



# MEASURE B PROGRAM COMPLIANCE REPORT

## Signature Cover Sheet *Fiscal Year 2013-14*

Agency Name:

Revision Number:

Choose the type(s) of report you are submitting (*check all that apply; Tables 1-3 are required*)

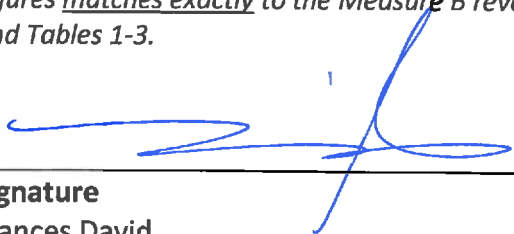
- Annual Program Compliance Report – Bicycle and Pedestrian Safety Funds
- Annual Program Compliance Report – Local Streets and Roads Funds
- Annual Program Compliance Report – Mass Transit Funds
- Annual Program Compliance Report – Paratransit Funds
- Tables 1- 3: Program Summary of Revenues, Expenditures, and Reserves (Excel workbook)

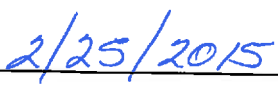
List any additional attachments included in the submittal (*check all that apply*).


- Attachment A: Bicycle and Pedestrian Attachments
- Attachment B: Local Streets and Roads Attachments
- Attachment C: Mass Transit Attachments
- Attachment D: Paratransit Attachments
- Other Attachments (*clearly label additional attachments as needed*)

### Certification of True and Accurate Reporting

By signing below, the agency manager and finance manager, or their designees certify the compliance information reported are true and complete to the best of their knowledge, and the audited dollar figures matches exactly to the Measure B revenues and expenditures reported in the compliance report and Tables 1-3.

X   
 \_\_\_\_\_  
 Signature  
 Frances David  
 City Manager

  
 \_\_\_\_\_  
 Date

X   
 \_\_\_\_\_  
 Signature  
 Tracy Vesely  
 Finance Director

  
 \_\_\_\_\_  
 Date



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# BICYCLE AND PEDESTRIAN PROGRAM

## Compliance Report Summary *Fiscal Year 2013-14*

1. Did your agency receive Measure B Bicycle and Pedestrian Funds in the reporting period of July 1, 2013 through June 30, 2014?

- Yes (Complete the Bicycle/Pedestrian section)
- No (Do not complete the Bicycle/Pedestrian section and continue on)

2. Complete the below contact information.

CONTACT INFORMATION	
Bicycle/Pedestrian Program Agency:	City of Hayward
Contact Name:	Todd Strojny
Title:	Administrative Analyst II
Phone Number:	510-583-4733
E-mail Address:	todd.strojny@hayward-ca.gov

3. Complete the Excel Worksheets Tables 1 to 3 for the Bicycle and Pedestrian Program. (Check the boxes below to indicate completion).

- Table 1: Measure B Revenues and Expenditures**  
The values entered into Table 1 must match your agency’s audited financial statements and compliance reports. **Please contact Alameda CTC staff if you have questions before submitting your report. All dollar figures must match your audited financial statements and compliance report or Alameda CTC may reject your submission.**
- Table 2: Summary of Expenditures and Accomplishments**  
This table describes actual expenditures and activities incurred for FY 2013-2014 (FY 13-14).
- Table 3: Summary of Planned Projects and Reserve Funds**  
This table describes your agency’s plan to expend any remaining Measure B funds within the defined reserve policies of the funding agreement through FY 14-15 thru FY 17-18.

4. If your agency’s ending MB Direct Local Distribution Program fund balance was greater than ZERO, describe why you have this fund balance and identify larger anticipated projects that will use these funds within the next year. Indicate N/A if not applicable.

**Complete Table 3 Summary of Planned Projects and Reserve Funds.**

The residual fund balance from FY 2014 will be applied towards current and future bicycle and pedestrian-related projects (as noted in Table 3).

5. Did your agency expend MORE THAN the amount of Measure B funds received in FY 13-14? If yes, how much more did you expend using prior fund balances? Indicate N/A if not applicable.

Not applicable.

6. **Describe Reserve Funds.** If your agency has Measure B Reserve Funds identified, describe your process to allocate these funds and describe in detail your plan and time frame for using these funds. In addition, if the use of reserves requires additional agency approvals, what is your approval process? **Refer to Reserve Fund Guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds.**

As noted in Table 3, the City of Hayward has consistently utilized almost its entire annual share of pass-through funds (plus additional amounts from the fund balance) each fiscal year to fund a multitude of bicycle and pedestrian projects within the reportable fiscal year. All funds in any fiscal are spent on the construction of current-year projects as well as on the design of projects which are to be constructed in the following fiscal year.

