

MEASURE B PROGRAM COMPLIANCE REPORT

Signature Cover Sheet Fiscal Year 2012-13

Agency Name: City of Oakland	Revision Number: 1			
Choose the type(s) of report you are submitt	ting (check all that apply; Tables 1-3 are required)			
Annual Program Compliance Report – Bicycle and Pedestrian Safety Funds				
Annual Program Compliance Report – Loc	al Streets and Roads Funds			
Annual Program Compliance Report – Ma	ss Transit Funds			
Annual Program Compliance Report – Par	atransit Funds			
Tables 1- 3: Program Summary of Revenue	es, Expenditures, and Reserves (Excel workbook)			
List any additional attachments in the electro	onic report submittal (check all that apply).			
Attachment A: Bicycle and Pedestrian Atta	achments			
Attachment B: Local Streets and Roads At	tachments			
Attachment C: Mass Transit Attachments				
Attachment D: Paratransit Attachments				
Other Attachments (clearly label additions	al attachments as needed)			
Certification of True and Accurate Reporting By signing below, the agency manager and finance mainformation reported are true and complete to the befigures matches exactly to the Measure B revenues a report and Tables 1-3.	st of their knowledge, and the audited dollar			
v/ 11</th <th>o lexlei</th>	o lexlei			
Signature Signature	Date			
Michael Neary, P.E.				
Assistant Director, Public Works Agency				
x mmay	2/24/14			
Signature	Date			
Nila Wong Figal Sorvices Manager, Rublic Works				
Fiscal Services Manager, Public Works Agency				
	,			
Alameda County Transportation Commission				
End- of-the Year Program Compliance Report FY 12-13				



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BICYCLE AND PEDESTRIAN PROGRAM

Compliance Report Summary Fiscal Year 2012-13

1.	Did your agency receive Measure B Bicycle 2012 through June 30, 2013?	e and Pedestrian Funds in the reporting period of July 1,
	Yes (Complete the Bicycle/Pedestrian s No (Do not complete the Bicycle/Pedes	
2.	Complete the below contact information.	
	CONTACT INFORMATION	
	Bicycle/Pedestrian Program Agency: Contact Name: Title:	Public Works Agency Bruce Williams Funding Program Manager
	Phone Number:	(510)238-7229
	E-mail Address:	bwilliams@oaklandnet.com
3.	(Check the boxes below to indicate complete) Table 1: Measure B Real The values entered into statements and complete have questions before your audited financial reject your submission	evenues and Expenditures o Table 1 must match your agency's audited financial iance reports. Please contact Alameda CTC staff if you submitting your report. All dollar figures must match statements and compliance report or Alameda CTC may
		Expenditures and Accomplishments tual expenditures and activities incurred for FY 2012-2013
	This table describes yo	Planned Projects and Reserve Funds our agency's plan to expend any remaining Measure B year time table of the funding agreement through FY 13-



4. If your agency's ending MB Pass-through balance was greater than zero, why do you have this reserve? For instance, if you are saving a funding amount, what amount are you saving and what types of projects/programs will those dollars fund? Refer to Reserve Fund Guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds as required by the Master Programs Funding Agreement.

Oakland has a pass through balance of \$3.3 million dollars, essentially the same as it started the FY. This reserve is dedicated to several capital projects, including sidewalk repairs, pedestrian crossing signals, stairs and paths improvements, and bikeways. These funds will be spent down within the next few years according to schedule, and several are in contract now.

5. If applicable, why were the reported expenditures in FY 12-13 more than the amount of Measure B funds the agency received in FY 12-13? How did you use Measure B funds from a previous fiscal year(s)?

