – 12:00pm**  
**"State of the System" Presentation**  
 Bonnie Nelson,  
 Nelson\Nygaard Consulting Associates  
 Tess Lengyel,  
 ACTIA Programs and Public Affairs Manager  
 Kenneth Kirkey,  
 Planning Director, Association of Bay Area Governments

This morning panel will set the stage for the day by discussing transportation funding issues and impacts, regional planning initiatives including the Sustainable Communities Strategy, and prospects for improving mobility through planning and coordination. Given the severe resource shortages affecting many transportation and social service providers, now is the perfect time to look for efficiencies, new partnerships, and linkages between agency efforts, and to invest in planning for a future of improved mobility.

**12:00pm – 1:00pm**  
**Lunch and Resource Fair**


A lunchtime resource fair will provide the opportunity for attendees to learn about key services and service providers that support mobility for seniors and people with disabilities and provide resources to help consumers access the full range of mobility options available to them.

*continued over...*

**7TH ANNUAL SENIOR & DISABLED mobility WORKSHOP**

This workshop is co-sponsored by ACTIA and Alameda County's Paratransit Advisory and Planning Committee (PAPCO).

**Alameda County's half-cent transportation sales tax at work.**



8TH ANNUAL SENIOR & DISABLED MOBILITY WORKSHOP

**PROGRAM**

**Moving into a New Era, Building on a Decade of Experience**

**TUESDAY JULY 12, 2011**  
 10:00 AM-4:00 PM  
 Ed Roberts Campus

**9:30 AM – 10:00 AM**  
**Registration and Resource Fair**

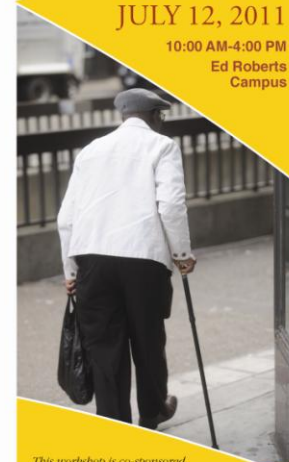
**10:00 AM – 10:10 AM**  
**Welcome and Preliminaries**  
 Tess Lengyel,  
 Alameda CTC Deputy Director of Policy,  
 Public Affairs and Legislation  
 Sylvia Stadmir,  
 PAPCO Chair

**10:10 AM – 10:40 AM**  
**"State of the System" Presentation**  
 Bonnie Nelson, Nelson\Nygaard  
 Bonnie will set the stage for the day by discussing the evolution of the Measure B Special Transportation Program for Seniors and People with Disabilities, and key funding issues, planning initiatives, and coordination strategies that have the potential to impact service delivery in Alameda County and beyond.

**10:40 AM – 11:20 AM**  
**Federal Funding Context**  
 Leslie Rogers,  
 Federal Transit Administration Regional Administrator  
 FTA Regional Administrator Leslie Rogers will provide an update on reauthorization of the federal transportation funding bill and present an overview of the federal funding context for local efforts to improve mobility. *(continued...)*

*This workshop is co-sponsored by the Alameda County Transportation Commission (Alameda CTC) and Alameda County's Paratransit Advisory and Planning Committee (PAPCO).*

**Alameda County's half-cent transportation sales tax at work.**



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# 10 years of Workshops

## 9th ANNUAL MOBILITY WORKSHOP | JULY 2012

### Paratransit at a Crossroads: Program

Looking into the  
Future of Paratransit  
in Alameda County

#### Morning Program

##### Registration & Resource Fair 9:30 – 10:00 a.m.

*This workshop is co-sponsored by the Alameda County Transportation Commission (Alameda CTC) and Alameda County's Paratransit Advisory and Planning Committee (PAPCO).*

##### Welcome

**10:00 – 10:30 a.m.**

**Mayor Mark Green, Chair, Alameda CTC**

**Sylvia Stadnir, PAPCO Chair**

**Bonnie Nelson, Nelson\Nygaard Consulting Associates**

##### Transit Sustainability Project Final Recommendations 10:30 – 11:00 a.m.

**Christina Verdin**  
Metropolitan Transportation Commission

In 2010, the Metropolitan Transportation Commission (MTC) initiated the Transit Sustainability Project (TSP) to address a funding shortfall facing our regional transit system now and in the future. The project included analysis and recommendations for delivery of ADA paratransit services in the region. Ms. Verdin will present final recommendations approved in May 2012, and explain what they mean for paratransit in the region in coming years.