7. Alameda CTC uses the data from Table 2 to monitor compliance with the Master Programs Funding Agreement requirement (Section 5.1.d): "All projects and programs that use Measure B Bicycle and Pedestrian Safety pass-through funds must receive governing board approval prior to the jurisdiction expending the pass-through funding on the project/program."

If your agency expended funds on any projects not approved by your governing board in advance (as indicated in **Column Q of Table 2: Governing Board Approval**), list them below and explain why your agency expended funds without agency approval.

Not applicable.

8. Describe the governing board approval for future planned projects and/or programs. List the document type, time period, and resolution approval date. Examples include a bicycle and/or pedestrian plan, capital improvement plan, prioritized project list, etc.

Document Type	Time Period	Resolution Date
Resolution 14-098	July 1, 2013 to June 30, 2014	June 24, 2013

- 9a. **Verify Bicycle/Pedestrian Master Plan Adoption.** Per Section 7 of the Master Programs Fund Agreement Bicycle/Pedestrian Safety Program Implementation Guidelines, Alameda CTC requires local jurisdictions to have current individual or combined Bicycle and Pedestrian Master Plans (**updated every five years**) or demonstrate these plans will be adopted by December 31, 2015.

**Does your agency have current Bicycle and Pedestrian Master Plans, and if so, when were these last adopted by your governing board? If not, describe the steps your agency is taking to ensure a Bicycle and Pedestrian Master Plans will be adopted by the December 31, 2015 deadline.**

The current Bicycle Master Plan was adopted on November 20, 2007. Both an update to the Bicycle Master Plan and the development of a new Pedestrian Master Plan are scheduled to be completed by the early Fall of 2015.

- 9b. Bicycle and Pedestrian Master Plans must include core elements to ensure the plans are effective and facilitate countywide planning.
- Required core elements for **pedestrian plans** are described in the *Toolkit for Improving Walkability in* [http://www.alamedactc.org/files/managed/Document/11852/ACTIA\\_Ped\\_Toolkit\\_UPDATE\\_FINAL\\_EL\\_web\\_2009.pdf](http://www.alamedactc.org/files/managed/Document/11852/ACTIA_Ped_Toolkit_UPDATE_FINAL_EL_web_2009.pdf)
  - Alameda CTC is currently developing guidelines that outline required core elements for **bicycle plans**; these guidelines will apply to plans for which plan development commences after guidelines are completed. Until these guidelines are developed, bicycle plans should demonstrate that they contain the core elements from the California Streets and Highways Code Section 891.2 (see link below for a checklist of these items): [http://www.dot.ca.gov/hq/LocalPrograms/bta/PDFs/Sec891\\_2.pdf](http://www.dot.ca.gov/hq/LocalPrograms/bta/PDFs/Sec891_2.pdf)

**Which core elements are included in your agency's Bicycle and Pedestrian Master Plan(s)?** Note that links to appendices of the plan document that demonstrate compliance with required core elements may be provided in response to this question.

As noted above, the City will complete a new Pedestrian Master Plan by the early Fall of 2015. The existing Bicycle Master Plan includes the development of an implementation strategy, providing needed facilities, enhancing the quality of life in Hayward, integrating the Hayward bicycle network into regional bicycle routes, and maximizing funding sources. More specific core elements can be found in the attached copy of the Plan.

**10. Did your agency publish an article(s) that highlight Bicycle/Pedestrian projects and programs funded by Measure B in an agency or Alameda CTC newsletter?**

Yes. If yes, complete the table below and INCLUDE a copy of the article(s) as Attachment A: Bicycle and Pedestrian Program Attachments.

Publication	Date Published (Month/Year)	Confirm Copy Attached? (Y/N)
Alameda CTC Reports	June 2014	Yes

No. If no, explain in the box below.

**11. Did your agency include a description of the Bicycle/Pedestrian projects and programs funded by Measure B on its website?**

Yes. If yes, include a printout of the website as Attachment A and provide the URL below that contains updated and accurate project information.

Website Address	Confirm Printout Copy Attached? (Y/N)
<a href="http://user.govoutreach.com/hayward/faq.php?cid=11174">http://user.govoutreach.com/hayward/faq.php?cid=11174</a>	Yes

No. If no, explain in the box below.