N/A

6. Describe reserve funds. If your agency has reserve Measure B funds identified, describe your process to allocate these funds and describe in detail your plan and time frame for using those funds. In addition, if you plan to use reserves, will this require additional agency approvals, and if so, what is your approval process? **Refer to Reserve Fund Guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds.**

Oakland budgets on a bi-annual basis, based on Measure B projections at the time. Reserve funds may be funds received in excess of budget projections, or remaining funds from closed projects. Reserve funds are available for unanticipated project costs and grant matching. Council approves the appropriation of any Measure B funds used to match grants at the time of grant submission or grant approval, depending on the requirements of the grant. In addition, third party contracts greater than \$50,000 also require approval by Council.



7. Alameda CTC uses the data from Table 2 to monitor compliance with the Master Programs Funding Agreement requirement (Section 5.1.d): "All projects and programs that use Measure B Bicycle and Pedestrian Safety pass-through funds must receive governing board approval prior to the jurisdiction expending the pass-through funding on the project/program."

If your agency expended funds on any projects not approved by your governing board in advance (as indicated in Column R of Table 2: Governing Board Approval), list them below and explain why your agency expended funds without agency approval.

All projects were in conformity with either the Bicycle Master Plan or Pedestrian Master Plan.			

8. Describe the governing board approval for future planned projects and/or programs. List the document type, time period, and resolution approval date. Examples include a bicycle and/or pedestrian plan, capital improvement plan, prioritized project list, etc.

Document Type	Time Period	Resolution Date
Oakland Policy Budget and CIP	FY 13/14-FY 15/16	June 27, 2013
Oakland Bicycle Master Plan	FY 2012-2022	December 4, 2012
Oakland Pedestrian Master Plan	FY 2002-2022	November 12, 2002

9. Verify Complete Streets Policy Adoption. Per Section 6 of the Master Programs Fund Agreement, Alameda CTC requires local jurisdictions to have developed and adopted a Complete Streets policy by June 30, 2013.

Governing Board Approval Date	
Feb 5, 2013	Attach Governing Board Resolution Verifying
	Complete Streets Policy Adoption.

9a. Describe how your agency is implementing the Complete Streets Policy.

The City is working to ensure that all projects are reviewed for conformance with the Complete Streets policy. The Transportation Planning and Funding Division has a Complete Streets Program Manager with responsibility to review all major projects. Further the Division is providing in-house staff training, as well as encouraging participation in sessions organized by ACTC, MTC, and others, in order to ensure that Complete Streets principles are incorporated at the earliest phase of project development.



programs funded by Measure B in an agency or Alam Yes	eda CTC newsletter?		**************************************
If yes, INCLUDE a copy of the article(s) as Attachment Attachments and list the publication(s) and date(s) be	•	rian Program	
Publication Date Published Copy Attach		ned?	
I Bike Oakand	Winter, 2012	Υ	
. Did your agency include a description of the Bicycle/I Measure B on its website?	Pedestrian projects a	nd programs fu	ınded by
Yes No. If no, explain in Question	#14 - Additional Infor	mation.	
If yes, include a printout of the website as Attachment updated and accurate project information. Website Address			Printou Attache d? (Y/N
http://www2.oaklandnet.com/Government/o/PWA/am/index.htm	o/EC/s/BicycleandPe	destrianProgr	Υ
Did your agency use signage that indicates use of Me projects and programs?	#14 - Additional Infor	mation.	
Signage Description	Photos attached?		
Sign installed at Lakeshore/Lake Park Complete Streets project	Y		



13a.Describe your agency's effectiveness at meeting your planned FY 12-13 expenditures reported in the last compliance report and reasons for any variations. Agencies are expected to expend their planned expenditures from their individual projects and/or and reserve funds. Did you expend the planned? Did you expend more than anticipated?

Oakland comple categories.	eted expenditures as planned in FY 12/13 in both the "planned" and "capital"
	lid not expend the planned amount, please provide a detailed justification on why
N/a	
	xpended more than the planned amount for a particular project/reserve category any adjustments to the reserves to finance the surplus amount.
	to spend more than the anticipated amount on bikeways implementation in the . We advanced these funds from future years in the same category.