ALAMEDA COUNTY TRANSPORTATION COMMISSION

##### "Hot Topics" in Accessible Transportation 11:00 – 11:30 a.m.

**Richard Weiner**  
Nelson\Nygaard Consulting Associates

Hot topics nationally for senior and disabled mobility programs include the role of taxis in provision of services, the dialysis "crisis," and the prevalence of larger wheelchairs. Mr. Weiner will discuss recent trends that are changing the nature of demand for paratransit and accessible fixed-route services, and innovative ways that agencies are addressing these varied mobility needs while containing cost increases.

##### Premium Paratransit Services 11:30 – 12:30 p.m.

**Karen Hoesch**  
Executive Director of ACCESS Transportation Systems, Pittsburgh, Pennsylvania

The session will feature Karen Hoesch, executive director of ACCESS Transportation Systems. Participants will learn about the success that ACCESS has had offering premium paratransit services to complement ADA-mandated service. She will describe innovations such as flexible options, higher levels of amenity and more personal attention for consumers and discuss factors that have led to success.

## 10th Annual Mobility Workshop July 1, 2013

### Building Healthy, Mobile, Independent Communities Workshop Program

#### Morning Program

##### Registration & Resource Fair 9:30 – 10:00 a.m.

##### Welcome & State of the System 10:00 – 10:30 a.m.

**Matt Todd, Alameda CTC**  
**Sylvia Stadnir, PAPCO Chair**  
**Bonnie Nelson, Nelson\Nygaard Consulting Associates**

##### How Can Technology Improve Mobility for Seniors and People with Disabilities? 10:30 – 11:30 a.m.

**Paul Supawanich and Bonnie Nelson,**  
Nelson\Nygaard Consulting Associates

Peer-2-peer and dynamic ridesharing and autonomous vehicles: what do these even mean? Find how they are shaping the future of accessible transportation. Paul Supawanich and Bonnie Nelson will give an exciting introduction to the use of technology to improve mobility for seniors and people with disabilities.

##### Integrating Universal and Sustainable Design: The Ed Roberts Campus 11:30 a.m. – 12:00 p.m.

**Gregg Novicoff, Leddy Maytum Stacy Architects**

Gregg Novicoff, of Leddy Maytum Stacy Architects, the architecture firm that designed the Ed Roberts Campus, will speak about

how the firm combined sustainability and Universal Design to create a space that is inviting and accessible for all users. Mr. Novicoff will also highlight features that can then be explored during the lunchtime self-guided tour.



#### Lunch Period

**12:00 – 1:15 p.m.**

##### Lunchtime Activities:

**Self-Guided Universal Design Tour of Ed Roberts Campus** – Using the guide and map provided, explore the award winning Center, its accessible features, and its connection to the BART station.

**Resource Fair** – Features new participants representing accessible technology and the use of new devices.

**Bingo** – This year's bingo game includes items from the Resource Fair and the Self-Guided Tour.



# Trends

- Transit systems have become more accessible but struggle between competitiveness with the car and services that appeal to less mobile riders
- Technology has changed
- Shift of focus from ADA to “suite of services”
  - *No longer “one size fits all”*
  - *Emphasis on mobility at all stages of life and ability – seniors as well as persons with disabilities*



# But some things haven't changed...

- Still have challenges ahead
- Didn't pass B3
- An improving economy provides a boost, but is not a substitute for a new measure
- Population continues to age and the demand for mobility continues to increase
- Where will we be 10 years from now?