**12. Did your agency use signage that indicates use of Measure B funds for its Bicycle/Pedestrian projects and programs?**

Yes. *If yes, include photos of the posted signage in Attachment A and describe the signage below.*

Signage Location / Project	Confirm Photos Attached? (Y/N)
Contractors prominently displayed magnetic signs which clearly expressed that the project was being constructed through the use of Measure B funds (please refer to Attachment A for pictures of the signs utilized on Measure B-related projects). The project completed during FY 2014 included new sidewalks along Huntwood Avenue, D Street, and Industrial Boulevard	Yes

No. *If no, explain in the box below.*

**13a. Describe your agency’s effectiveness at meeting your planned FY 13-14 expenditures reported in the last compliance report and reasons for any variations. Agencies are expected to expend their planned expenditures from their individual projects and/or and reserve funds. Did your agency expend the amount planned?**

The City of Hayward expended approximately 84% of what was anticipated during FY14 for bicycle and pedestrian projects; further detail as to why expenditures were less than anticipated is noted below.

**13b. If your agency expended LESS THAN the planned amount, provide detailed justification on why dollars were not spent, and reference specific projects that did not expend the funds as planned. Indicate N/A if not applicable.**

The additional construction (and subsequent staff time spent inspecting the project) for FY 2014 related to the FY 2013 new sidewalk project were considerably less than what was budgeted; the remaining monies will be utilized towards the construction of the FY 2015 new sidewalk project. Furthermore, the construction of another project pertaining to the final phase of a relocation of a bicycle/pedestrian bridge was delayed to FY14. Finally, the new sidewalk project for FY 2015, which would have installed sidewalk along portions of Hayward Boulevard, has been deferred to FY 2016; the new project for FY 2015 will install new sidewalk along portions of Laurel Avenue.

**13c. If your agency expended MORE THAN planned amount for a particular project/reserve, explain why and describe any adjustments to the reserves to finance the surplus amount. Indicate N/A if not applicable.**

The majority of construction for the FY 2014 new sidewalk, which installed sidewalk along Huntwood Avenue, D Street, and Industrial Boulevard, actually occurred during the very early part of FY 2014 instead of FY 2013; Measure B savings and/or balances were used to fund the additional expenditures.

**14. Provide additional information, if necessary, to further explain Measure B expenditures for the Bicycle and Pedestrian Program.**





# LOCAL STREETS AND ROADS (LSR) PROGRAM

## Compliance Report Summary *Fiscal Year 2013-14*

1. Did your agency receive Measure B Local Streets and Roads Funds in the reporting period of July 1, 2013 through June 30, 2014?

- Yes (Complete the LSR section)  
 NO (Do not complete the LSR section and continue on)

2. Complete the below contact information.

CONTACT INFORMATION	
LSR Program Agency:	City of Hayward
Contact Name:	Todd Strojny
Title:	Administrative Analyst II
Phone Number:	510-583-4733
E-mail Address:	todd.strojny@hayward-ca.gov

3. Complete the Excel Worksheets Tables 1 to 3 for the Local Streets and Road Program.  
(Check the boxes below to indicate completion).

- Table 1: Measure B Revenues and Expenditures**  
The values entered into Table 1 must match your agency's audited financial statements and compliance reports. **Please contact Alameda CTC staff if you have questions before submitting your report. All dollar figures must match your audited financial statements and compliance report or Alameda CTC may reject your submission.**
- Table 2: Summary of Expenditures and Accomplishments**  
This table describes actual expenditures and activities incurred for FY 2013-2014 (FY 13-14).
- Table 3: Summary of Planned Projects and Reserve Funds**  
This table describes your agency's plan to expend any remaining Measure B funds within the defined reserve policies of the funding agreement through FY 14-15 thru FY 17-18.

4. If your agency's ending MB Direct Local Distribution Program fund balance was greater than ZERO, describe why you have this fund balance and identify anticipated projects that will use these funds within the next year. Indicate N/A if not applicable. **Complete Table 3 Summary of Planned Projects and Reserve Funds.**

The residual fund balance from FY 2014 will be applied towards current and future pavement rehabilitation projects (as noted in Table 3).

5. Did your agency expend MORE THAN the amount of Measure B funds received in FY 13-14? If yes, how much more did you expend using prior fund balances? Indicate N/A if not applicable.

The City expended \$168,367 more than what was received during FY 2014. Prior fund balances were utilized to offset this additional amount.