L4.	Provide additional information, if necessary, to further explain Measure B expenditures for the Bicycle and Pedestrian Program.	County Iro



LOCAL STREETS AND ROADS (LSR) PROGRAM

Compliance Report Summary Fiscal Year 2012-13

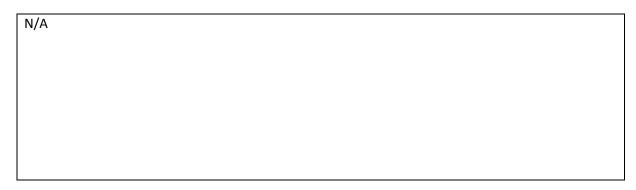
1.	Did your agency receive Measure B Local Streets and Roads Funds in the reporting period of July 1, 2012 through June 30, 2013?		
	Yes (Complete the LSR section.) No (Do not complete the LSR section of	and continue on.)	
2.	Complete the below contact informat	ion.	
	CONTACT INFORMATION		
	LSR Program Agency: Contact Name: Title:	Public Works Agency Bruce Williams Funding Program Manager	
	Phone Number:	(510) 238-7229	
	E-mail Address:	bwilliams@oaklandnet.com	
3.	The values entered financial statements staff if you have quest	Revenues and Expenditures into Table 1 must match your agency's audited and compliance report. Please contact Alameda CTC tions before submitting your report. All dollar figures must nancial statements and compliance report or Alameda CTC	
		of Expenditures and Accomplishments actual expenditures and activities incurred for FY B).	
	This table describes	of Planned Projects and Reserve Funds your agency's plan to expend any remaining Measure our-year time table of the funding agreement through 17.	



4. If your agency's ending MB Pass-through balance was greater than zero, why do you have this reserve? For instance, if you are saving a funding amount, what amount are you saving and what types of projects/programs will those dollars fund? Refer to Reserve Fund Guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds as required by the Master Programs Funding Agreement.

Our ending balance was approximately \$8.5 million dollars, or about one year's Measure B income. Of that, the majority (\$5.7 million) is pre-committed to multi-year capital projects, including paving, bridge seismic rehabilitation, traffic signals, as well as providing local match to HSIP and Safe Routes to Schools projects.

5. If applicable, why were the reported expenditures in FY 12-13 more than the amount of Measure B funds the agency received in FY 12-13? How did you use Measure B funds from a previous fiscal year(s)?



6. Describe reserve funds. If your agency has reserve Measure B funds identified, describe your process to allocate these funds and describe in detail your plan and time frame for using those funds. In addition, if you plan to use reserves, will this require additional agency approvals, and if so, what is your approval process? Refer to Reserve Fund guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds.

Oakland budgets on a bi-annual basis, based on Measure B projections at the time. Reserve funds may be funds received in excess of budget projections, or remaining funds from closed projects. Reserve funds are available for unanticipated project costs and grant matching. Council approves the appropriation of any Measure B funds used to match grants at the time of grant submission or grant approval, depending on the requirements of the grant. In addition, third party contracts greater than \$50,000 also require approval by Council.



7. Alameda CTC uses the data from Table 2 to monitor compliance with the Master Programs Funding Agreement requirement (Section 5.d.): "All projects and programs that use Measure B Local Streets and Roads pass-through funds must receive governing board approval prior to the jurisdiction expending the pass-through funding on the project/program."

If your agency expended funds on any projects not approved by your governing board in advance (as indicated in Column R of Table 2: Governing Board Approval), list them below and explain why your agency expended funds without agency approval.

Measure B local streets and roads funds are appropriated through the bi-annual budget process, adopted by Council, to fund local streets and roads capital and operating expenses. Any project with a contract of over \$50,000, and most grant fund projects of any size also require Council approval individually. The City of Oakland does not expend any Measure B funds on project not approved by our governing board.

8. Describe the governing board approval for future planned projects and/or programs. List the document type, time period, and resolution approval date. Examples include a bicycle and/or pedestrian plan, capital improvement plan, prioritized project list, etc.

Document Type	Time Period	Resolution Date
Oakland Policy Budget and CIP	FY 13/14-14/15	6/27/2013
Oakland Bicycle Master Plan	2012-2022	12/4/2012
Oakland Pedestrian Master Plan	2002-2022	11/12/2002

9. Verify Complete Streets Policy Adoption. Per Section 6 of the Master Programs Fund Agreement, Alameda CTC requires local jurisdictions to have developed and adopted a Complete Streets policy by June 30, 2013.

Governing Board Approval Date	
2/5/2013	Attach Governing Board Resolution Verifying Complete Streets Policy Adoption.

9a. Describe how your agency is implementing the Complete Streets Policy.

The City is working to ensure that all projects are reviewed for conformance with the Complete Streets policy. The Transportation Planning and Funding Division has a Complete Streets Program Manager with responsibility to review all major projects. Further the Division is providing in-house staff training, as well as encouraging participation in sessions organized by ACTC, MTC, and others, in order to ensure that Complete Streets principles are incorporated at the earliest phase of project development.



10. Complete the table below to describe your jurisdiction's road miles and conditions.

Jurisdiction's Information			
Current Population This figure should reflect the population as of January 1, 2013. Refer to the California Department of Finance's Population Estimates: http://www.dof.ca.gov/research/demographic/reports/estimates/e-1/documents/RankCities 2013.xls	399,326		
Certified number of road-miles This figure must be consistent with the number of miles reported to state and federal agencies.	1963		
Average Pavement Condition Index (PCI) for agency's local streets and roads This figure must be consistent with the information available in Metropolitan Transportation Commission's 2011 Pavement Condition Index Summary. http://www.mtc.ca.gov/news/press releases/pavement/PCI 11.pdf	56		

⊠ Yes		Question #15 - Additional Info	rmation.
•	a copy of the article(s) as <u>Atta</u> nd list the publication(s) and	achment B: Local Streets and R date(s) below.	oads Program
Publication		Date Published	Copy Attached?
			(Y/N)



12.	Did your agency include a description of the Local Street programs funded by Measure B on its website?	ets and Roads projec	ts and	County Co
	Yes No. If no, explain in Question #1	5 - Additional Inform	ation.	
	If yes, include a printout of the website in <u>Attachment B</u> updated and accurate project information.	and provide the URL	below that	contains
	Website Address			Printout Attached?
	http://www2.oaklandnet.com/Government/o/PWA/	o/EC/s/MeasureB/O	AK022502	Υ
13.	Did your agency use signage that indicates use of Meas projects and programs?	ure B funds for its Lo	ocal Streets	and Roads
	Yes No. If no, explain in Question #1	5 - Additional Inform	ation.	
	If yes, include photos of the signage in <u>Attachment B</u> and	d describe the signag	e below.	
	Signage Description	Photos attached? (Y/N)		
	Bridge Construction Project Sign	Υ		



14a.Describe your agency's effectiveness at meeting your planned FY 12-13 expenditures reported in the last compliance report and reasons for any variations. Agencies are expected to expend their planned expenditures from their individual projects and/or and reserve funds. Did you expend the planned funds? Did you expend more than anticipated?

The City did not expend all of our funds as planned. We underspent in the "planned" category by approximately \$1.4 million, and in the capital fund by \$1.5 million less than anticipated.

14b.If your agency <u>did not expend the planned amount</u>, please provide a detailed justification on why dollars were not spent, reference specific projects.