6. **Describe Reserve Funds.** If your agency has Measure B Reserve Funds identified, describe your process to allocate these funds and describe in detail your plan and time frame for using these funds. In addition, if the use of reserves requires additional agency approvals, what is your approval process? **Refer to Reserve Fund Guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds.**

Not applicable.



7. Alameda CTC uses the data from Table 2 to monitor compliance with the Master Programs Funding Agreement requirement (Section 5.d.): "All projects and programs that use Measure B Local Streets and Roads pass-through funds must receive governing board approval prior to the jurisdiction expending the pass-through funding on the project/program."

If your agency expended funds on any projects not approved by your governing board in advance (as indicated in **Column T of Table 2: Governing Board Approval**), list them below and explain why your agency expended funds without agency approval.

Not applicable.

8. Describe the governing board approval for future planned projects and/or programs. List the document type, time period, and resolution approval date. Examples include a bicycle and/or pedestrian plan, capital improvement plan, prioritized project list, etc.

Document Type	Time Period	Resolution Date
Resolution 14-098	July 1, 2013 to June 30, 2014	June 24, 2013

10. Complete the table below to describe your jurisdiction's road miles and conditions.

Jurisdiction's Information	
<b>CURRENT POPULATION</b> Refer to the California Department of Finance's Population Estimates: <a href="http://www.dof.ca.gov/research/demographic/reports/estimates/e-1/documents/E-1_2014_Internet_Version.xls">http://www.dof.ca.gov/research/demographic/reports/estimates/e-1/documents/E-1_2014_Internet_Version.xls</a>	151,037
<b>CERTIFIED NUMBER OF ROAD-MILES</b> Consistent with the amount reported to state and federal agencies.	266
<b>PAVEMENT CONDITION INDEX (PCI) FOR AGENCY'S LOCAL STREETS AND ROADS</b> Use Metropolitan Transportation Commission's 2013 PCI Data expected by November 2014	68
<b>If the PCI Falls below a total average of 60 (Fair Condition), specify what actions are being implemented to increase the PCI.</b>  <i>Indicate N/A if not applicable.</i>	

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**11. Did your agency publish an article(s) that highlight Local Streets and Roads projects and programs funded by Measure B in an agency or Alameda CTC newsletter?**

Yes. If yes, complete the table below and INCLUDE a copy of the article(s) as Attachment B: Local Streets and Roads Program Attachments.

Publication	Date Published <i>(Month/Year)</i>	Confirm Copy Attached? <i>(Y/N)</i>
Alameda CTC Reports	June 2014	Yes

No. If no, explain in the box below.

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**12. Did your agency include a description of the Local Streets and Roads projects and programs funded by Measure B on its website?**

Yes. If yes, include a printout of the website as Attachment B and provide the URL below that contains updated and accurate project information.

Website Address	Confirm Printout Copy Attached? <i>(Y/N)</i>
<a href="http://user.govoutreach.com/hayward/faq.php?cid=11174">http://user.govoutreach.com/hayward/faq.php?cid=11174</a>	Yes

No. If no, explain in the box below.

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**13. Did your agency use signage that indicates use of Measure B funds for its Local Streets and Roads projects and programs?**

Yes. If yes, include photos of the posted signage in Attachment B and describe the signage below.

Signage Location / Project	Confirm Photos Attached? <i>(Y/N)</i>
Contractors prominently displayed magnetic signs which clearly expressed that the project was being constructed through the use of Measure B funds (please refer to Attachment A for pictures of the signs utilized on Measure B-related projects). The project completed during FY 2014	Yes

included pavement reconstruction on various streets throughout Hayward.	

No. If no, explain in the box below.

**14a. Describe your agency’s effectiveness at meeting your planned FY 13-14 expenditures reported in the last compliance report and reasons for any variations.** Agencies are expected to expend their planned expenditures from their individual projects and/or and reserve funds. **Did your agency expend the amount planned?**

The City of Hayward expended approximately 111% of what was anticipated during FY14 for streets and roads projects; further detail as to why expenditures were more than anticipated is noted below.

**14b. If your agency expended LESS THAN the planned amount, provide detailed justification on why dollars were not spent, and reference specific projects that did not expend the funds as planned.**  
*Indicate N/A if not applicable.*

City staff spent less staff time than anticipated towards the design phase for Project 05251. In addition, Project 05250 was merged into Project 05251 to create a large pavement reconstruction project, which has been assigned the project number of 05251.