In the planned category, the underspending is partially due to a mix of normal yearly variation in expenses, along with some inappropriate budgeting in the format requested by ACTC. For instance, our agency spent less than budgeted on emergency road repair due to a very dry winter with a consequent lack of needed roadway repairs. Similarly, we did not expend our full budget on hazard elimination due to lack of staff availability that was not anticipated. To correct these errors and anticipate fluctuations, we have sought to more correctly place some of these expenses in the Capital and Operating Reserves.

In the capital category, we were not correct in presenting the timing of bridge seismic projects and paving projects, many of which are currently in construction and will expend significant funds this year.

14c.If your agency expended <u>more than planned amount</u> for a particular project/reserve category, please describe any adjustments to the reserves to finance the surplus amount.

funded with funds in the same category of signal/ITS work.	



15.	Provide additional information, if necessary, to further explain Measure B expenditures for the Local Streets and Roads Program.	County in



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PARATRANSIT PROGRAM

Compliance Report Summary Fiscal Year 2012-13

1.	Did your agency receive Measure B Parat July 1, 2012 through June 30, 2013?	transit Funds in the reporting period of
	Yes (Complete this Paratransit section No (Do not complete the Paratransit s	
2.	Complete the below contact information	ı .
	CONTACT INFORMATION	
	Paratransit Program Agency: Contact Name: Title:	City of Oakland Hakeim McGee Senior Services Supervisor
	Phone Number:	(510) 238-2311
	E-mail Address:	hmcgee@oaklandnet.com
3.	The values entered in statements and comp questions before sub-	
		Expenditures and Accomplishments ctual expenditures and activities incurred for FY 2012-2013
	This table describes y	Planned Projects and Reserve Funds our agency's plan to expend any remaining Measure B -year time table of the funding agreement through FY 13-



1. If your agency's ending MB Pass-through balance was greater than zero, why do you have this reserve? For instance, if you are saving a funding amount, what amount are you saving and what types of projects/programs will those dollars fund? Refer to Reserve Fund Guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds as required by the Master Programs Funding Agreement.

_	1B Pass-through balance was grea eets & Roads funds transfer from	•	•	
	r-end MB reserve to be applied to		·	
B funds the ag	why were the reported expenditurency received in FY 12-13? How o			
• •				
B funds the ag				
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B funds the ag				

6. Describe reserve funds. If your agency has reserve Measure B funds identified, describe your process to allocate these funds and describe in detail your plan and time frame for using those funds. In addition, if you plan to use reserves, will this require additional agency approvals, and if so, what is your approval process? Refer to Reserve Fund Guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds.

Our reserve funds have been designated as an Operations Fund Reserve to address any potential operational issues, such as fluctuations in revenues and to help maintain transportation operations.

Since the total amount retained does not exceed 50 percent of the FY 12/13 MB revenues received, the fund will be considered as a revolving fund that is not subject to an expenditure timeframe.

The reserve funds will not require additional agency approval as past and current City Council approval allows for the acceptance and application of MB revenues that exceed expectations.

5.



7. List the amount of the Total Operating Expenses allocated to the following.

Category	Expense Amount Indicate zero if none.
Management (oversight, planning, budgeting, etc.)	\$282,368
Customer Service and Outreach Activities	\$136,063
Trip Provision (direct or contracted taxis, vans, shuttles, etc.)	\$821,799
TOTAL Operating Expenses:	\$1,240,230

8a. Complete the table below with available service quality data for reservations and trips. If no data is available, skip this question and complete 8b and 8c.

Cancelled Trip Reservations (percent)	Passenger No-shows (percent)	On-time Pickups (percent)	Late Pickups (percent)	Missed Trips, Provider No- shows* (percent)	Average Ride Time (minutes)
() · ·	(1-2-2-3)	84	16	()	20

^{*}Includes very late pickups

8b. Describe your complaint and commendation process. Describe the process from beginning to end, including instructions you provide to customers for filing complaints or commendations, your document procedures, and your follow up.