**14c. If your agency expended MORE THAN planned amount for a particular project/reserve, explain why and describe any adjustments to the reserves to finance the surplus amount.** *Indicate N/A if not applicable.*

The majority of construction for the FY 2014 pavement rehabilitation project actually occurred during the very early part of FY 2014 instead of FY 2013; Measure B savings and/or balances were used to fund the additional expenditures.

**15. Provide additional information, if necessary, to further explain Measure B expenditures for the Local Streets and Roads Program.**

# ARATRANSIT PROGRAM

## Compliance Report Summary *Fiscal Year 2013-14*

1. Did your agency receive Measure B Paratransit Funds in the reporting period of July 1, 2013 through June 30, 2014?

- Yes (Complete the Paratransit section)  
 NO (Do not complete the Paratransit section)

2. Complete the below contact information.

CONTACT INFORMATION	
Paratransit Program Agency:	City of Hayward
Contact Name:	Dana Bailey
Title:	Senior Property Rehabilitation Specialist
Phone Number:	510-583-4252
E-mail Address:	dana.bailey@hayward-ca.gov

3. Complete the Excel Worksheets Tables 1 to 3 for the Paratransit Program.  
*(Check the boxes below to indicate completion).*

- Table 1: Measure B Revenues and Expenditures**  
 The values entered into Table 1 must match your agency’s audited financial statements and compliance reports. **Please contact Alameda CTC staff if you have questions before submitting your report. All dollar figures must match your audited financial statements and compliance report or Alameda CTC may reject your submission.**
  
- Table 2: Summary of Expenditures and Accomplishments**  
 This table describes actual expenditures and activities incurred for FY 2013-2014 (FY 13-14).
  
- Table 3: Summary of Planned Projects and Reserve Funds**  
 This table describes your agency’s plan to expend any remaining Measure B funds within the defined reserve policies of the funding agreement through FY 14-15 thru FY 17-18.

4. If your agency’s ending MB Direct Local Distribution Program fund balance was greater than ZERO, describe why you have this fund balance and identify anticipated projects that will use these funds within the next year. *Indicate N/A if not applicable.*

**Complete Table 3 Summary of Planned Projects and Reserve Funds.**

The Hayward Paratransit Program incurred increases in reserve funds as its annual allocation continued to rise. The program has made progress towards reducing the amount held in reserves through the implementation of the Central County Same Day Taxi Program (CCSDTP). Both the Cities of Hayward and San Leandro have experienced higher enrollment and ridership as the result of the success of the CCSDTP.

5. Did your agency expend MORE THAN the amount of Measure B funds received in FY 13-14? If yes, how much more did you expend using prior fund balances? *Indicate N/A if not applicable.*

Not applicable.

6. **Describe Reserve Funds.** If your agency has Measure B Reserve Funds identified, describe your process to allocate these funds and describe in detail your plan and time frame for using these funds. In addition, if the use of reserves requires additional agency approvals, what is your approval process? **Refer to Reserve Fund Guidance, and complete Table 3 Summary of Planned Projects and Reserve Funds.**

The implementation of the CCSDTP has helped Hayward to reduce the amount of funds held in reserves. The program has proved popular and is extremely successful, consistently continuing to exceed projected growth rates by at least 10% each quarter. In response to evolving ridership needs, the program will access more of the funding held in reserves to address three key issues: 1) improved options for mobility device users through an RFP for specialized mobility device services, b) the potential addition of a volunteer driver program in partnership with Life Eldercare, and c) targeted marketing of the CCSDTP to outlying areas (CV, Ashland/Cherryland, San Lorenzo).





7. List the amount of the FY 13-14 Total Operating Expenses allocated to the following categories.

Category	Expense Amount
Management ( <i>oversight, planning, budgeting, etc.</i> )	\$228,557
Customer Service and Outreach Activities	\$4,000
Trip Provision ( <i>direct or contracted taxis, vans, shuttles, etc.</i> )	\$555,210
<b>TOTAL Operating Expenses:</b>	<b>\$787,767</b>

8a. List the total number of trips provided and services provided in FY 13/14.

Trips / Service Types	Quantity <i>(match to Table 2, Excel Form)</i>
Number of One-way unduplicated trips	
ADA Mandated Paratransit	n/a
Door-to-Door Program / Van Services	2,321
Taxi Program	7,800
Fixed-Route Services	n/a
Group Trips	2,229
Volunteer Driver Program	n/a
Other: Alzheimer's Services	4,692
Number of contacts through Mobility Management/Travel Training	11
Number of Scholarships provided	3
Number of Meals Delivered	<b>34,934</b>

8b. Complete the table below with available service quality data for reservations and trips. If no data is available, skip this question and complete 8c and 8d.