Registrants are provided a riders guide that instructs the following:

- Record the date, company, driver's name and vehicle #.
- Contact the taxi/van company management directly and/or report the information to OPED.
- OPED will document the information whether it is a complaint or commendation, then communicate with the company and place a follow up status call to the client.
- If a complaint is serious in nature with a taxi company, the matter is forwarded to the City Administrator's Taxi Detail Office for action and/or permanent filing.
- Serious complaints with van services are handled internally at the direction of Executive Management.

Appropriate sanctions or acknowledgements result on a case by case basis



8c. Describe any common or recurring complaints your program has received and the program changes as a result.

Historically, we have not experienced a great influx of complaints as we have an 85% satisfaction rate. However, majority of the issues that are reported, are communicated in responses to our annual program survey. Below are some recurring issues for the taxi and van services respectively:

Taxi:

- Some drivers are rude and not always happy to serve taxi scrip clients. They want cash.
- Make more taxi scrip available.

Van:

- Sunday service is desired.
- Make more van vouchers available.

In relation to more taxi scrip and van vouchers being available, of course that is tied to financial resources. We make every attempt to monitor revenues to look for opportunities to expand services, as well as attempts to identify other funding sources.

In order to address the various taxi driver sensitivity issues, we are encouraging riders to report any incidents immediately so they can be addressed sooner than later. Oakland's Taxi Detail handles any serious complaints that can result in various penalties should their investigations determine such actions are warranted.

Sunday van service is another area of importance. Staff consistently keeps this issue at the forefront in order to hopefully address this in the future; however, there are numerous factors that impact the ability to immediately resolve that pertain to budget limitations, staffing, demand, etc.



9. Does your agency have service quality data available about ridership? If so, enter the data in the applicable boxes below.

Number of Registered Riders	Number of Riders Added to Program in FY 12-13	Number of Riders on Wait List	Number of Accidents and Incidents*
1,236	258	0	0

^{*}Report incidents resulting in any of the following: a fatality other than a suicide, injuries requiring immediate medical attention away from the scene for two or more persons, property damage equal to or exceeding \$7,500, an evacuation due to life safety reasons, or a collision at a grade crossing.

	ey publish an article(s) that highlight in agency or Alameda CTC newslet No. If no, explain in Quest	ter?	, ,
	a copy of the article(s) in <u>Attachme</u> and date(s) below.	nt D: Paratransit Program	Attachments and list the
Publication		Date Published	Copy Attached?
Alameda CTC	Newsletter	June 2013	Υ
1. Did your agend Measure B on i	cy include a description of the Para	atransit projects and prog	rams funded by
	No. If no, explain in Quest	tion #14 - Additional Infori	nation.
	a printout of the website in Attachr ccurate project information.	ment D and provide the UI	RL below that contains
Website Addr	ress		Printout Attached? (Y/N)
http://www	2.oaklandnet.com/Governmen	t/o/DHS/s/SAD/OAK02	22071 Y



. Did your age projects and		e of Measure B funds for its Paratransit	Com
∑ Yes	· · <u>—</u>	estion #14 - Additional Information.	
If yes, includ	e photos of the signage in Attachm	nent D and describe the signage below.	
Signage De	scription	Photos attached? (Y/N)	
Vehicle sign	nage	Υ	
Customer s	ervice reception area	Υ	
the planned	funds? Did you expend more than		
from Publi target to s reserve wo	c Works, the program planned ϵ upport program operations. Wit	financial support from Streets & Roa expenditures were effectively predict thout the financial support, our endic 158K plus as previous reserves and r stilized.	ed and on ng MB
	cy <u>did not expend the planned am</u> not spent, reference specific proj	nount, please provide a detailed justific ects.	ation on why
I perceive	this question to be addressed in	13a.	



13c.If your agency expended more than planned amount for a particular project/reserve
category, please describe any adjustments to the reserves to finance the surplus
amount.

/a
ovide additional information, if necessary, to further explain Measure B expenditures for the ratransit Program.

n/a		