Cancelled Trip Reservations <i>(percent)</i>	Passenger No-shows <i>(percent)</i>	On-time Pickups <i>(percent)</i>	Late Pickups <i>(percent)</i>	Missed Trips, Provider No-shows* <i>(percent)</i>	Average Ride Time <i>(minutes)</i>
11%	5%	96%	7%		

\*Includes very late pickups

8c. Describe your complaint and commendation process. Describe the process from beginning to end, including instructions you provide to customers for filing complaints or commendations, your document procedures, and your follow up.

Passengers can file a complaint anytime that service is not satisfactory, safe or secure. Individuals and group trip facilitators are provided a form and asked to return their responses to the Paratransit Administrator. Complaints are forwarded to the vendor and an investigation and response are due within five working days.

8d. Describe any common or recurring complaints your program has received and any program changes as a result. Did the number of complaints increase or decrease compared to the prior year?

The program continues to field complaints from riders with mobility devices. The primary complaint for taxi is lack of availability of accessible vehicles and the requirement to schedule service at least 24 hours in advance. The door-to-door service receives complaints from clients whose mobility devices put them over the 600lb weight limit, which makes the service unavailable to them.

9. Does your agency have service quality data available about ridership? If so, enter the data in the applicable boxes below.

Number of Registered Riders (as of 6/30/14)	Number of Riders Added to Program in FY 13-14	Number of Riders on Wait List	Number of Accidents and Incidents*
889	339	0	0

\*Report incidents resulting in any of the following: a fatality other than a suicide, injuries requiring immediate medical attention away from the scene for two or more persons, property damage equal to or exceeding \$7,500, an evacuation due to life safety reasons, or a collision at a grade crossing.

10. Did your agency publish an article(s) that highlight Paratransit projects and programs funded by Measure B in an agency or Alameda CTC newsletter?

Yes. If yes, complete the table below and INCLUDE a copy of the article(s) as Attachment D: Paratransit Program Attachments.

Publication	Date Published (Month/Year)	Confirm Copy Attached? (Y/N)
Hayward Highlights	Fall 2013	Y

No. If no, explain in the box below.

11. Did your agency include a description of the Paratransit projects and programs funded by Measure B on its website?

Yes. If yes, include a printout of the website as Attachment D and provide the URL below that contains updated and accurate project information.

Website Address	Confirm Printout Copy Attached? (Y/N)
<a href="http://user.govoutreach.com/hayward/faq.php?cid=11174">http://user.govoutreach.com/hayward/faq.php?cid=11174</a>	Yes

No. If no, explain in the box below.

**12. Did your agency use signage that indicates use of Measure B funds for its Paratransit projects and programs?**

Yes. If yes, include photos of the posted signage in Attachment D and describe the signage below.

Signage Location / Project	Confirm Photos Attached? (Y/N)
One adhesive Measure B bumper sticker is affixed to each of the five paratransit vehicles utilized by the City.	Yes

No. If no, explain in the box below.

**13a. Describe your agency’s effectiveness at meeting your planned FY 13-14 expenditures reported in the last compliance report and reasons for any variations. Agencies are expected to expend their planned expenditures from their individual projects and/or and reserve funds. Did you expend the amount planned?**

The City of Hayward expended approximately 61% of what was anticipated during FY 2014 for paratransit services, which is a 9% increase over what was spent in FY 2013; further detail as to why expenditures were less than anticipated is noted below.

**13b. If your agency expended LESS THAN the planned amount, provide detailed justification on why dollars were not spent, and reference specific projects that did not expend the funds as planned. Indicate N/A if not applicable.**

The Hayward Paratransit program has made considerable progress towards reducing the amount of funding accumulated over the years and held in reserves. Successful new programs like Central County Taxi and *Hayward on the Go* Travel Training have increased public interests and ridership, and consequently required increased expenditures towards operation. The program expects to bring reserves to required levels by FY 14-15, as budget projections were more closely aligned with expenditures for FY 2014.

**13c. If your agency expended MORE THAN planned amount for a particular project/reserve, explain why and describe any adjustments to the reserves to finance the surplus amount. *Indicate N/A if not applicable.***

Not applicable.

**14. Provide additional information, if necessary, to further explain Measure B expenditures for the Paratransit Program.**